



# RAPHAËL BIGOT

## Car mechanic

Dynamic and multi-skilled, I know how to adapt to different situations and I enjoy taking on challenges. I have a passion for cars and am interested in new technologies to advance in my profession. I am particularly interested in restoring old vehicles.

### EXPERIENCE :

#### *After-sales service advisor*

Renault Bordeaux Bruges, France

Apprenticeship 2021 - 2022 -Permanent 2022 - 2024

- Customer reception, repair order drafting, invoicing and processing manufacturer guarantees.
- Mechanics and bodywork team management, monitoring of performance, meeting
- Application of environmental health prevention processes, conflict management, customer complaint management.

#### *Mechanic apprentice*

Garage Erdocio, Bidart, France 2017 - 2019

Renault Bordeaux Bruges, France, 2019 - 2021

- Vehicle maintenance, periodic maintenance, wear parts replacement.
- Hard duty, motor replacement, gearbox, clutch, turbocharger, etc.
- Electrical and electronic diagnostics and testing on private and light utility vehicles.
- Maintaining order and cleanliness in the workshop.  
Application of recycling and selective sorting processes

### SKILLS :

- *Teamwork*
- *Sense of organization*
- *Adaptability*
- *Technical knowledge*
- *Use of diagnostic tools*
- *Technical english*
- *Passion for cars*

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• *Aszod*

### EDUCATION :

#### **Bachelor Degree OMSA (L6)**

IUT of Bordeaux, Gradignan,  
France, 2022

#### **BTEC HND in VM (L5)**

CFA Bordeaux,  
France, 2021

#### **Vocational Degree in VM**

CFA Pau, CFA Bordeaux,  
France, 2019

#### **Scientific High School Degree**

Hasparren,  
France, 2017

### LANGUAGES :

*French : Native language*

*English : Fluent*

*Spanish : Basic*

*Bask : Basic*

*Hungarian : Beginner*