

Mariam Camara

Paris, FRANCE | +33 6 74 52 21 93 | mariamcsy@gmail.com |

International business and customer service specialist

Summary

Results-driven professional with 4+ years of experience in supply chain, marketing, and customer service roles and international business

Accustomed to working in coordination with multiple departments, purchasing, finance, logistics teams as well as international partners (EU, Middle east, Africa).

Experience in monitoring export operations, reporting, inventory management, handling disputes and improving operational processes.

Open to international roles opportunities starting in 2026

Work experience

CONTRACT REGULARIZATION

Antin Résidence 2025

- Check antenna contracts on IKOS and their status (active, closed, automated release)
- Identification of expiring contracts or contracts lacking compliance
- Updating internal databases
- Check coherence between technical information (location, surface area, equipment) and legal information.

SUPPLY CHAIN AND INTERNATIONAL PURCHASING

Blissim 2025

- Follow-up of stock verifications & transfers to the warehouse
- Handle supplier delivery and invoicing disputes with the finance team
- Participate in the identification and selection of new logistics service providers abroad
- Ensure compliance with preparation and delivery deadlines
- Process orders, manage charters, monitor deliveries

CUSTOMER SERVICE B2B - B2C

Smallable 2022 - 2024

- Monitor deliveries, open and track carrier disputes
 - Monitor customer orders in collaboration with the purchasing team and the logistics platform
 - Manage payments, refunds and credit notes (Adyen)
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Education

Master of Management RNCP 7

LISAA PARIS 2020

Bachelor in International Marketing

ITIC PARIS 2019

Associate Degree in International Business

ITIC PARIS 2017

Skills and certifications

Technical skills: Sales coordination & support, International logistics & customs compliance, Carrier billing, Social media management: Instagram & Google business Profile, Sales and marketing strategy.

Soft skills: Strong work ethic, Teamwork, Empathy, Problem solving, Adaptability in fast-paced environments, Client-oriented,, Autonomous, Reliable

Software: Office 365 (Excel, Word, Dynamics, etc),Google Office, Salesforce.

Languages: French (native), English (fluent - professional use), Spanish (basic conversational level).

*Visa sponsorship may be required