



## CORE BANKING - INTERNAL DISTRIBUTION BUSINESS ANALYST

<b>Job Title</b>	: Business Analyst
<b>Position type</b>	: Full time
<b>Place of work</b>	: Bangkok, Sathorn district
<b>Salary</b>	: Negotiable
<b>Working conditions</b>	: Working conditions are normal for an office environment
<b>Department/Function</b>	: Core Banking – Internal Distribution Department
<b>Reporting to Title</b>	: Head of Department

### The company and the mission:

BRED IT is a wholly owned subsidiary of an international bank, established in Thailand since 2008 to become an IT hub and deliver IT operations and support for Group in South East Asia and Pacific Ocean areas. Today, BRED IT supports banks in Laos, Cambodia, Vanuatu, Solomon Islands, Fiji, and in Djibouti (Africa).

BRED IT provides end to end Infrastructure and Applications management around Core Banking, Internet Banking and E-Payments. BRED IT is a unique company that place its expertise at the service of the International Group and develop the activities with an entrepreneurial structure. BRED IT aims to grow and thus develop innovative digital features to deliver clients and Bank employees' tailor-made digital solutions: high value-added mobile, internet banking and frontend portal through digitalization of processes.

### Mission

We are looking for a Business Analyst, with both functional and technical background of banking industry (Core Banking, Loan Origination, Credit management, Scoring management, Risks and Compliance) and Project Management skills. Motivated candidate must be able to gather requirements, write specifications, lead implementation by external or interval team, coordinate developers, coordinate with external vendor team, assist the design of test cases for SIT (system integration test) and UAT (user acceptance test), assist business team in conduction of UAT, coordinate deployments with IT experts and business team, have a strong analytical mind and be an excellent communicator. In this role, Business Analyst will manage IT projects for International Banks of BRED Group. Business Analyst will assist the Head of Department for the management of the vendor (contract, vendor follow up, weekly meeting), and will be co-working with a senior business analyst.

### Responsibilities

- Participate and/or lead workshops with business experts to write requirements.
- Analyze Business requirements from the banks business experts and design functional specifications.
- Coordinate with IT experts, dev lead, IT architects to design technical specifications.
- Participate in, often coordinate, the implementation and testing activities.
- Follow-up and coordinate an external team on implementation and testing activities.
- Prepare user guides and train Banks' end users (train the trainer approach).
- Lead project implementation (build activity) and operational support (run activity).
- Coordinate Project Management and related governance along with the project team and project manager (project and steering committees, reporting).

**Experience and Skills**

- 2 to 5 years' experience working within the Retail, SME or Corporate banking domains is required. Ideally in an international context with exposure to several geographical and cultural regions.
- Functional Bank Knowledge in Core Banking activities and IT solutions – with a strong focus on Loan Origination, Credit Management and Credit Scoring.
- Technical knowledge in SQL, PL/SQL.
- Experience in end-to end implementation of Core Banking systems.
- Experience in the functional workflows of Core Banking / Loan / Credit products.
- Experience with Axe Finance system and/or Flexcube Core Banking (Oracle) is a plus.
- Experience on development and implementation of Interfaces, Batch operations, Trouble shooting, and resolution of issues encountered in Testing cycles.
- Must possess excellent communication skills in English (both written and oral) to be able to work with international teams (France, India, Laos, Cambodia, Fiji, Vanuatu...).
- French language is a plus but not necessary.

**Education**

- Bachelors or Masters / University degree in related field or equivalent work experience required.
- English fluent

**What we offer:**

- Attractive compensation (includes fixed and performance bonus)
- Hybrid working mode with 2 days work from home per week with flexible working hours
- Additional 10 days of work from anywhere per year
- Work from home allowance for you to buy equipment to facilitate working at home
- Standby and Overtime allowance for Level 2 support employees who are required to work on a 24x7 basis
- Annual leave from 14-25 days
- Provident Fund with competitive company contribution rates starting from 6% up to 12%
- Medical insurance and life insurance covering employee and dependent; spouse and child or children from your first day
- Outpatient Department (OPD) coverage of 2,500THB per visit for 31 visits per year.
- In Patient Department (IPD) coverage.
- Dental Care coverage of 4,000THB per year.
- Eye Care coverage of 5,000THB per year.

- Employee Assistance Program (EAP) providing mental support for colleagues to release stress and alleviate employee life problems.
- Learning and Development benefits, including an online e-learning platform
- Staff wellness program including badminton, football, dance classes, and yoga classes.
- Monthly activities such as snacks and food, wine and cheese, games, events, lucky draw, and staff parties.
- Annual Health checkup benefits

**Job Title** : CI/CD Devops Engineer  
**Position type** : Full time  
**Place of work** : Bangkok, Silom  
**Salary** : Negotiable  
**Working conditions** : Working conditions are normal for an office environment.  
**Department** : Technologies & Operations Department  
**Reporting to Title** : Head of Middleware & Data

### **The company**

BRED Banque Populaire is one of the first commercial bank within BPCE Group (2nd largest banking network in France).

BRED IT (Thailand) Ltd, a subsidiary of BRED Banque Populaire, has been founded in 2010 and counts almost 200 employees. BRED IT (Thailand) acts as an IT Hub for the group, serving International subsidiaries in Asia, Pacific and Africa.

### **Mission:**

Within Technologies & Operations Department, join Middleware & Data team to work in a multicultural company and modernize our applications:

- Implement CI/CD & automation using Jenkins and Ansible Automation Platform (AAP)
- Implement Ansible pipelines to migrate legacy applications to Openshift Platform
- Improve Time-To-Market and Operations efficiency
- Implement strategic projects for modernization and resilience
- Coordinate and Communicate operations with stakeholders
- Troubleshoot issues and prevent incidents

### **Main Responsibilities:**

- **CI/CD & automation using Jenkins and Ansible Automation Platform**
  - Maintain existing CI/CD automation pipelines
  - Administer Jenkins & AAP platforms
  - Design and create CI/CD pipelines for traditional & containerized applications
  - Develop Ansible playbooks and scripts with modern languages
  - Replace manual processes by creating automated pipelines using 3<sup>rd</sup> party APIs
  - Promote best-practices and train other teams to adopt CI/CD concepts and use pipelines in autonomy
- **Support & maintenance**

- Provides level 2 support on automation platforms.
- Manages incidents & problems with automation.
- Maintains automation platforms up to date.
- **Performance management**
  - Identifies root causes for performance issues.
  - Gives recommendations for enhancing performance, identifying the most practical alternative solutions, and assisting with modifications.
  - Contributes to continuous improvement of IT production processes

**Requirements:**

- Problem-solving attitude
- Reactivity, proactivity & discipline
- Strong Team spirit
- Fluent in English
- Oncall Standby required (night/weekends)
- Understand applications interactions and dependencies in a distributed architecture
- Good communication skills

**Technologies Knowledge:**

- Strong Jenkins & Ansible skills
- Linux (Red Hat) environments
- Openshift Platform operations
- Zabbix / Splunk is a plus

**Education & Experience**

- Minimum Bachelor's Degree in Computer Science/Engineering or equivalent experience.
- Minimum 3 years' experience in similar position

**Language skills**

- English: Fluent

**What we offer:**

- Attractive compensation (includes fixed and performance bonus)
- Hybrid working mode with 2 days work from home per week with flexible working hours
- Additional 10 days of work from anywhere per year
- Work from home allowance for you to buy equipment to facilitate working at home
- Standby and Overtime allowance for Level 2 support employees who are required to work on a 24x7 basis
- Annual leave from 14-25 days
- Provident Fund with competitive company contribution rates starting from 6% up to 12%

- Medical insurance and life insurance covering employee and dependent; spouse and child or children from your first day
- Outpatient Department (OPD) coverage of 2,500THB per visit for 31 visits per year.
- In Patient Department (IPD) coverage.
- Dental Care coverage of 4,000THB per year.
- Eye Care coverage of 5,000THB per year.
- Employee Assistance Program (EAP) providing mental support for colleagues to release stress and alleviate employee life problems.
- Learning and Development benefits, including an online e-learning platform
- Staff wellness program including badminton, football, dance classes, and yoga classes.
- Monthly activities such as snacks and food, wine and cheese, games, events, lucky draw, and staff parties.
- Annual Health checkup benefits



## INFORMATION SECURITY OFFICER

### Information Security Officer (H/F) Full time Position

#### Company:

BRED Banque Populaire is one of the first commercial banks of Groupe BPCE (2nd largest banking network in France) in terms of results and workforce.

Located in Paris, Ile de France, Normandy, Overseas and internationally, BRED is a human-sized company with nearly 5,000 employees at the service of its customers, including 20% abroad.

BRED IT (Thailand) Ltd is a wholly owned subsidiary of BRED Banque Populaire Group. Created almost 13 years ago, BRED IT (Thailand) Ltd. today has about 200 employees.

BRED IT (Thailand) Ltd is positioned as a reliable and efficient IT hub to serve our commercial banks in the Asia-Pacific region and beyond (Lao, Djibouti, Fiji, Vanuatu ...). To further improve our capabilities, a development center has been established in Bangkok.

BRED IT Thailand is looking for an **Information Security Officer** in Bangkok.

#### Mission:

For BRED IT (Thailand), BRED France and BRED Banks within APAC zone (Laos, Cambodia, Fiji, Vanuatu, Solomon Islands):

- Member of second line of defense team, which reviews the actions of the first line of defense (operational IT team) and analyzes the impact of those actions to determine their effectiveness in mitigating cyber risks
- Ensure the operational application of the Group's Information Security Policy (ISP) within its scope and to report any discrepancies identified in the entities,
- Coordinate BRED IT's security work between the various IT teams
- Update annually the operational entity's security risk analysis in relation to the IT teams
- Carry out security reviews on projects and monitor customer audits,
- Report security incidents to management and then monitor action plans,
- Perform the necessary monthly reporting to the CISO,
- participate in the permanent control work of ISS

#### Experience:

- A first experience in IT field is required.

**Personal Competencies:**

- The candidate should be trained in IT Security.
- Deep knowledge of at least one field of cybersecurity (governance of cybersecurity, network security, secure coding, endpoint security, configuration hardening, AD security...) and good knowledge of the others.
- Strong analytical skills and excellent synthesis skills: He/she is able to cross-check multiple sources of information on technical matters to produce synthesis for non-specialists.

**Soft skills:**

- Ability to interact with non-specialists on a daily basis
- Communication skills and ability to present his/her work to potentially large audiences
- Curiosity and willingness to keep track with technical evolutions

**Education:**

- Minimum Bachelor's degree BSc. Computer Science.

**Language skills:**

- Good command in English.
- **Good command in French mandatory for this position.**

**What we offer:**

- Attractive compensation (includes fixed and performance bonus)
- Hybrid working mode with 2 days work from home per week with flexible working hours
- Additional 10 days of work from anywhere per year
- Work from home allowance for you to buy equipment to facilitate working at home
- Standby and Overtime allowance for Level 2 support employees who are required to work on a 24x7 basis
- Annual leave from 14-25 days
- Provident Fund with competitive company contribution rates starting from 6% up to 12%
- Medical insurance and life insurance covering employee and dependent; spouse and child or children from your first day
- Outpatient Department (OPD) coverage of 2,500THB per visit for 31 visits per year.



- In Patient Department (IPD) coverage.
- Dental Care coverage of 4,000THB per year.
- Eye Care coverage of 5,000THB per year.
- Employee Assistance Program (EAP) providing mental support for colleagues to release stress and alleviate employee life problems.
- Learning and Development benefits, including an online e-learning platform
- Staff wellness program including badminton, football, dance classes, and yoga classes.
- Monthly activities such as snacks and food, wine and cheese, games, events, lucky draw, and staff parties.
- Annual Health checkup benefits

<b>Job Title</b>	: Product Owner
<b>Core scope of work</b>	: Digitalization of Bank customer relationship / internal Bank processes
<b>Position type</b>	: Full time
<b>Place of work</b>	: Bangkok, Sathorn district
<b>Salary</b>	: Negotiable
<b>Working conditions</b>	: Working conditions are normal for an office environment
<b>Department/Function</b>	: Core Banking – Internal Distribution Department
<b>Reporting to Title</b>	: Head of Department

**The company and the mission:**

BRED IT is a wholly owned subsidiary of an international bank, established in Thailand since 2008 to become an IT hub and deliver IT operations and support for Group in Southeast Asia and Pacific Ocean areas. Today, BRED IT supports banks in Laos, Cambodia, Vanuatu, Solomon Islands, Fiji, and in Djibouti (Africa).

BRED IT provides end to end Infrastructure and Applications management around Core Banking, Internet Banking and E-Payments. BRED IT is a unique company that place its expertise at the service of the International Group and develop the activities with an entrepreneurial structure. BRED IT aims to grow and thus develop innovative digital features to deliver clients and Bank employees' tailor-made digital solutions: high value-added mobile, internet banking and frontend portal through digitalization of processes.

**Mission**

The product owner will lead applicative projects for international banks. He will manage a team composed of business analyst and of developers, he will coordinate with business experts and business project managers from the bank, and he will coordinate with technical experts such as IT architects and infrastructure engineers, with a global goal to deliver applicative features and enhancements on his products.

We are looking for a product owner with both functional and technical background, ideally in banking industry. Project management skills are a must. Specific knowledge on digitalization of processes related to customer relationship, core banking, customer data, bank products is ideal.

Product owner must be able to lead a digital project implementation end-to-end: gather requirements from business experts, write specifications with business teams, lead implementation by internal developer team, assist the design of test cases for SIT (System Integration Tests) and UAT (User Acceptance Tests) with a QA Lead, train/guide business team in conduction of UAT, coordinate deployments with IT and business team.

Within this role, it is necessary to be a manager, to help the team grow, to have a strong analytical mind, to be a coordinator and be a communicator.

**Responsibilities**

- Participate and/or lead workshops with business experts to design the target solution.
- Analyze business requirements from the banks and design functional specifications with business analysts.
- Coordinate with IT experts, dev lead, IT architects to design technical specifications.
- Participate in, often coordinate, the implementation and testing activities.
- Follow-up, animate, and coordinate a developer team on implementation and SIT testing activities.
- Ensure good level technical (git, db schema) and functional documentation (user guides, train the trainer) with the dev lead and business analysts.
- Lead project implementation (build activity) and operational support (run activity).
- Coordinate project management and related governance along with the head of department (propose a vision, project meeting and steering committees, reporting to General Management).

**Experience and Skills**

- 5 to 10 years' experience working within IT domains is recommended.
- Knowledge of standard IT processes (build, support, testing, change, etc.).
- Ideally comfortable in an international context with exposure to several geographical and cultural regions, or with motivation to be working in an international context.
- Knowledge in core banking, retail banking and/or corporate banking activities.
- Expertise in end-to-end implementation of application – with a particular focus on digitalization of processes related to customer relationship, and customer data.
- Knowledge in functional workflows. Ideally related to bank customer relationship or bank internal processes.
- Basic knowledge in SQL, comfortable with database structure & schema.
- Functional knowledge of Flexcube Core Banking (Oracle) is a plus.
- Experience on managing and coordinating business analyst, QA, development team (back and front) for build and run/support activities.
- Must possess excellent communication skills in English (both written and oral) to be able to work with international customers (France, India, Laos, Cambodia, Fiji, Vanuatu...).
- French is a plus.

**Education**

- Bachelors or Masters / University degree in related field or equivalent work experience required.
- English fluent.

**What we offer:**

- Attractive compensation (includes fixed and performance bonus)
- Hybrid working mode with 2 days work from home per week with flexible working hours
- Additional 10 days of work from anywhere per year
- Work from home allowance for you to buy equipment to facilitate working at home

- Standby and Overtime allowance for Level 2 support employees who are required to work on a 24x7 basis
- Annual leave from 14-25 days
- Provident Fund with competitive company contribution rates starting from 6% up to 12%
- Medical insurance and life insurance covering employee and dependent; spouse and child or children from your first day
- Outpatient Department (OPD) coverage of 2,500THB per visit for 31 visits per year.
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- Employee Assistance Program (EAP) providing mental support for colleagues to release stress and alleviate employee life problems.
- Learning and Development benefits, including an online e-learning platform
- Staff wellness program including badminton, football, dance classes, and yoga classes.
- Monthly activities such as snacks and food, wine and cheese, games, events, lucky draw, and staff parties.
- Annual Health checkup benefits



## Assistant Finance and Accounting Manager

<b>Job Title</b>	: Assistant Finance and Accounting Manager
<b>Position type</b>	: Full time
<b>Place of work</b>	: Bangkok, Silom
<b>Salary</b>	: Negotiable
<b>Working conditions</b>	: Working conditions are normal for an office environment.
<b>Department/Function</b>	: Finance
<b>Reporting to Title</b>	: Head of Department

### The company and the mission:

BRED IT (Thailand) Ltd. is a wholly owned subsidiary of the French bank BRED Banque Populaire based out of Paris.

BRED IT was established in 2008 to become an IT hub and deliver IT operations and support for BRED Group Commercial Banks in South East Asia and Pacific Ocean areas.

Today, it supports Banque Franco Lao in Laos, BRED Bank Cambodia, BRED Bank Vanuatu, BRED Bank Solomon Islands, BRED Bank Fiji and Banque pour le commerce et l'industrie – Mer Rouge (BCIMR) in Djibouti (Africa).

BRED IT provides end to end Infrastructure and Applications management around Core Banking, Internet Banking and E-Payments.

BRED IT has also operated an offshore development center (specialized in Cobol & Java) for Paris headquarters since 2011.

We are a unique company, thanks to our identity and our history: We place our expertise at the service of BRED Group and develop our activities with an entrepreneurial structure. By putting BRED group best interests first, it allows us to deliver tailor-made solutions with high value-added.

### Main Responsibilities:

- Review full-set of month-end and year-end closing transactions and operations (including AR, AP, GL, TAX, VAT, WHT, CIT) to ensure financial reporting are timely, accurately complete and complying with local accounting standards
- Review all account reconciliations monthly and ensure pending are followed-up
- Act as a back-up person for both Accountant in performing day-to-day operations and Manager in performing review and reports in case of absence
- Control and manage annually physical checking of fixed asset
- To ensure that the company complies with all local legislation with the timely filing of all tax and other required forms
- Support Annual Budget, forecasting, cost & financial control and presentation reports to Management team

## Assistant Finance and Accounting Manager

- Develop, implement, and ensure compliance with company policies and procedures. Maintain proper internal control system to align with other operational departments
- Liaise with external and internal auditors, related government authorities, and headquarter office in Europe
- To lead, coach, and develop accounting team to upgrade their level of skills
- Hands on experience in Accounting management, reporting, business reporting, month-end, year-end and also quarterly end report, and so on.
- Support any other tasks and ad-hoc assignments assigned by Manger and Management team

### **Qualifications:**

- Bachelor's Degree or higher in Accounting or related field
- Minimum 7 years of experience in Accounting & Tax & Finance with at least 2 years in supervisor level or higher (multinational service company is preferable)
- CPD License required / BOI-related experience will be advantage
- Strong knowledge in accounting operations, fixed asset, tax, with excellent analytical and problem-solving skill
- Detail-oriented, ability to multi-task and prioritize with a high sense of urgency
- Proficiency in MS Office especially MS Excel
- Good interpersonal and English business communication skill (both written and spoken)

### **What we offer:**

- Attractive compensation (includes fixed and performance bonus)
- Hybrid working mode with 2 days work from home per week with flexible working hours
- Additional 10 days of work from anywhere per year
- Work from home allowance for you to buy equipment to facilitate working at home
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- Staff wellness program including badminton, football, dance classes, and yoga classes.
- Monthly activities such as snacks and food, wine and cheese, games, events, lucky draw, and staff parties.
- Annual Health checkup benefits

**Job Title** : Core Banking Analyst  
**Position type** : Full time  
**Place of work** : Bangkok  
**Department/Function** : INT-BUILD-CBK  
**Reporting to Title** : Head of Core Banking (Back End)

**The company and the mission:**

BRED IT (Thailand) Ltd. is a wholly owned subsidiary of the French bank BRED Banque Populaire based out of Paris (BPCE Group).

BRED IT was established in 2008 with the objective to become the IT hub for BRED Group Commercial Banks in South East Asia, Pacific Ocean, and the Horn of Africa areas.  
In parallel, BRED IT has expanded its activities since 2011 to also provide remote IT services to Paris Headquarters.

Today, with more than 200 employees, BRED IT fully supports Banque Franco Lao in Laos, BRED Bank Cambodia, BRED Bank Vanuatu, BRED Bank Solomon Islands, BRED Bank Fiji and Banque pour le commerce et l'industrie Mer Rouge (BCIMR) in Djibouti.  
BRED IT hosts and manages all layers of BRED International Banks Information Systems: From Infrastructures to Applications (Core Banking, Internet/Mobile Banking, E-Payments...), on a 24x7 basis.

We are a unique company, thanks to our identity and our history: We place our expertise at the service of BRED Group and develop our activities with an entrepreneurial structure.  
By putting BRED group best interests first, it allows us to deliver tailor-made solutions with high value-added.

**Responsibilities**

- Support of Oracle FLEXCUBE and OBP Production across versions.
- Involve in evolution projects revolving around Core Banking including implementations of new versions
- Parameterize and configuration of bank products on Flexcube; CASA, TD Retail, Loans, FX/MM, Trade, OBP modules.
- Work in proximity with core banking analysis group to study the existing core banking system in place and finding the gaps between the existing products and the recent version of Flexcube and make recommendations, change request, etc.
- Ensure Test Process Governance adherence.
- Articulate problem and identify quick and effective solution among all parties including vendors.
- Work closely with the system, network, and Database administrator to perform software installations, and to configure hardware and software.



## CORE BANKING ANALYST

- Attend and lead status meetings with various stake holders.
- Stand by Support as pre-defined schedule for EOD and Production incidents.
- Performance tuning or development skills will be added advantage

### Education

- Bachelors or Masters / University degree in related field or equivalent work experience required.
- Must be released from his military service obligations (Male)

### Language skills

- Must possess excellent communication skills in English (both written and oral) to be able to work with international customers (France, India, Laos, Cambodia, Vietnam,..).

### Experience and Skills

- Techno functional bank knowledge (i.e. Accounting, Letter of Credit, Loan and Deposit, Foreign Exchange, Money Market, Bills and Collections, Fund Transfer, OBP, Securities, Data Entry, Accounts... etc.) of Flexcube version 11 and above.
- Minimum two years' experience in Flexcube related projects or support.
- Experience in debugging and analyzing issues on Flexcube/OBP.
- Experience in the functional workflows of the core banking products like Flexcube.
- Bank domain experience
- PL/SQL, SQL, Java, HTML
- Ability to write functions, procedures, triggers in Oracle.
- Knowledge in overall banking process
- Customer-oriented mindset, Positive Attitude and Teamwork
- Ability to prioritize work, work under pressure, multi-task and fast learning
- Experience in implementation of core banking will be an added advantage.
- Exposure in supporting daily production issues and Webservice related issues will be added advantage

### What we offer:

- Attractive compensation (includes fixed and performance bonus)
- Hybrid working mode with 2 days work from home per week with flexible working hours
- Additional 10 days of work from anywhere per year

## CORE BANKING ANALYST

- Work from home allowance for you to buy equipment to facilitate working at home
- Standby and Overtime allowance for Level 2 support employees who are required to work on a 24x7 basis
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- Provident Fund with competitive company contribution rates starting from 6% up to 12%
- Medical insurance and life insurance covering employee and dependent; spouse and child or children from your first day
- Outpatient Department (OPD) coverage of 2,500THB per visit for 31 visits per year.
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- Learning and Development benefits, including an online e-learning platform
- Staff wellness program including badminton, football, dance classes, and yoga classes.
- Monthly activities such as snacks and food, wine and cheese, games, events, lucky draw, and staff parties.
- Annual Health checkup benefits

## Datastage Developer

<b>Job Title</b>	: DataStage Developer
<b>Position type</b>	: Full time
<b>Place of work</b>	: Bangkok, Silom
<b>Salary</b>	: Negotiable
<b>Working conditions</b>	: Working conditions are normal for an office environment.
<b>Department/Function</b>	: Business Intelligence Department
<b>Reporting to Title</b>	: Head of Department

### The company and the mission:

BRED IT (Thailand) Ltd. is a wholly owned subsidiary of the French bank BRED Banque Populaire based out of Paris (BPCE Group).

BRED IT was established in 2008 with the objective to become the IT hub for BRED Group Commercial Banks in South East Asia, Pacific Ocean, and the Horn of Africa areas.

In parallel, BRED IT has expanded its activities since 2011 to also provide remote IT services to Paris Headquarters.

Today, with more than 200 employees, BRED IT fully supports Banque Franco Lao in Laos, BRED Bank Cambodia, BRED Bank Vanuatu, BRED Bank Solomon Islands, BRED Bank Fiji and Banque pour le commerce et l'industrie Mer Rouge (BCIMR) in Djibouti:

BRED IT hosts and manages all layers of BRED International Banks Information Systems: From Infrastructures to Applications (Core Banking, Internet/Mobile Banking, E-Payments...), on a 24x7 basis.

Half of the activity is currently performed for BRED Headquarters, with a focus on Projects (built with Java, COBOL, PHP, DataStage) and Production/Devops.

We are a unique company, thanks to our identity and our history: We place our expertise at the service of BRED Group and develop our activities with an entrepreneurial structure.

By putting BRED group best interests first, it allows us to deliver tailor-made solutions with high value-added.

### Main Responsibilities:

- Responsible for :
  - Develop ETL process including data warehouse, data mart.
  - Analyze the business needs and propose technical solutions within bank projects
  - Creating tests plans, problem-solving and correcting software defects.
  - Adhering to in-house quality procedures.
- Be autonomous to make right technical decisions in the course of its duties.
- Constantly updating technical knowledge.

## Education

- Bachelor's degree BSc. Computer Science. (mandatory)

## Language skills

- Good command in English.
- French reading is a plus.

## Experience and Skills

- 3 years at least in Datastage Development
- Team player, Open-minded, anticipation and speed adaptation.
- Strong Datawarehouse concepts
- Ability to work with Agile Method
- Ability to work effectively on tight deadlines.
- Rigor and organization skills are required, whilst working to tight deadlines
- A commitment to quality and a thorough approach to the work
- Willing to 'go the extra mile'
- Banking knowledge is a plus.

## Technical Skills Required

- Strong ETL (Datastage) developing skills
- Strong proficiency with SQL programming (query, optimization)

## What we offer:

- Attractive compensation (includes fixed and performance bonus)
- Hybrid working mode with 2 days work from home per week with flexible working hours
- Additional 10 days of work from anywhere per year
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- Standby and Overtime allowance for Level 2 support employees who are required to work on a 24x7 basis
- Annual leave from 14-25 days
- Provident Fund with competitive company contribution rates starting from 6% up to 12%
- Medical insurance and life insurance covering employee and dependent; spouse and child or children from your first day
- Outpatient Department (OPD) coverage of 2,500THB per visit for 31 visits per year.
- In Patient Department (IPD) coverage.

## Datastage Developer

- Dental Care coverage of 4,000THB per year.
- Eye Care coverage of 5,000THB per year.
- Employee Assistance Program (EAP) providing mental support for colleagues to release stress and alleviate employee life problems.
- Learning and Development benefits, including an online e-learning platform
- Staff wellness program including badminton, football, dance classes, and yoga classes.
- Monthly activities such as snacks and food, wine and cheese, games, events, lucky draw, and staff parties.
- Annual Health checkup benefits



## HELPDESK SUPPORT ENGINEER

<b>Job Title</b>	: Helpdesk Support Engineer
<b>Position type</b>	: Full time
<b>Place of work</b>	: Bangkok, Sathorn District
<b>Salary</b>	: Negotiable
<b>Department/Function</b>	: TRA-DIOT-INT-WIN
<b>Reporting to Title</b>	: Head of Wintel

### The company and the mission:

BRED IT (Thailand) Ltd. is a wholly owned subsidiary of the French bank BRED Banque Populaire based out of Paris.

BRED IT was established in 2008 to become an IT hub and deliver IT operations and support for BRED Group Commercial Banks in Southeast Asia and Pacific Ocean areas.

We are a unique company, thanks to our identity and our history: We place our expertise at the service of BRED Group and develop our activities with an entrepreneurial structure. By putting BRED group best interests first, it allows us to deliver tailor-made solutions with high value-added.

### Responsibilities

- Be the first point of contact for user issues, providing first line technical support and guidance for users and resolve issues in a timely manner. Collect information and escalate the issues to the next level when required.
- Troubleshoot and resolve hardware and software issues.
- Install, configure, and maintain workstations, laptops, and other end-user devices (MECM).
- Manage user accounts and groups (AD DS).
- Manage the IT asset inventory.
- Collaborate with IT teams to design and implement efficient workflows and processes.
- Create and maintain process documentation to support change and knowledge transfer.

### Education

- Minimum bachelor's degree in computer science/engineering or equivalent experience.
- Relevant Certifications: (e.g. AZ-900, MS-900, CompTIA A+...) are a plus.

### Language Skills

- Must possess excellent communication skills in English (both written and oral) to be able to work with international customers (France, Laos, Cambodia, Djibouti, Fiji, Vanuatu...).

**Experience and Skills**

- Proven experience providing first line user support as a Helpdesk Support Engineer or similar role.
- Strong knowledge of the Microsoft Modern Workplace is mandatory.
- Excellent problem-solving skills and ability to handle technical issues is mandatory.
- Strong communication skills, including ability to write concise and accurate technical documentation, communicate technical ideas to non-technical audiences.
- Understanding of security and compliance standards applicable to enterprise IT systems.
- Understanding of client, server, network, and internet technologies fundamentals.
- Familiarity with Citrix Virtual Apps and Desktops, Microsoft Endpoint Configuration Manager, Active Directory Domain Services is advantageous.
- Familiarity with ticketing systems (e.g. OTRS, ServiceNow..) and ITIL framework is advantageous.
- PowerShell Administration skills are preferred.

**Non-technical Skills required**

- Strong communication skills and ability to work in a team environment including sensitivity to diverse global work culture and community.
- Customer service oriented and ability to quickly establish comfortable & effective working relationships.
- Excellent organizational skills.
- Highly motivated self-starter wanting to make a difference.

**What we offer:**

- Attractive compensation (includes fixed and performance bonus)
- Hybrid working mode with 2 days work from home per week with flexible working hours
- Additional 10 days of work from anywhere per year
- Work from home allowance for you to buy equipment to facilitate working at home
- Standby and Overtime allowance for Level 2 support employees who are required to work on a 24x7 basis
- Annual leave from 14-25 days
- Provident Fund with competitive company contribution rates starting from 6% up to 12%
- Medical insurance and life insurance covering employee and dependent; spouse and child or children from your first day

- Outpatient Department (OPD) coverage of 2,500THB per visit for 31 visits per year.
- In Patient Department (IPD) coverage.
- Dental Care coverage of 4,000THB per year.
- Eye Care coverage of 5,000THB per year.
- Employee Assistance Program (EAP) providing mental support for colleagues to release stress and alleviate employee life problems.
- Learning and Development benefits, including an online e-learning platform
- Staff wellness program including badminton, football, dance classes, and yoga classes.
- Monthly activities such as snacks and food, wine and cheese, games, events, lucky draw, and staff parties.
- Annual Health checkup benefits