

GARGEYA BHAMIDIPATI

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Projects – [Project Portfolio](#)

Motivated and detail-oriented professional with a strong foundation in business and data analysis, visualization, and reporting. Proficient in utilizing tools like R programming, Power BI, Tableau, Excel, and SQL to translate data into meaningful insights that support business decisions. Skilled in data cleaning, modeling, and creating interactive dashboards. A team player with excellent communication and interpersonal skills, passionate about collaborating with others to drive data-driven initiatives.

SKILLS

- **Data Analysis & Visualization:** Power BI (Power Query, DAX), Excel (Pivot, Charts), Tableau, SQL, MySQL, SSMS
- **Programming:** R Programming, Python
- **Data Management:** Data Cleaning, Data Visualization, Data Modeling, ETL Processes
- **Microsoft 365 Tools:** Microsoft Excel (advanced), PowerPoint, Visio, PowerApps
- **Soft Skills:** Attention to Detail, Organization and Time Management, Communication Skills, Problem Solving, Business Acumen

EDUCATION

DePaul University, Chicago, Illinois
Master of Science, Business Analytics

June 2024
GPA-3.95/4.0

- Acquired comprehensive expertise in advanced data analysis techniques and strategic decision-making frameworks.

Jawaharlal Nehru Technological University, Hyderabad, India
Bachelor of Technology, Computer Science Engineering

May 2018

- Gained thorough understanding of SDLC and did deep dive into each step.

WORK EXPERIENCE

Executive, Carrier Technologies

August 2021 – December 2022

- Developed dynamic Power BI dashboards to visualize and report on key metrics, leveraging DAX and Power Query for efficient data cleaning and used R Programming for pattern identification and descriptive analysis.
- Optimized SQL queries for efficient data extraction and manipulation, resulting in a 30% improvement in reporting accuracy.
- Collaborated with stakeholders to identify KPIs and data needs, resulting in a 25% increase in operational efficiency.
- Conducted comprehensive data analysis to identify trends, patterns, and insights, supporting data-driven decision-making.
- Led requirements gathering sessions with stakeholders to identify business needs and document detailed functional specifications, ensuring alignment with project goals and delivering solutions that met 100% of the initial requirements.

BI Administrator, Amazon

November 2020 – July 2021

- Maintained interactive dashboards using Tableau, delivering real-time insights into key metrics such as employee turnover and retention rates, supporting strategic decisions and reducing turnover by 15%.
- Proficient in data manipulation and analysis using SQL, with hands-on experience in writing complex queries and scripts to extract, clean, and process large volumes of data.
- Collaborated with cross-functional teams to define and prioritize project requirements, effectively managing stakeholder expectations and ensuring timely project deliverables.

Associate, Amazon

August 2019 – August 2020

- Served as the primary liaison between business stakeholders and technical teams, communicating requirements, changes, and updates to enhance collaboration and project alignment.
- Assisted product owners in managing the product backlog, prioritizing user stories, and refining them for optimal workflow.
- Developed and troubleshooted comprehensive test cases for ServiceNow platform iterations, ensuring 98% quality assurance and user satisfaction, and coordinated testing activities (integration, end-to-end, UAT).

Business Analyst, Tech Mahindra

July 2018 – June 2019

- Crafted detailed Business Requirement Documents (BRDs) from functional requirements, guiding technical teams in system development and increasing system functionality by 30%.
- Established documentation for agile methodology implementation in a predominantly waterfall-centric environment, improving project adaptability and proficiency by 60%.
- Effectively utilized JIRA and MS Project to organize and prioritize team tasks, ensuring task management and efficient workflow.