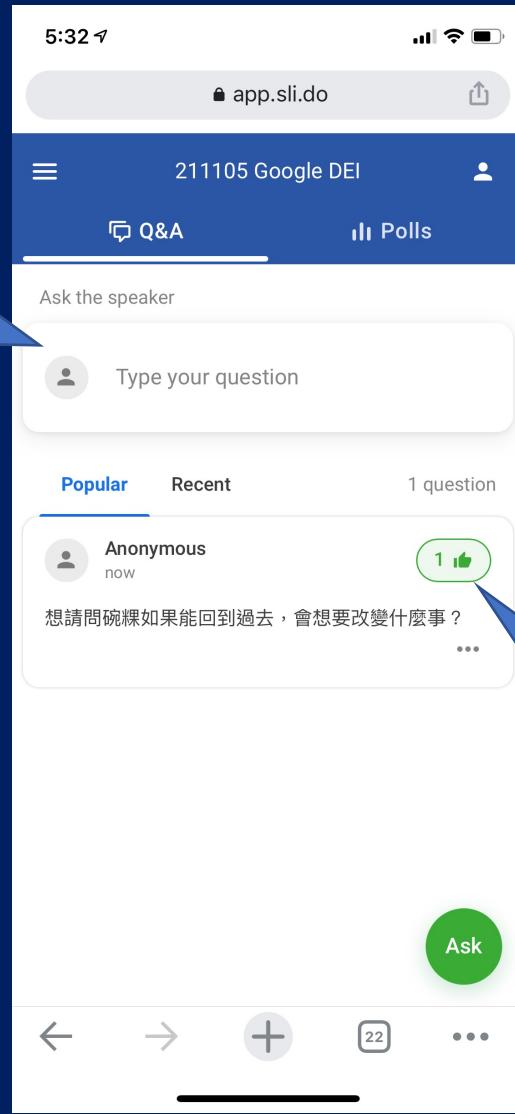


Any questions? Feel  
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question.



# Encounters with Homeless People - Rediscover One's Value as a "Human"

---

Cyndi Tseng / 碗粿 Wǎn guǒ

社團法人台灣芒草心慈善協會

Homeless Taiwan Association





Another Brick in the Wall, Pink Floyd





2013, A walk with “Unseen Tours” in London  
inspired me to start a new project: Hidden Taipei

<https://goo.gl/OPgwcV>

# Social Enterprise

## What is Social Enterprise?

Social enterprise can be challenging to define and increasingly blur the lines of the +

Social Enterprise Alliance suggest





楊運生 (Yang)

The first homeless social worker  
of Taipei City Government

(1997-2002, 2003-2007)

Founded Secretary General  
“Homeless Godfather”

張獻忠 (Chang)

The second homeless social worker of  
Taipei City Government (2002-2015)

Founded President  
“The head of beggars gang”

# Homeless Taiwan Association

2001, Professors from Osaka start visiting Taipei with the lead of Yang and Chang.

2003, Yang's first visit to Osaka

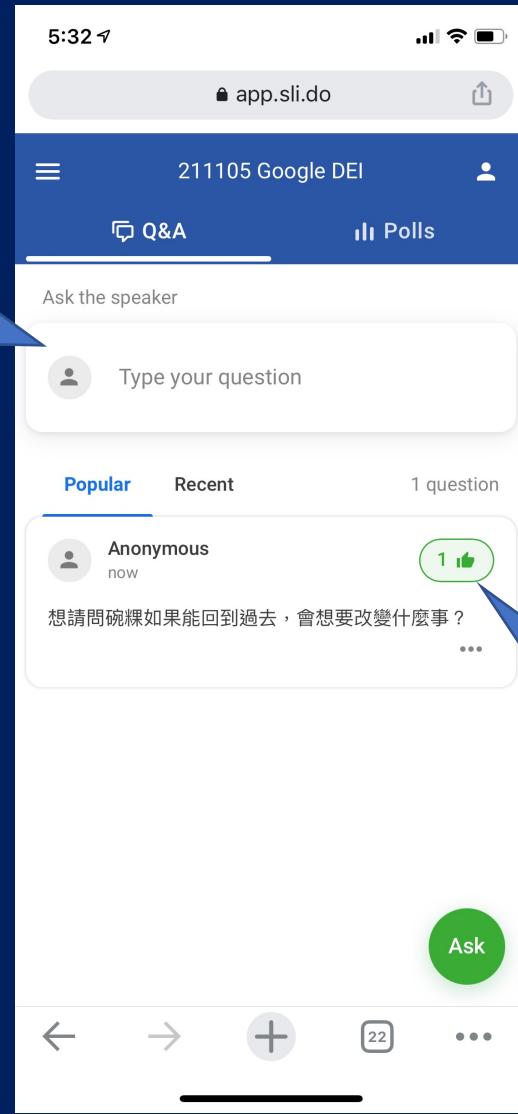
行遊  
Hidden Taipei

冰室  
水  
2009-0208  
071F

Any questions? Feel  
free to put your  
question here.



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also interested in the  
answer to that  
question.

- ✓ Hidden Taipei
- ✓ Guided Walking Tour (2014)

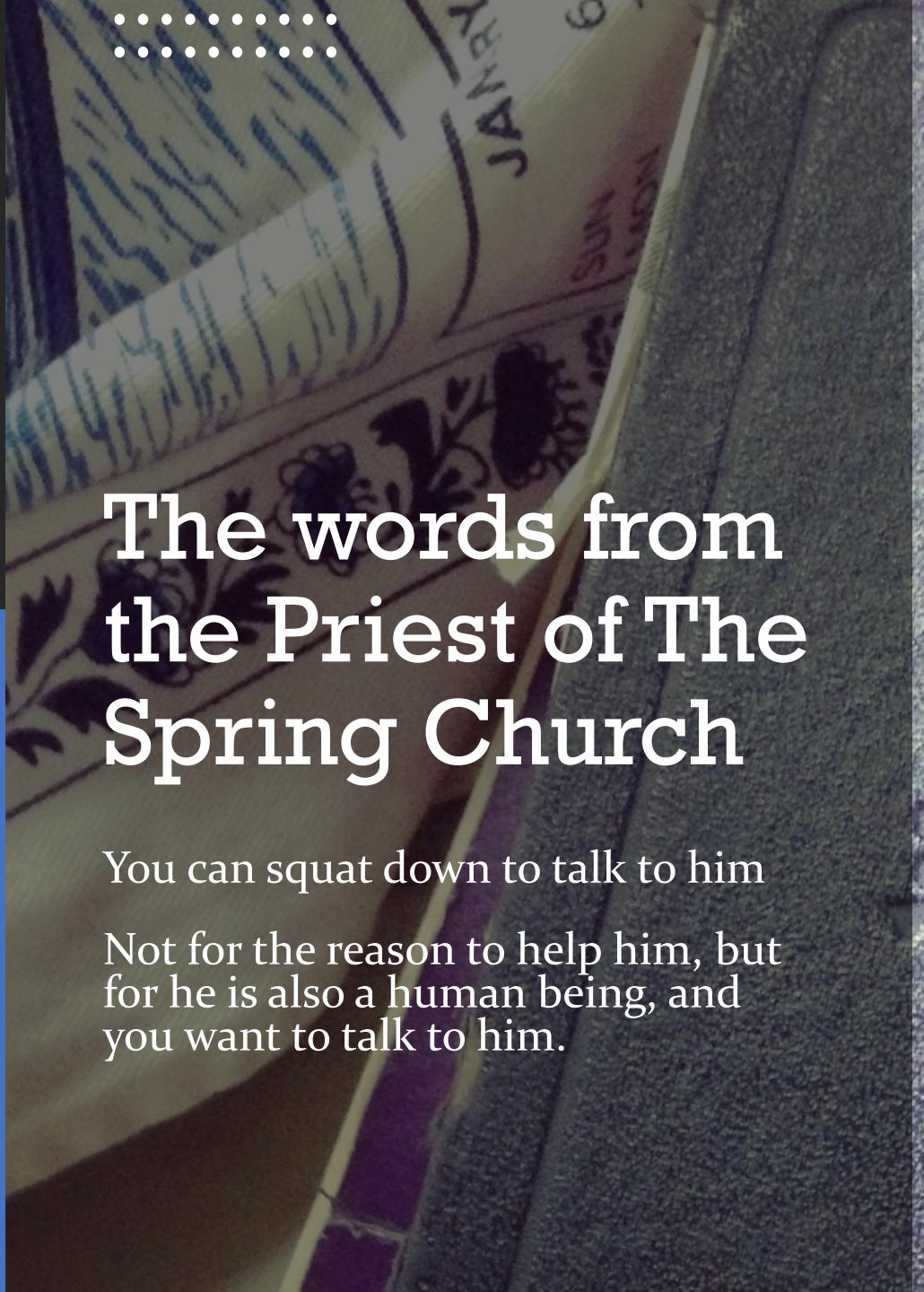


## OPEN DOORS

Self-  
Sufficient  
Supportive  
Network

- ✓ Mid-term Shelter (2014)



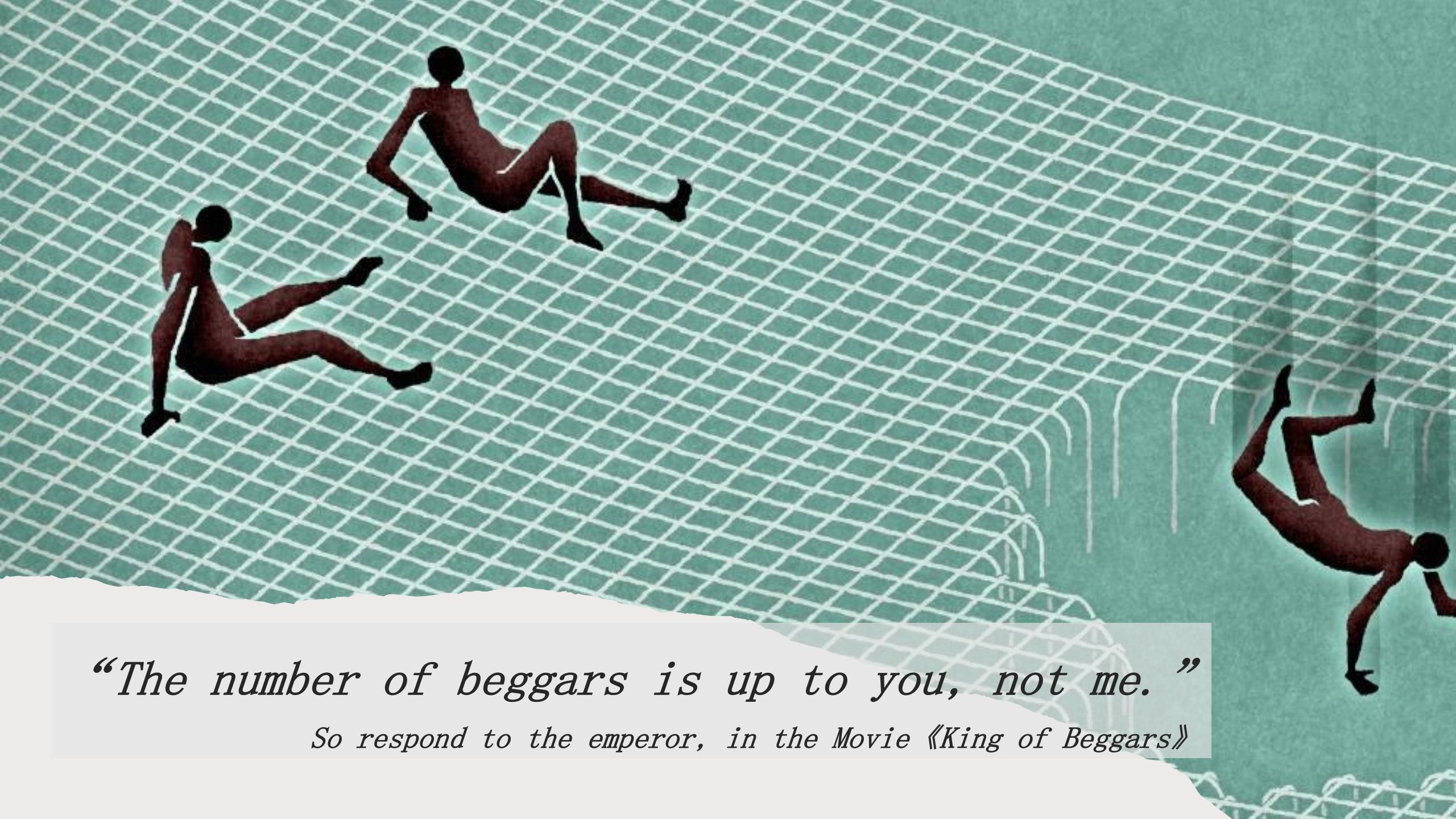


# The words from the Priest of The Spring Church

You can squat down to talk to him

Not for the reason to help him, but  
for he is also a human being, and  
you want to talk to him.





*“The number of beggars is up to you, not me. ”*

*So respond to the emperor, in the Movie 《King of Beggars》*



Is it their own fault when people end up on the streets?

2016. 5

## Enlightened by john a. powell

### John A. Powell

From Wikipedia, the free encyclopedia

For other people named John Powell, see [John Powell](#).

**john a. powell** leads the UC Berkeley Othering & Belonging Institute<sup>[1]</sup> (formerly known as [Haas Institute for a Fair and Inclusive Society](#)<sup>[2]</sup>) and holds the Robert D. Haas Chancellor's Chair in Equity and Inclusion, Professor of Law and Professor of [African American Studies](#) and Ethnic Studies at the [University of California, Berkeley School of Law](#).<sup>[3][4]</sup> powell spells his name in lowercase based on the idea that we should be "part of the universe, not over it, as capitals signify".<sup>[5]</sup>



## Self-sufficient Support Network

Enable them to Self-sufficient

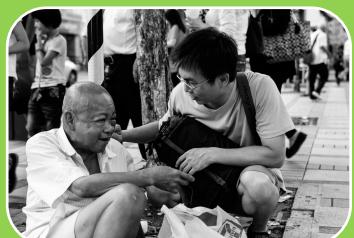


### Mid-term Shelter (2014) 26 beds in 3 locations

- ✓ Participatory decision-making
- ✓ 6~12 beds/location, 1 of them is female-only.
- ✓ Taipei's first female-only location since 2020
- ✓ Individual Goal Setting and Intervention Plan
- ✓ Engage employment service, counseling and legal aid
- ✓ Bonding activities
- ✓ Former Resident Case Tracking

### Supportive Housing (2020)

A friendly accommodation with supporting services to break the cycle of homelessness



### Outreach (2019)

Bridge rough sleepers to medical service, social service or legal aid.



### Life Stories of the Homeless in Taiwan (2016)

- ★ Award winner of Golden Tripod Awards for Publications
- ★ Award winner of Taipei International Book Exhibition - Nonfiction



### Homeless Experience (2014)

36 hrs on the street with an ex-homeless guru



**Hidden Taipei** is a **Public Communication Program** run by Homeless Taiwan Association. Started with guided walking tour and continue to develop a series of activities - All aiming to promote a deeper understanding of the homeless issue among the general public.

[www.hiddentaipei.org](http://www.hiddentaipei.org)  
[hiddentaipei@homelesstaiwan.org](mailto:hiddentaipei@homelesstaiwan.org)



**Hidden Taipei (2014)**  
Guided walking tour



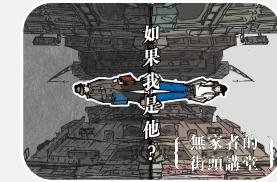
**The Living Library (2016)**  
Lecture



**Strive for Life (2018)**  
Life-action role-play street game

## OPEN DOORS

Public Communication



**Lecture on the Street (2019)**  
Educational materials for teenagers



OPEN  
DOORS

# Homeless Experience

With only NTD50 deposit in easy-card

# Public Communications



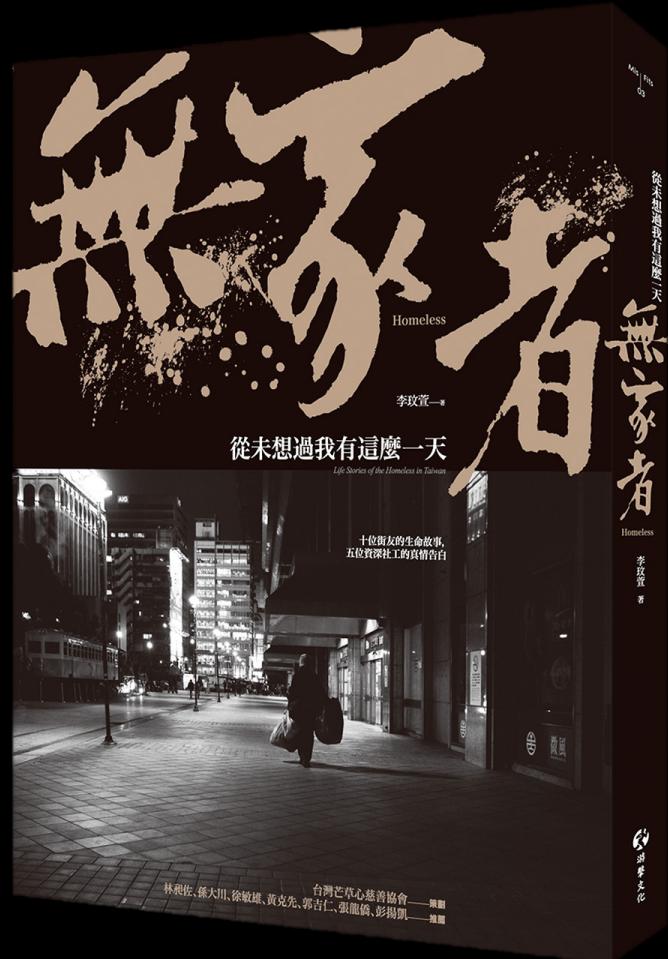
## Life Stories of the Homeless in Taiwan (2016)

- ★ Award winner of Golden Tripod Awards for Publications
- ★ Award winner of Taipei International Book Exhibition - Nonfiction

Audio book available from 2018, with voice from:

李玟萱、黃信堯、林生祥、陳竹昇、莊益增、雷婕熙、王瑞芹、賈培德、邱展文、郭榮昇、謝一帆、葉玿伶、張皓為、許伯琴、呂紹綸、張獻忠

Japanese version 「私がホームレスだったころ」 is available now!



OPEN  
DOORS

# 無 家 者

HOMELESS  
港台生活誌  
Life Stories in  
Hong Kong  
& Taiwan



## Homeless Life Stories in Hong Kong & Taiwan Through the Eyes of 3 Photographers

2019.5:HK & Taipei  
2020~ Wanhua, Taipei

### Organizers

**SoCo**  
香港社區組織協會  
Society for Community Organization

**笠草心**  
Homeless Taiwan

### Sponsor



樂施會  
OXFAM  
Hong Kong

無窮世界  
World Without  
Poverty

## 憐憫與無情

露宿者從香港深水埗走到台灣艋舺，記者金其琪和攝影師雷日昇記錄了兩地的日與夜，以及蒼天底下的悲哀、無奈、掙扎和改變。

金其琪訪問完寫的後記，再三閱讀，愈覺悲涼。她引述邵家臻去年曾在一個場合問台下來自日本、台灣和韓國的社工：「香港已經用了影像、立法會抗議、國際人權議題施壓等種種方式，向政府要求保障露宿者權益，但都沒有收效，香港還有什麼可以做？」一位在場社工小聲說，可能要特首直選吧。

金其琪引述社工當時說，根據台灣經驗，每到選舉，政府往往比較容易「埋單」；邵家臻聽了，表現得很難過。他說，不知自己下一年是否還能在會上分享，因為他正被港府控告。「結果，今年他真的無法出席，因為已經入獄。」

世界上只有兩種政府，一種用文明態度對待露宿者，一種用冷酷手法對待他們。後者認為「普天之下，莫非王土」，露宿者是螻蟻或者蟑螂，務必除之而後快；前者則承認，路上的一切，都屬於人民。

對露宿者無情的政府，結果，對所有人都是無情的。●

副總編輯  
張帝莊



Exposure on HK media



A Public Communication Program

- Hidden Taipei: Walking Tour (2014)
- The Living Library (2016)
- Strive for Life (2018)
- Lecture on the Street (2019)

真人  
書館  
... ...  
The Living Library

艋舺走透透  
無家者的尋家之路  
{ 無家者的  
街頭講堂 }

# 街頭 看

看見無家者眼中的台北

Taipei through the eyes of Homeless people

跟著街頭生存專家探索台北的另一面

Explore the alternative Taipei with the survival experts



# 真人書館

The Living Library



# 無家者 尋家之路

木道

# *Strive for Life – Street Game*

All based on the true characters



*1h - Intro*



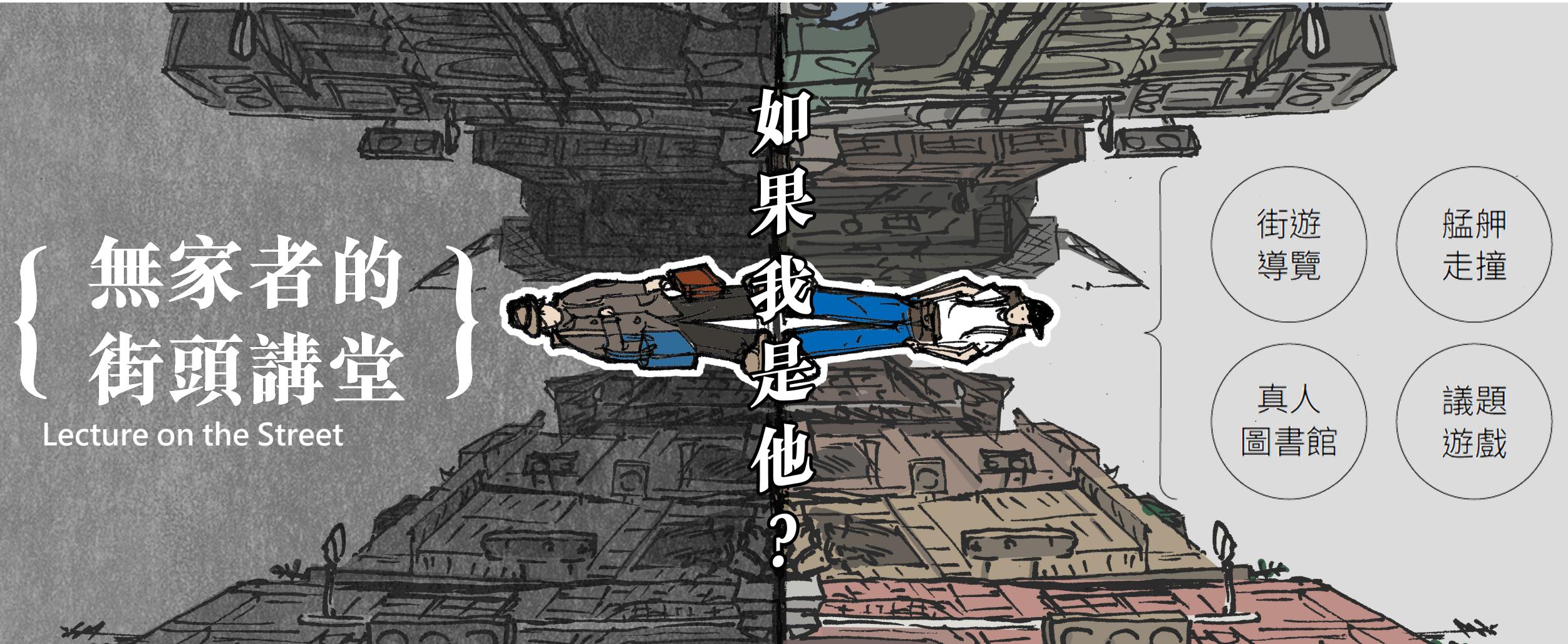
*2h - Game Start!*



*0.75h - Look back to  
your game life*



*0.25h - The End*



Empathy



Experience



Discussion



Context

# Be an inspiration to others...



Christian Concern For The Homeless Association, Hong Kong started “Light Walker”, a guided walking tour in Sham Shui Po, in 2017.



2020  
Invited by  
California State  
Assembly to be  
a panelist in the  
Policy Summit

IT WEEK TONIGHT

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WEEK

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LAST

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TONIGHT

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LAST



Homelessness: Last Week Tonight with John Oliver (HBO)

觀看次數 : 3,103,491次 · 2021年11月1日

10萬

4846

分享 儲存



Is there any food you hate to eat and tend to avoid them at all costs?



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#804 920

How come?  
It's very tasty!

I don't like it  
either! \*high-five\*

What's your reaction after reading  
through the list of hated foods?

# What do you feel if someone diss your favorite food in front of you?



A lot of people probably have a hard time understand why do those homeless people end up on the streets. I should be able to make a better decision if I was in the same situation.

Just like no one like their own food choices being judged. It's ok not able to enjoy the same food, but at least we can **respect** each others' personal choices.

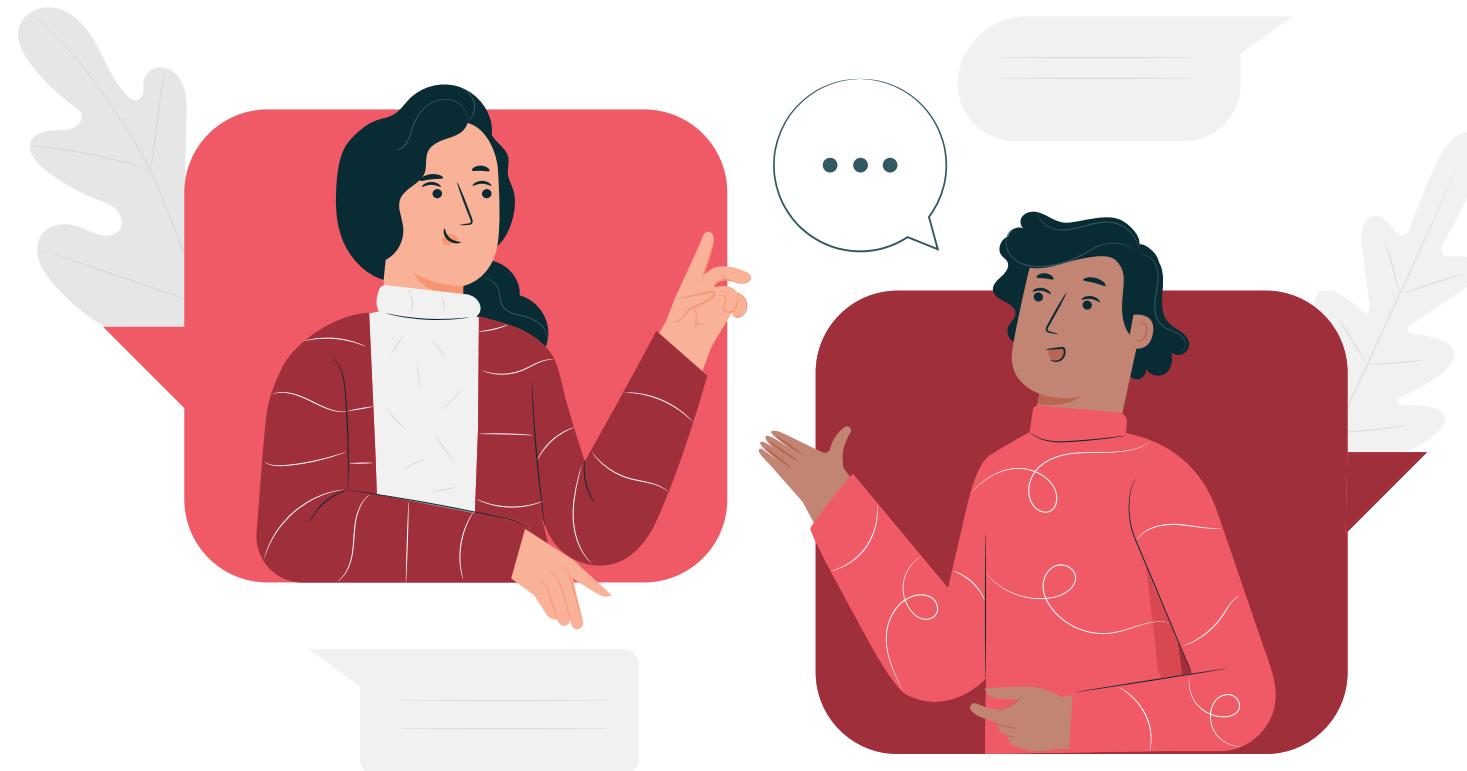
Instead of being judgmental, how about trying **to step in one's shoes** to **understand** the reasons behind those decisions.

**There's nothing wrong of being different**  
Everyone has the emotion needs of being understood and being cared about. That makes one feel matters.

**It can also apply to the Homeless people.**

They might look **different** to the majority.  
How about put those difference aside. Let's try being **open-minded** and ready to **step into their shoes** before judge them. It's the key to start a positive communication.

By listening and feedback without judgement, that's how people start to care about each other...



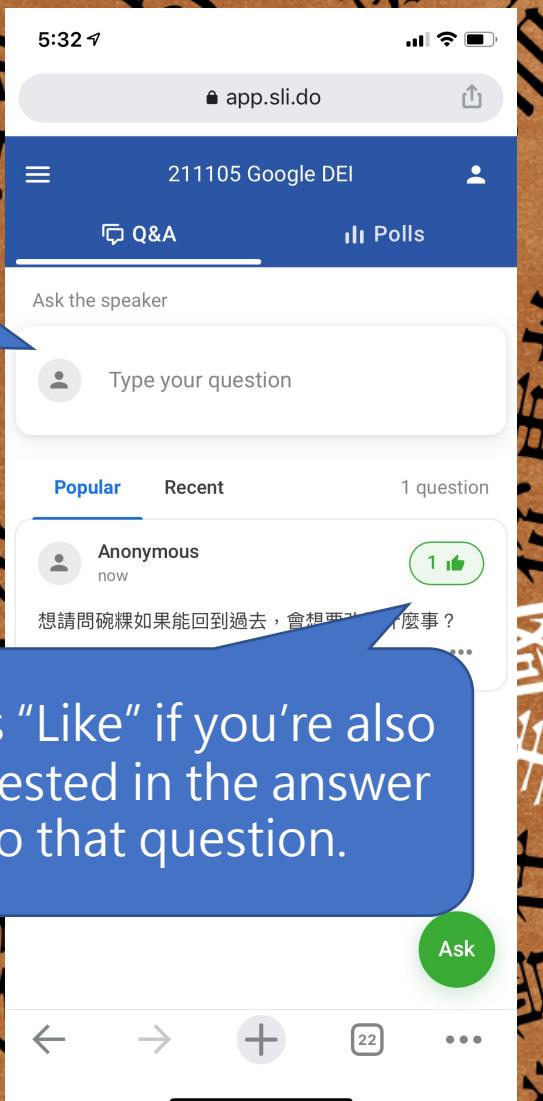
Are you ready to start a conversation ?

# 漂遊的碗粿 魂魄旅行者 真人書館 The Living Library



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Any questions? Feel  
free to put your  
question here.



Press "Like" if you're also  
interested in the answer  
to that question.



# 碰

# 裸

行

... 真人 ...

書館

The Living Library

漂遊的靈魂

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I moved to the United States after I graduated from high school. My older sister had married someone from there, so she also immigrated. Later, when I was on a trip to Taiwan, a friend introduced me to my ex-husband. After we got married, I moved back to Taiwan from Los Angeles and lived in Taipei. Unfortunately, the marriage did not go as I had hoped, and we got divorced.





# 古跡

# 旅

行

# 人

圖書館

The Living Library

漂遊的靈魂

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成立的時機，漸漸地，社的時

偶然有機會

在一座廟會

會在婚姻的在

時為由會

自當

Eventually, I didn't have money to pay rent. The landlord evicted me. I didn't know where to go. I saw on TV that many people without homes would go to Taipei Main Station, so I went there to find a place to sleep.



# 魄力

# 精神

旅行者

真人圖書館

The Living Library

漂遊的靈魂

旅行者

真人圖書館

真人圖書館

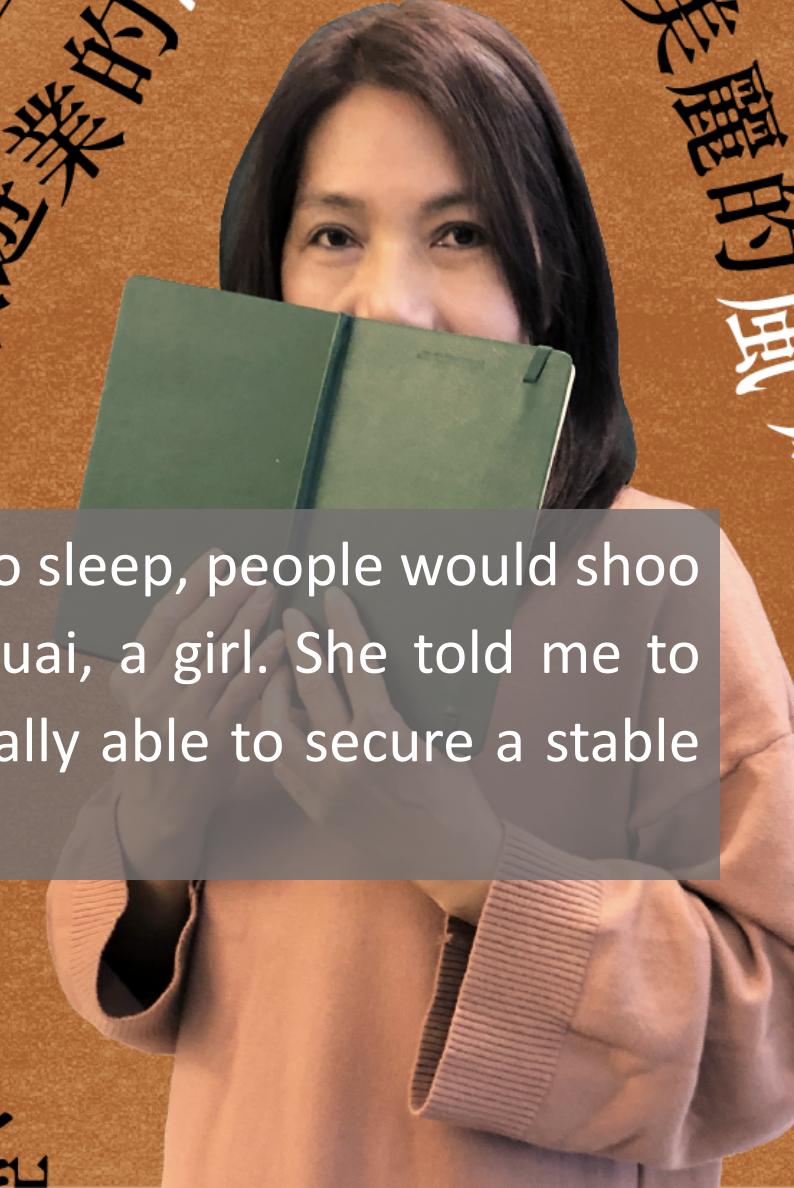
The Living Library

上潭馨園成立的時機，漸漸地，社

彼此的小車站的碗稞，在台北車站的碗稞，到台北的碗稞，叫做臺灣

Join at [slido.com](https://slido.com)  
#804 920

When I started coming to Taipei Main to sleep, people would shoo me away. Then I made a friend, Dashuai, a girl. She told me to sleep next to her. That's how I was finally able to secure a stable place to sleep each night.





# 漂遊的靈魂旅行者

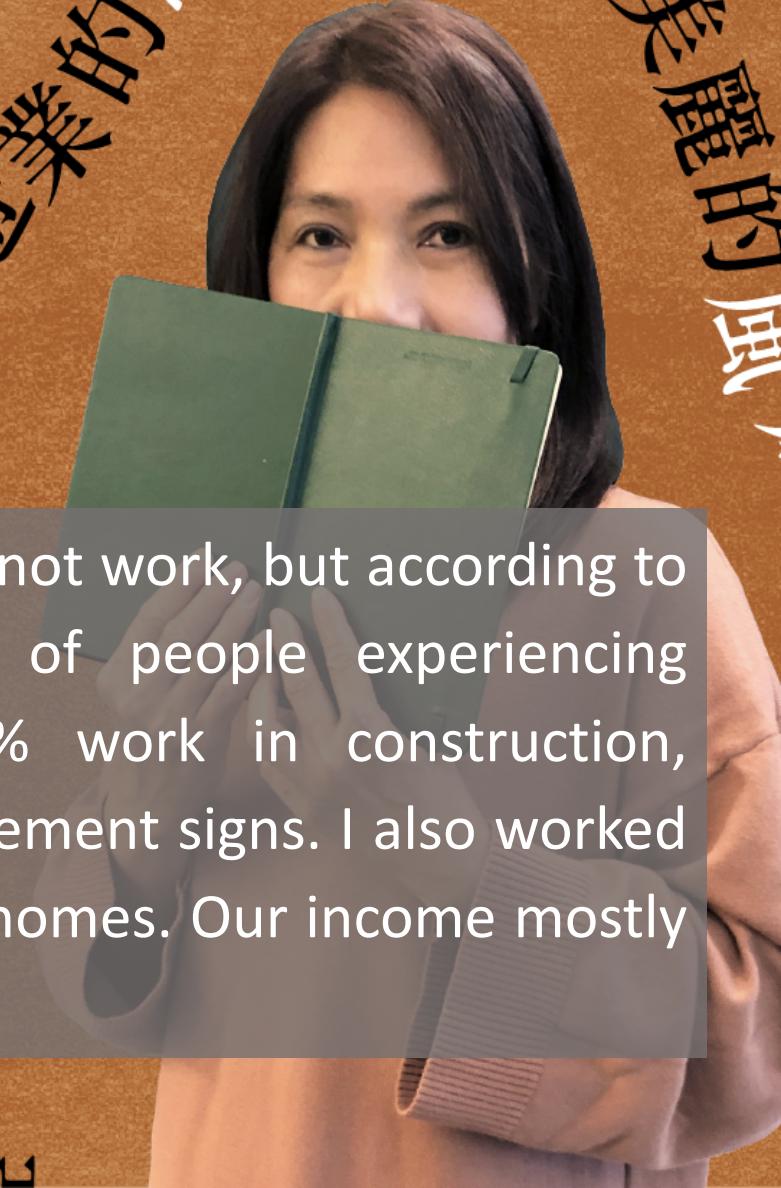
真人書館

The Living Library



Join at [slido.com](https://www.slido.com/p/804920)  
#804 920

Many people say that the homeless do not work, but according to what I observed, a large majority of people experiencing homelessness have jobs. About 70% work in construction, distributing flyers, and holding advertisement signs. I also worked in parades and cooked food at funeral homes. Our income mostly comes from these types of jobs.



# 遊的靈魂旅行

# ...真人書館 The Living Library

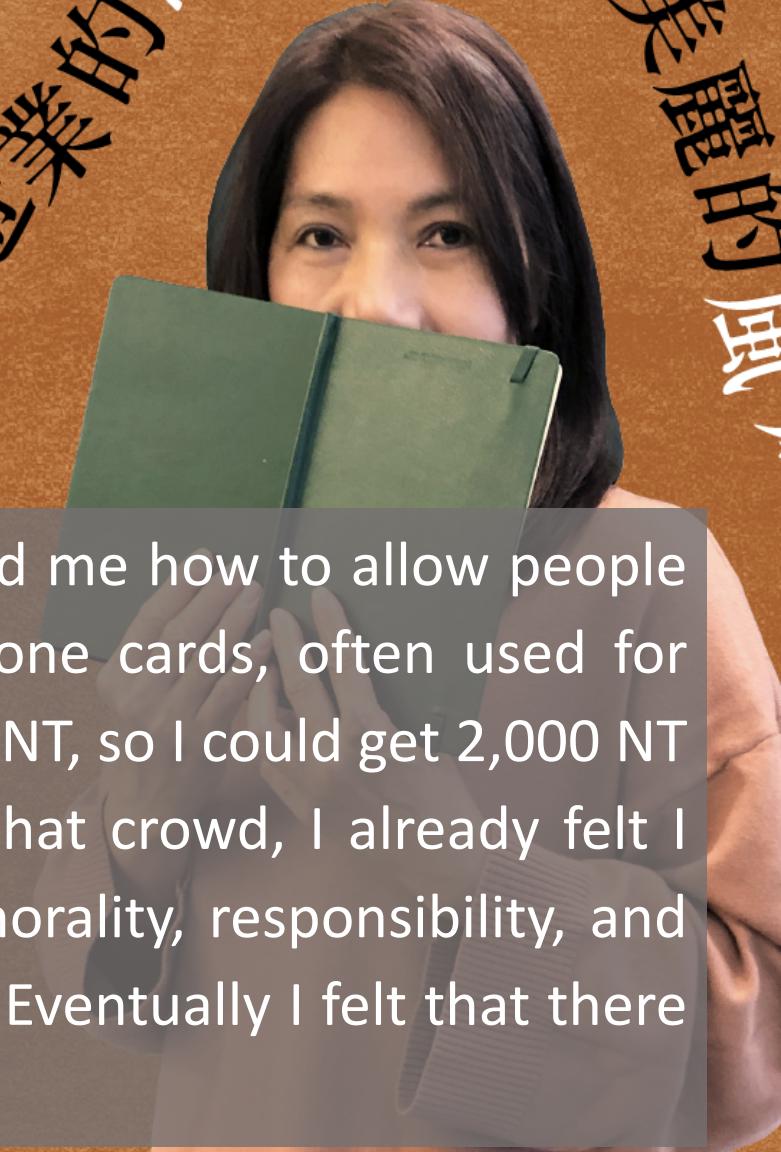


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#804 920

# 上潭聲震崇園成立的時機

I even sold my identity. A friend showed me how to allow people to use my identity to buy prepaid phone cards, often used for illegal purposes. One card goes for 200 NT, so I could get 2,000 NT for 10 cards. When I became part of that crowd, I already felt I had nothing to lose, so my sense of morality, responsibility, and any shame I had left eroded over time. Eventually I felt that there was nothing left for me to care about...







# 漂遊的靈魂旅行者



上潭馨園成立的時機

A social worker named Yiting from A Clean, Well-lit Place (an NGO next to 228 Park which provides meals, drinks, and activities during the day) referred me to live at Homeless Taiwan's Tanxin Garden. Jia Yu, a social worker at Homeless Taiwan, helped me find a short-term job working in Wanhua. This job was created especially for people who are experiencing homelessness. I held signs at the MRT station with directions to Wanhua tourism spots and answered questions about them. Doing this I earned 500 NT for 4 hours a day. This position was created to provide a little income until a stable job is secured. Then a friend referred me to a dish-washing job, which pays more than holding signs. I continue to do that job today.





# 石破

# 米果

旅行者

真人書館  
The Living Library

漂遊的靈魂

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成立的時機，漸漸地，社

彼此的小車站的碗粿，到台北車站的碗粿，再到吉野，

遇見，說，事了另一段婚姻而回到碗粿，叫做美濃的

在機場，有座碗生美濃，有在婚姻的自畫像，

偶有機會時，忘記自己，





# #Myths

What's your first impression of homeless people?

#DoNothing

#Begging

#Lazy

#Dangerous

#Filthy

#Freedom



#DoNothing

#Begging

#Lazy

84%

Working  
while  
Homeless

01

92%

Monthly  
income <  
NTD  
10,000

02

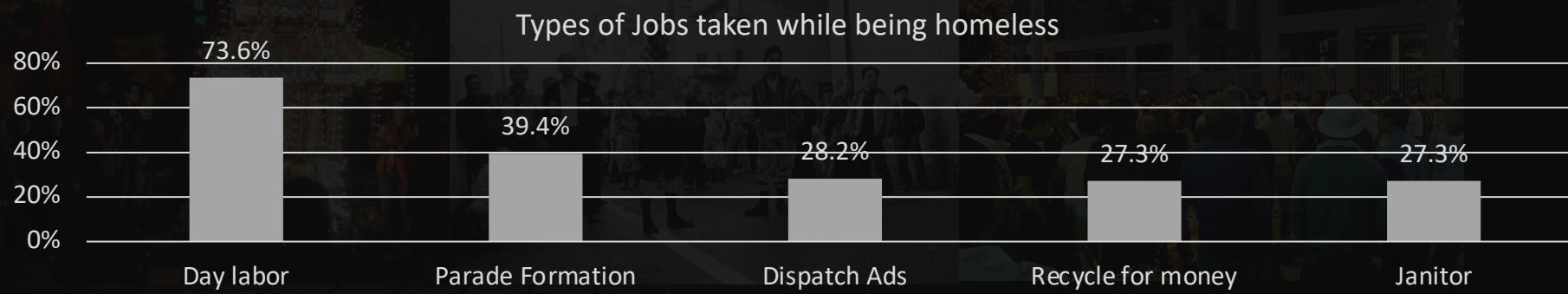
\$5,426

Avg.  
monthly  
income

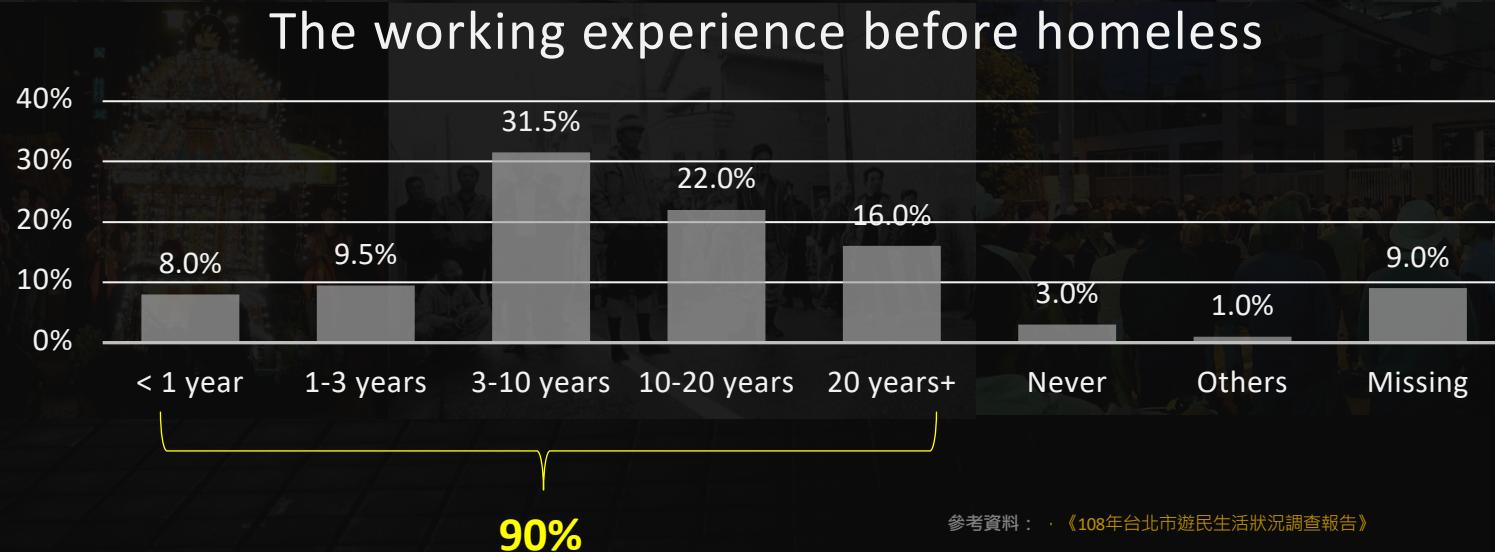
03

***“They are homeless because they’re lazy and  
not willing to stand on their own two feet!”***

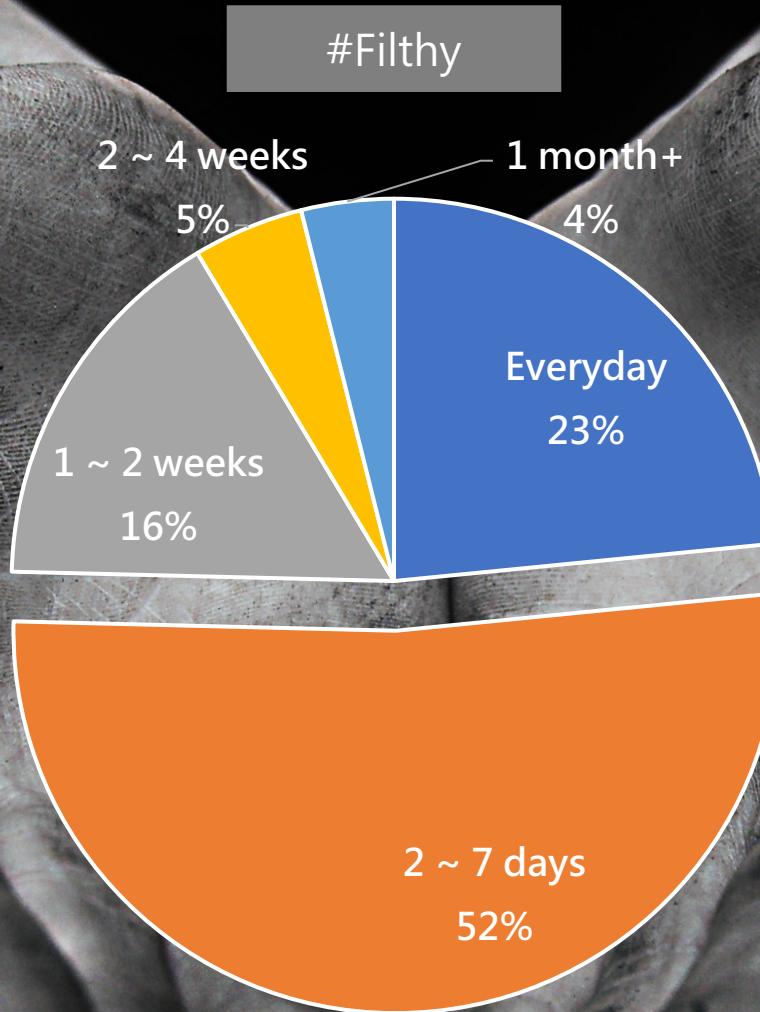
# We're the Disposable Workers



# We were employed but end up on the streets



***“They’re filthy and don’t care about personal hygiene”***



**Even lack of shower facilities, More than 75% of them at least shower once a week while nearly 25% of them shower in a daily basis.**

# Where do they shower?



**Although some charity organizations provide shower service, It's hard for the working homeless to access as most of them are closed after office hours.**

**14.8% of them choose to check-in to a hotel room or rent a room for taking a shower.**

*“They choose to stay on the street.”*

#Freedom

# of Homeless  
people in Taipei?

700~800

# of Beds  
available?

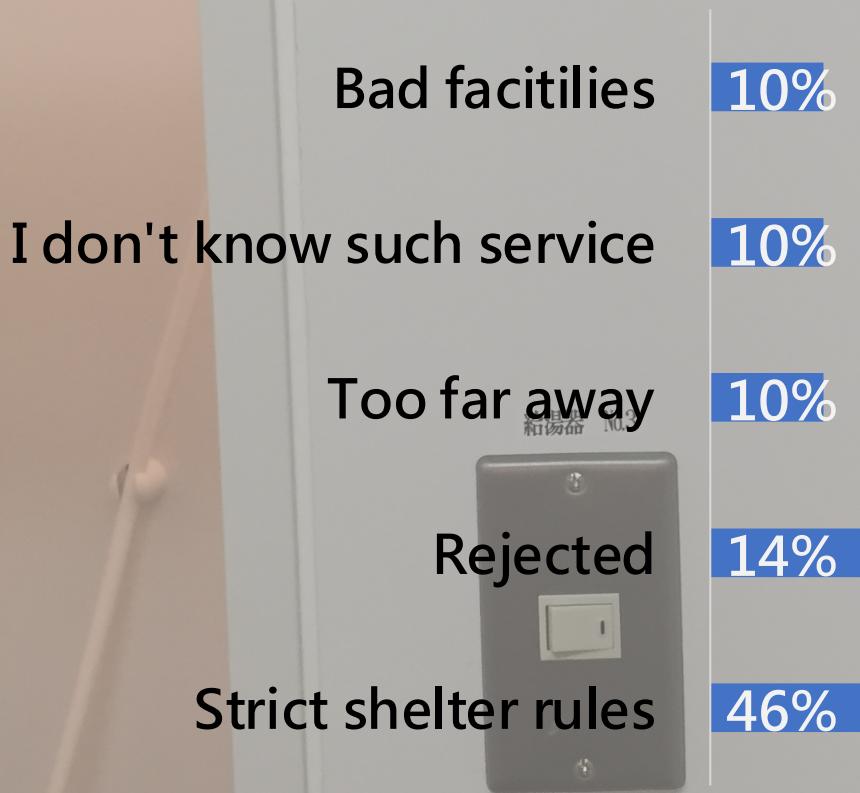
200



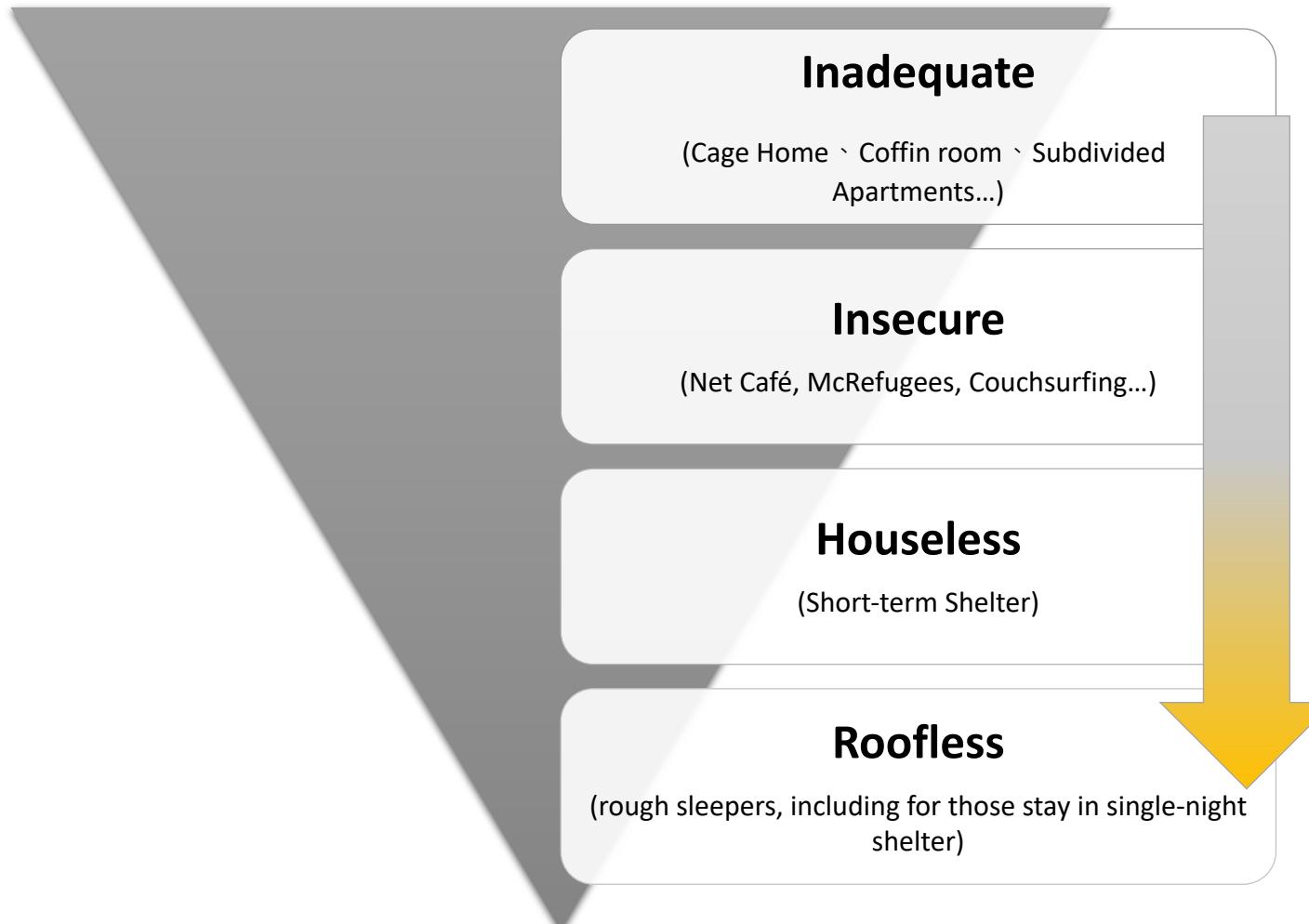
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參考資料：鄭麗珍、林萬億，〈遊民生活狀況調查研究〉，行政院內政部社會司委託研究報告，2013

# The reasons not in a shelter



Nearly **80%** of them dream to own or rent a place. It shows even most of them live on the street at this moment, what they really want is a place that they can safely stay in.



**An ounce of prevention is worth a pound of cure. It's important to design and implement a social safety net.**

### **Inadequate**

(Cage Home 、 Coffin room 、 Subdivided Apartments...)

### **Insecure**

(Net Café, McRefugees, Couchsurfing...)

### **Houseless**

(Short-term Shelter)

### **Roofless**

( including day shelter )

Europe  
Union

United  
Union

Taiwan

# The people left behind

## Structural Contexts

Lack of Affordable Housing

Shortage of Welfare Budget

High Unemployment Rate

Others

(Natural disaster, war...)

## Individual Vulnerabilities

Economic

(unemployed, low-wage employment, debt...)

Physical / Mental Health /  
Disabilities

Poor Social Connections

Others

(Substance addition, criminal record, LBGTQ...)

How can I contribute to  
improve the situation ?



# Try to empathize and respect people who are different from yourself

- In US, LGBTQ youth had 2.2 times the risk of reporting homelessness.
- **Minorities are more likely to experience homelessness due to social exclusion**
- You may share different opinion with others. How about put those difference aside, try to listen without judgment. Don't put a label on him/her so fast.
- Regardless of race, religion, sex, language, political or other opinion, national or social origin, property, birth or the other status. We are all human and deserves every right to be treated equally.





# Understand the Issue

- Understand the issue through reading reference materials
- Participate the events
- Be a volunteer
- **After understanding the context, maybe you can find a way to best leverage your strength and make a contribution!**

# Contribute your strengths in a sustainable way

- A simple action in your daily routine
- Be a volunteer
- Leverage your strength
- Donation
- **Don't get burned out, contribute your strength in sustainable way**



# Influence the Policies



- **Vote before understanding political campaign**
  - Does it make social exclusion worse?
  - Does it hurt labor rights?
  - Does it decrease less affordable housing?
  - .....
- **Only policies can make a structural change to prevent people keep falling out of the social safety net.**

# 看見有需要的無家者...



來大家，記住這兩個號碼

福利諮詢專線  
8AM-10PM

1999

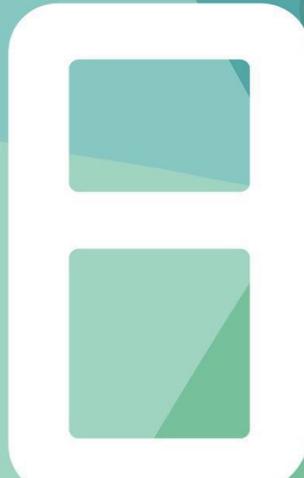
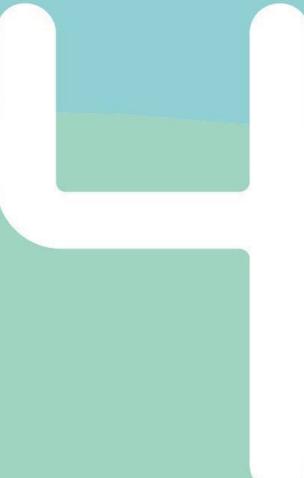
市民專線  
24HR

1957

愛心碼(結帳告知捐贈電子發票)



“



”

網刺下的耐命，排擠下的韌性 —————— 社團法人台灣芒草心慈善協會



Please leave your  
feedback here

**Thanks for your  
participation!**