
LOUISE TRANCHARD

ESSCA Bachelor Student

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14/09/2004

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FRANCE

ABOUT ME

I am currently pursuing a Bachelor's degree in International Management, where I have gained a strong foundation in global business practices and cross-cultural management. I am seeking an internship opportunity in the field of finance starting in May, where I can apply my analytical skills, academic knowledge, and enthusiasm for financial operations to contribute effectively to your organization.

Recognition

ESSCA student association - 2024
TOEFEL certification score 563 - 2024
Baccalaureate with honors - 2022

Core Skills

Cross-Cultural management
Management accounting
Market studies
Operational project management

Languages

French (Native language)
English (Toefel certification)
Spanish (level B1)

EXPERIENCE

Customer Service Assistant – Restaurant Services, Villagio Baia dei Pini

June 2024 - August 2024

As part of my studies in International Management, I completed a three-month internship at a 4-star resort hotel in Sardinia, Italy. During my time there, I assisted with daily operations in the restaurant and guest services, interacting with international customers and ensuring their satisfaction. I was responsible for taking orders, managing reservations, and helping with event coordination. This experience allowed me to develop strong communication and problem-solving skills while working in a fast-paced, multicultural environment.

Sale Person, Les Nuages de Gege

April 2022 - August 2023

During my one-and-a-half-year role at the bakery, I presented products to customers, ensuring they were well-informed about our offerings. I supported and mentored new team members, sharing knowledge to help them adapt. I handled customer inquiries, complaints, and returns professionally and empathetically, resolving issues efficiently. Additionally, I interacted with customers from diverse backgrounds, demonstrating cultural sensitivity to ensure a positive experience for all.

Multi-skilled Operator, SN Seritech

April 2023 / April 2022 / July 2020

As a Multi-Skilled Operator, I managed production equipment and machinery, prepared export/import documentation, and demonstrated independent judgment. I also followed manufacturing routing to ensure smooth operations.

Vendor, Cheese shop of Kerouzine

December 2021

At the cheese shop, I managed inventory to ensure stock availability, maintained accurate records, and calculated customer discounts and taxes. I also interacted with international customers, demonstrating cultural sensitivity and adaptability.

EDUCATION

Bachelor in international management

ESSCA School of Management
Angers, Budapest
2023 - Currently

High school

Lycée Saint Paul
Vannes
2019-2020 / 2021-2022 / 2022-2023

Exchange Year

Kulosaari Yhteiskoulu
Helsinki
2020 - 2021

REFERENCES

Available on request
