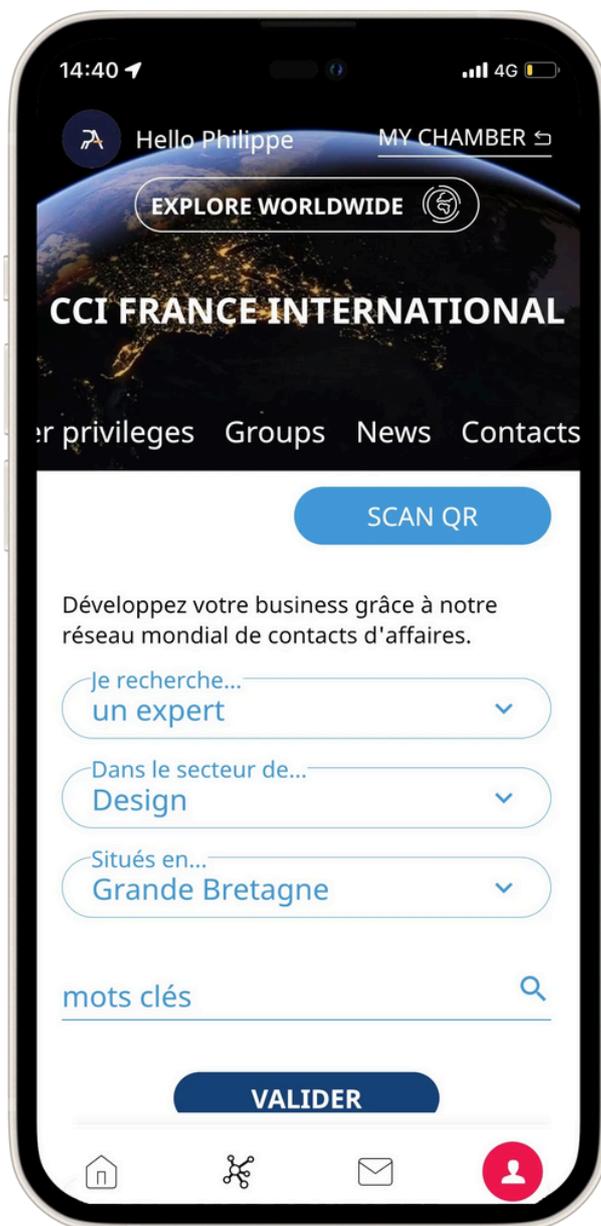


# GUIDE

# CCIFI CONNECT

# APP



PRÉSENTATION

# Boost your business

Join the Leading Global Private  
Network of CCIFI's companies

Find out more 



Download on the  
**App Store**



GET IT ON  
**Google Play**



**CCI FRANCE JAPON**  
在日フランス商工会議所



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Use the **CCIFI Connect application** to  
get in touch with ...

**+ 35 000**  
companies

**118**  
chambers

**93**  
countries

### Explore the world



+ 80 destinations  
+ 70 000 contacts

### Meet industry experts



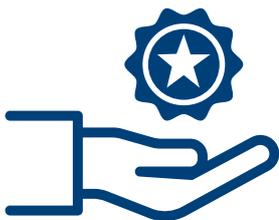
+ 500 comités sectoriels et clubs exclusifs

### Develop your business



+ 4000 events/year

### Take advantage of VIP offers



+ 1000 unique benefits (hotel, travel, business)

### Stay in contact with your Chamber



Receive regular alerts and messages from your Chamber

### Stay in control of your profile



Update your profile to be found

# Download the app now!

**Download the app >**



01

Go to Google Play or the App Store



02

Enter "CCIFI Connect" in the search bar

03

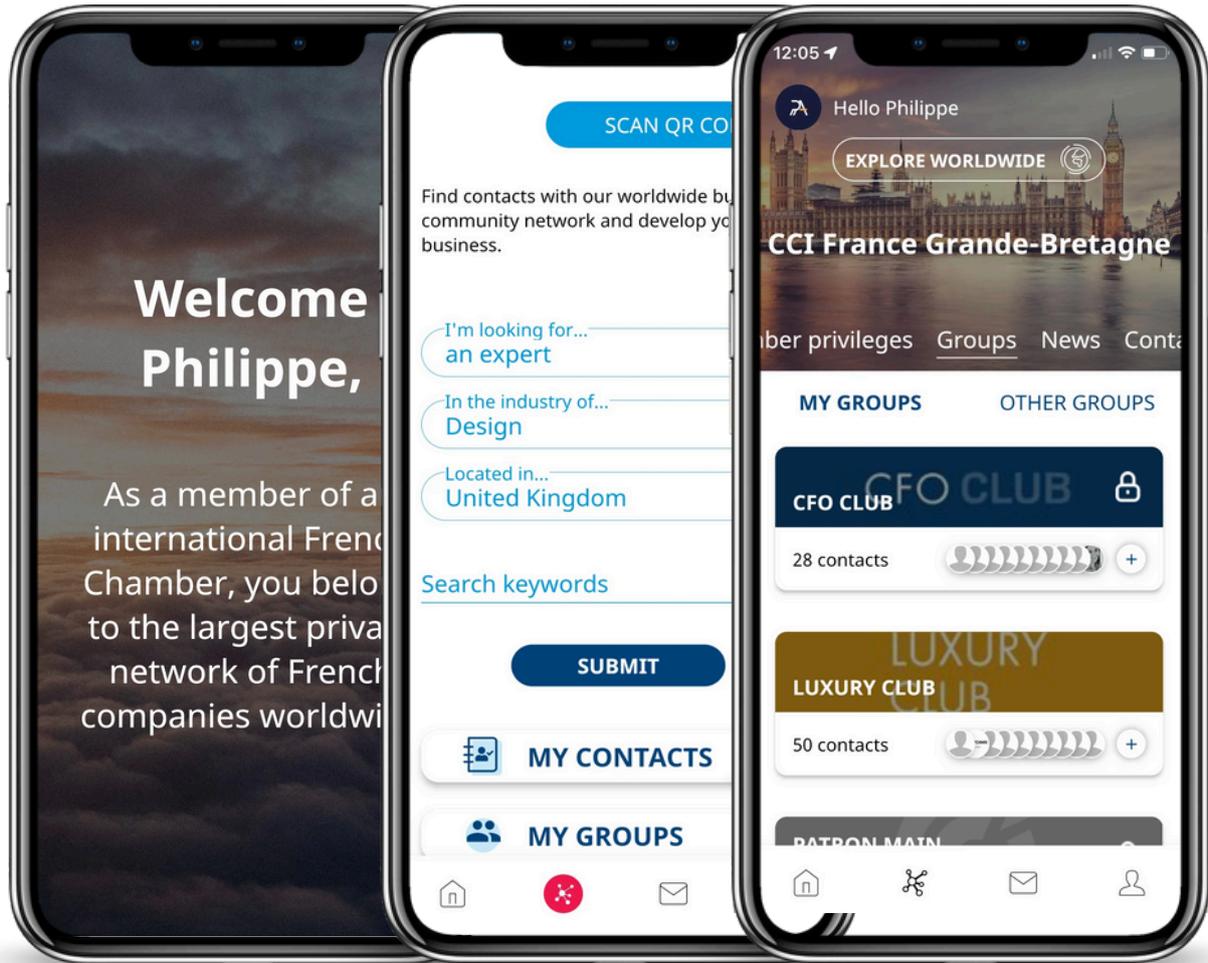
Download the app



04

You are now ready to use the app!

# DOWNLOAD GUIDE



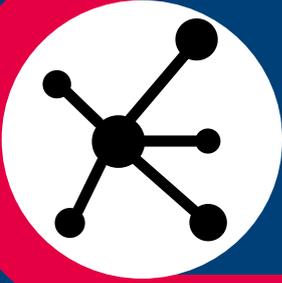
Once you have downloaded the app ...

- 1 Select your local Chamber of Commerce
- 2 Log in using your username and password\*
- 3 Complete your profile if necessary



\*The login details for the app are the same as those for the for the member area.

# FEATURES



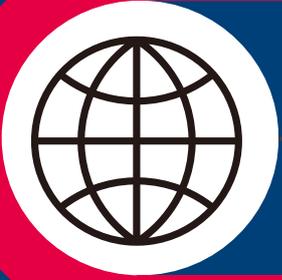
## NETWORK

This page allows you to search our global network of contacts and companies.



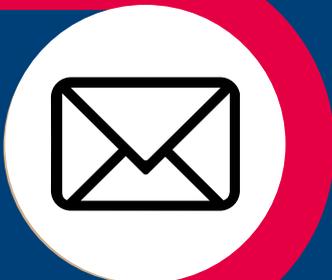
## GROUPS

Exchange messages live via a dedicated thematic discussion thread, used in particular for committees and sector events.



## EXPLORE

View all your advantages linked to the CCI network: events, privileges, groups, news... but also a tab dedicated to other French Chambers around the world.



## MESSAGES

Check the messages sent by your Chamber.



## PROFILE

This page gives you full control over your profile (general information, languages spoken, social networks, etc.). Update your presentation, offers, skills, etc. here.

The CCIFI Connect application features will enable you to take full advantage of your benefits as a member of the French Chambers of Commerce network abroad.

Do you have a **question** about the CCIFJ application?  
Find all your **answers** here.

## 01 **Launching the application**

Why launch an application?

Why do you want to speed up the digitisation of the CCIFJ?

## 02 **The advantages of the application**

Why install the application?

What are the different features of the application?

Will I lose my member benefits if I don't install the application?

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How do I use the application?

How can I connect to the application?

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What is a 'group'?

How do I search for a member in the CCIFJ directory?

How can I register for an event via the application?

How can I check the latest news on the application?

How can I consult the events of another French Chamber of Commerce abroad?

How can I check my benefits?

How do I check my notifications on the application?

Do you have a **question** about the CCIFJ application?  
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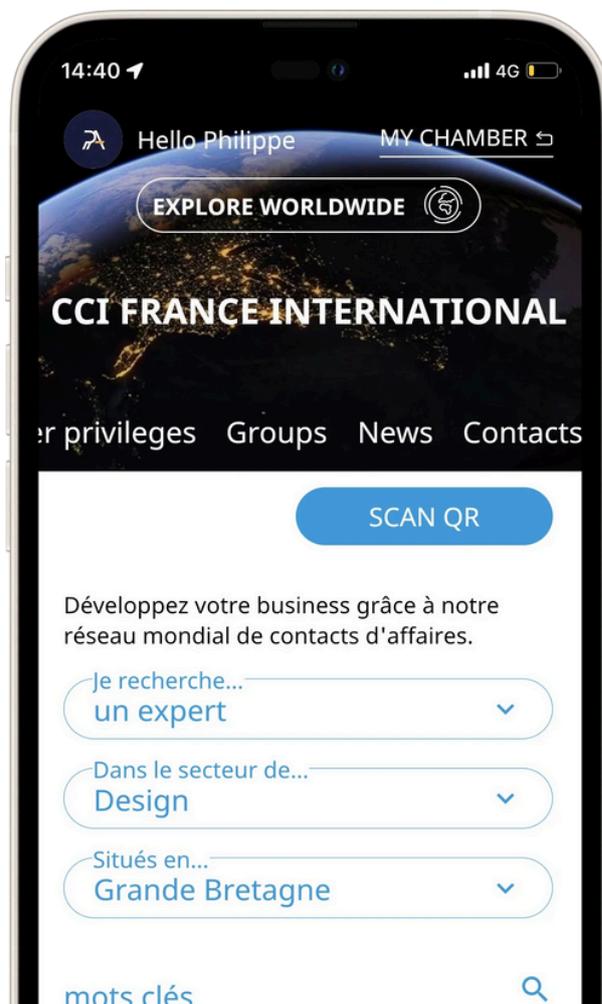
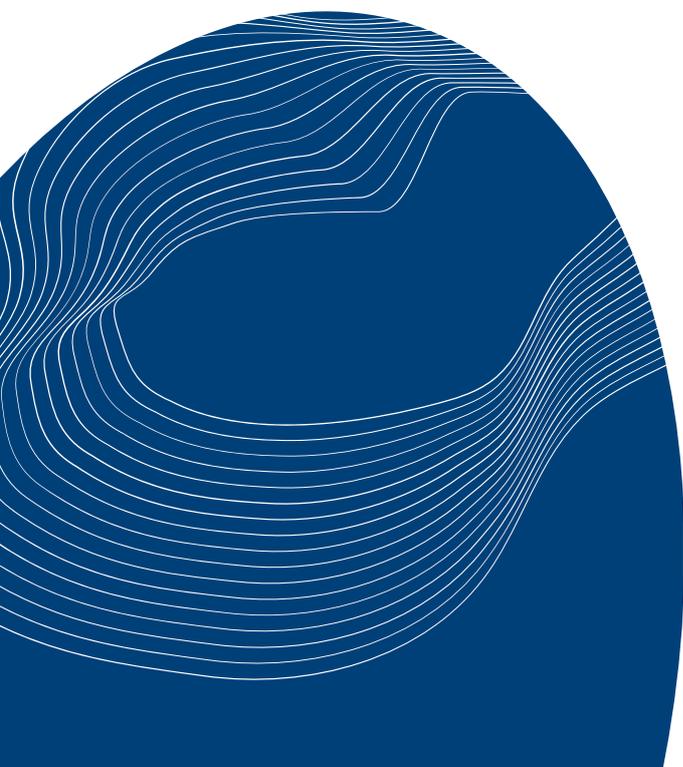
## 04 About the CCI network

What is the CCI network?

How can I become a member of a French Chamber of Commerce abroad?

## 05 Other questions

What should I do if I cannot connect to the application?



# 1

## LAUNCHING THE APPLICATION

### WHY LAUNCH AN APPLICATION?

The CCIFI Connect application (developed by BlueSoft with the support of CCI France) was developed in 2022. We have decided to reinforce its use to continue the digital transformation of the CCIFI.

As a member of the network of French Chambers of Commerce, the application will enable you to take full advantage of your benefits (events, articles, privileges, groups, etc.).

### WHY DO YOU WANT TO SPEED UP THE DIGITILIZATION OF THE CCIFJ?

The CCIFJ's digitalisation project is part of the 'Vision 2026' plan initiated by the Chamber's current president, Jérôme Chouchan.

Our mission as a French Chamber of Commerce abroad is to develop an international platform that builds fruitful relationships and develops business opportunities between France and Japan.

Within this framework, the CCIFJ aims to position itself as the benchmark international business community in Japan by 2026. This interactive communication platform will enable you to take full advantage of the networking channels offered by the CCIFJ.

## 2

## THE ADVANTAGES OF THE APPLICATION

### WHY INSTALL THE APPLICATION?

The application allows you to take full advantage of the benefits of being a member of the French Chambers of Commerce network, including :

- Easy access to the directory of contacts;
- The possibility of exchanging information in committee groups;
- Network privileges available only on the application (business, hotels, travel);
- The chance to take part in exclusive events at all the Chambers around the world ...

### WHAT ARE THE DIFFERENT FEATURES OF THE APPLICATION?

The CCIFI Connect application has a number of features, including :

- A directory of the French Chambers of Commerce network (over 35,000 companies in 95 countries);
- Chat groups between committees;
- An overview of the events organised by the Chamber to which you belong, with the option of viewing registrations;
- Access to the latest Chamber news and privileges;
- Easy control of your profile information.

### **WILL I LOSE MY MEMBER BENEFITS IF I DON'T INSTALL THE APPLICATION?**

No, you will not lose your membership benefits if you do not install the application. However, we strongly advise you to install the application so that you can take full advantage of the benefits of being a member of the CCIFJ!

## 3

## TECHNICAL QUESTIONS

### HOW DO I INSTALL THE APPLICATION?

1. Go to the App Store (iPhone) or PlayStore (Android) ;
2. Type 'CCIFI Connect' in the search bar;
3. Install the application;
4. You're ready to use the application!

### HOW DO I USE THE APPLICATION?

Once the application has been installed, go to the application and select your connecting Chamber (Japan).

Then enter your login details (the same as those for your personal space on the website).

You can complete your profile if any information is missing.

### HOW CAN I CONNECT TO THE APPLICATION?

You can connect to the application using the same login details as those for the Chambers of Commerce 'members' area'.

## FAQ APPLICATION

### **IS IT POSSIBLE TO CONTACT A MEMBER OF THE CCI NETWORK VIA THE APPLICATION?**

If you wish to contact a member of the CCI network, simply carry out a 'contacts' search, view the member's details and contact them by email.

Please note that a member may decide not to display their email address.

### **IS IT POSSIBLE TO CONTACT THE TEAM AT MY LOCAL CHAMBER?**

If you wish to contact a member of the team, click on 'explore' then 'contacts' to find the contacts for the management team.

### **WHAT IS A "GROUP"?**

The 'groups' tab in the application allows you to access exclusive information within a group (for example: committee or events). Only the CCIFJ can add you to a group, so don't hesitate to ask.

You will then be able to converse with the members of this group and benefit fully from the CCIFJ network.

### **HOW DO I SEARCH FOR A MEMBER IN THE CCIFJ DIRECTORY?**

1. Select the tab on the left ('network') ;
2. Fill in the details ("I'm looking for...", in the area of..., Located in...) or by keywords
3. Confirm

### **HOW CAN I REGISTER FOR AN EVENT VIA THE APPLICATION?**

1. Select the home tab ;
2. Select the 'events' tab;
3. Click on the event you wish to register for;
4. Click on 'Register' and fill in the information.

### **HOW CAN I CHECK THE LATEST NEWS ON THE APPLICATION?**

1. Select the home tab;
2. Scroll to the bottom or select the 'news' tab.

### **HOW CAN I CONSULT THE EVENTS OF ANOTHER FRENCH CHAMBER OF COMMERCE ABROAD?**

1. In the home tab, select the 'explore the world' item;
2. Search for a Chamber of your choice among the continents;
3. Then register for an event as you would for your Chamber.

### **HOW CAN I CHECK MY BENEFITS?**

In the Home tab, select the 'Benefits' item.

### **HOW DO I CHECK MY NOTIFICATIONS ON THE APPLICATION?**

1. In the 'received messages' tab (envelope icon), you can view your notifications on the application.

**4**

**ABOUT THE CCI NETWORK**

**WHAT IS THE CCI NETWORK?**

The CCI network is the network of French Chambers of Commerce abroad: it represents more than 35,000 member companies in 120 countries.

**HOW CAN I BECOME A MEMBER OF A FRENCH CHAMBER OF COMMERCE ABROAD?**

To become a member of a French Chamber of Commerce abroad, please contact your local Chamber or the Chamber that interests you. Find [here](#) all the contact details of the French Chambers of Commerce abroad.

5

OTHER QUESTIONS

**WHAT SHOULD I DO IF I HAVE AN ISSUE CONNECTING?**

If you have any problems logging on, please contact:  
[membership@ccifj.or.jp](mailto:membership@ccifj.or.jp)



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