



User Guide

To align with our **ESG** values, the French Chamber Taiwan decided to discontinue the use of a physical **Business Directory** in 2022.

To improve the efficiency of our **online** presence, we introduced a **Digital Directory** on our website for easier access by our members. However, due to inefficiencies and the complexity of annual **data maintenance**, we have decided to discontinue this service.

Starting in **2025**, the **Digital Directory** will no longer be available. All information regarding the Chamber, its **members**, and its activities or events will be posted on the Chamber's **official website** and **social media** channels.

Now, as a **valued member**, you will be able to modify your data and your company's information directly, **saving time** and ensuring **direct access** to your profile.

This **guide** will help you navigate your **user account**.

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PERSONAL DATA COLLECTED ON OUR SITE IS STRICTLY CONFIDENTIAL AND USED EXCLUSIVELY FOR MANAGING YOUR PERSONNAL ACCOUNT.

Click on this **ICON** to log in.



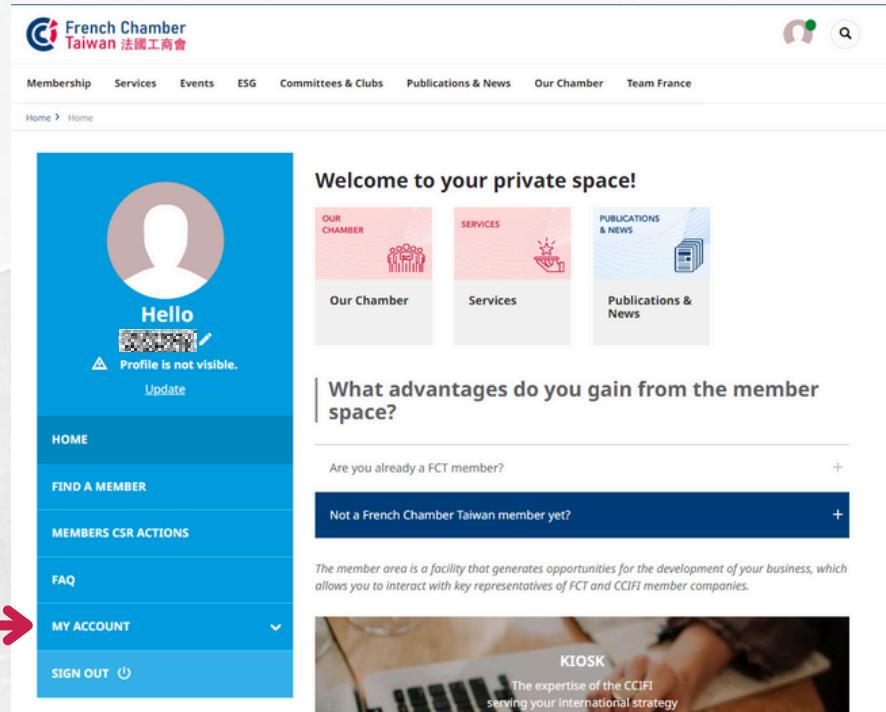
You are a member and don't have an account yet? Please **contact us** to receive your credentials and benefit from a **full access** to our private area.

(i)

IF THE PASSWORD IS FORGOTTEN, CLICK ON "FORGOT PASSWORD" TO RESET IT, AND AN EMAIL WILL BE SENT WITH INSTRUCTIONS. THE CHAMBER DOES NOT HAVE ACCESS TO PERSONAL PASSWORDS.

1

To change your data,
please click on
"MY ACCOUNT".



The screenshot shows the French Chamber Taiwan website's homepage. A red arrow points to the 'MY ACCOUNT' option in the navigation menu on the left. The menu items include HOME, FIND A MEMBER, MEMBERS CSR ACTIONS, FAQ, MY ACCOUNT (highlighted with a red arrow), and SIGN OUT. The main content area features a 'Welcome to your private space!' section with three categories: OUR CHAMBER, SERVICES, and PUBLICATIONS & NEWS. Below this is a section titled 'What advantages do you gain from the member space?' with two expandable sections: 'Are you already a FCT member?' and 'Not a French Chamber Taiwan member yet?'. A small image of a person at a computer is labeled 'KIOSK'.

My personal profile

1

My company

2

My email & password

3

My connections

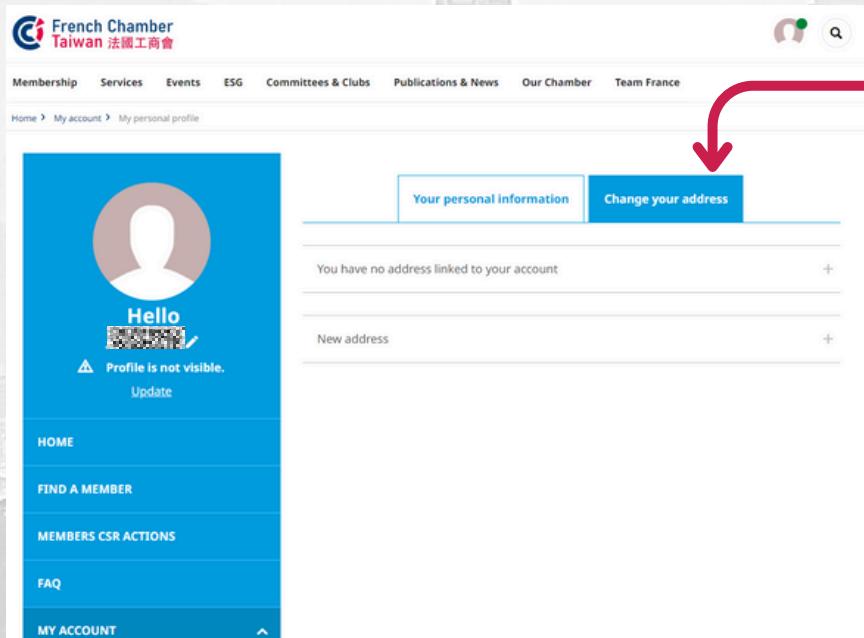
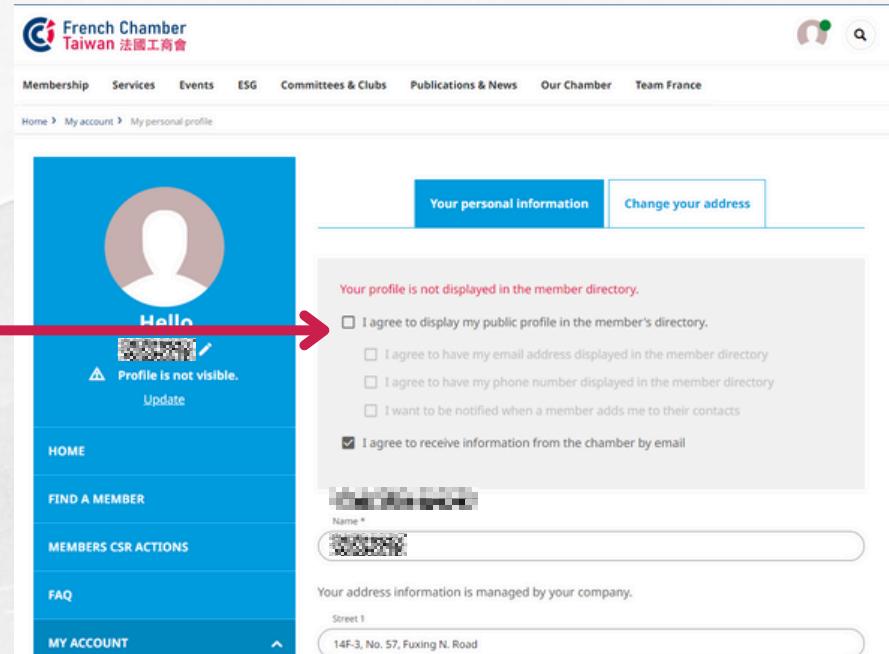
4

- ① Editing your personal information.
- ② Editing your company information.
- ③ Accessing your email and password.
- ④ Reaching your connections through our network.

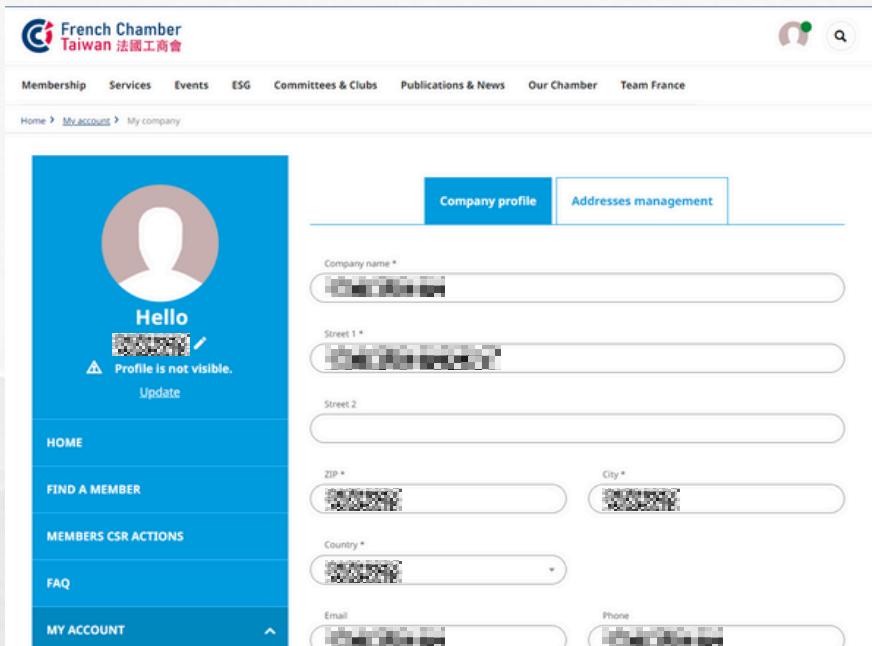
1

MY PERSONAL PROFILE

When entering personal data, there will be an option to choose whether to display the profile and information in the **Online Directory** or not.



To update the address, it can only be done in the **"Change Your Address"** section.

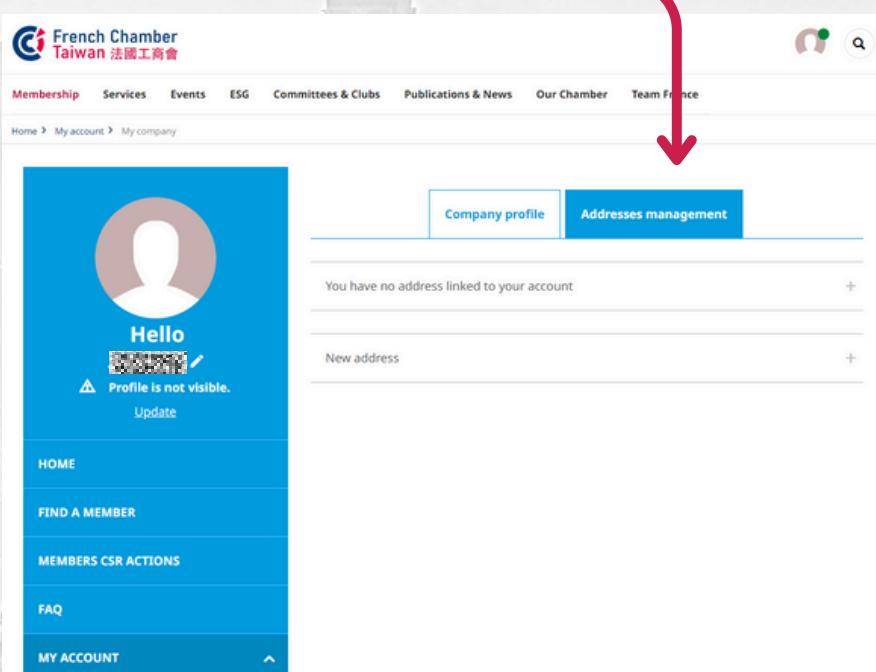


MY COMPANY

2

The **same process** applies for entering **company information**, such as the logo, description, and more.

To update the address, it can only be done in the **"Change Your Address"** section.

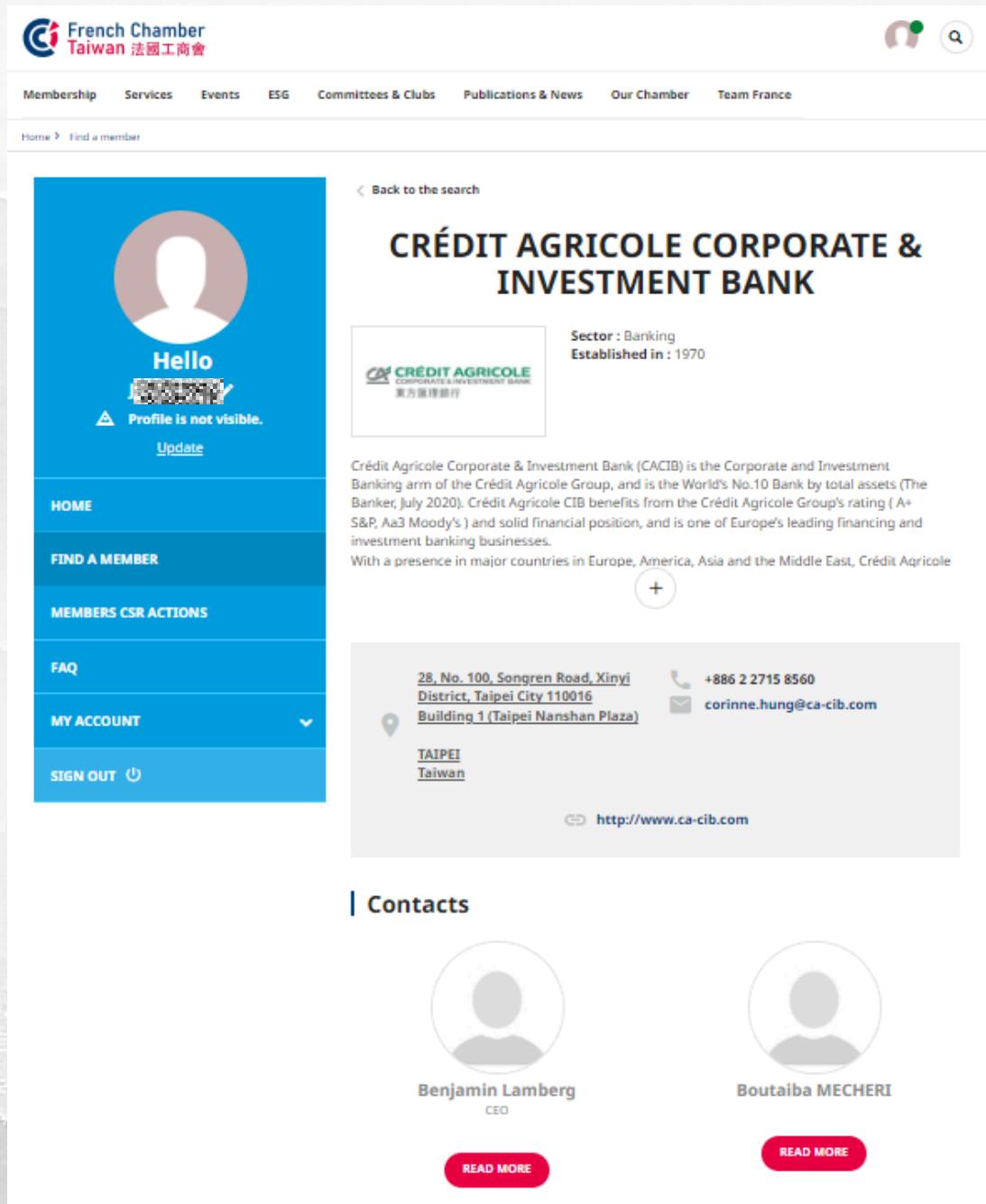


i

FOR ANY MAJOR CHANGES IN THE COMPANY, SUCH AS A NEW LOGO OR A NAME CHANGE, PLEASE UPDATE THE INFORMATION IN THE ACCOUNT AND INFORM US FOR ADMINISTRATIVE PURPOSES.

4

The company profile will be **displayed** as shown below on our website:



The screenshot shows the French Chamber Taiwan website with a search result for 'CRÉDIT AGRICOLE CORPORATE & INVESTMENT BANK'. The profile includes the bank's logo, a 'Profile is not visible' message, and an 'Update' button. The main content area displays the bank's name, sector (Banking), establishment year (1970), and a brief description of its global presence and ratings. Contact information (address, phone number, email, and website) is also provided. Below this, a 'Contacts' section lists two individuals with their names, titles, and 'READ MORE' buttons.

CRÉDIT AGRICOLE CORPORATE & INVESTMENT BANK

Sector : Banking
Established in : 1970

Crédit Agricole Corporate & Investment Bank (CACIB) is the Corporate and Investment Banking arm of the Crédit Agricole Group, and is the World's No.10 Bank by total assets (The Banker, July 2020). Crédit Agricole CIB benefits from the Crédit Agricole Group's rating (A+ S&P, Aa3 Moody's) and solid financial position, and is one of Europe's leading financing and investment banking businesses.

With a presence in major countries in Europe, America, Asia and the Middle East, Crédit Agricole

28, No. 100, Songren Road, Xinyi District, Taipei City 110016 Building 1(Taipei Nanshan Plaza)

TAIPEI Taiwan

<http://www.ca-cib.com>

Contacts

Benjamin Lamberg
CEO

Boutaiba MECHERI

(i)

ASSOCIATE MEMBER WON'T BE ABLE TO MODIFY SOME INFORMATION CONCERNING THEIR COMPANY.

Contacts



Benjamin Lamberg
CEO

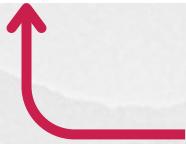
[READ MORE](#)



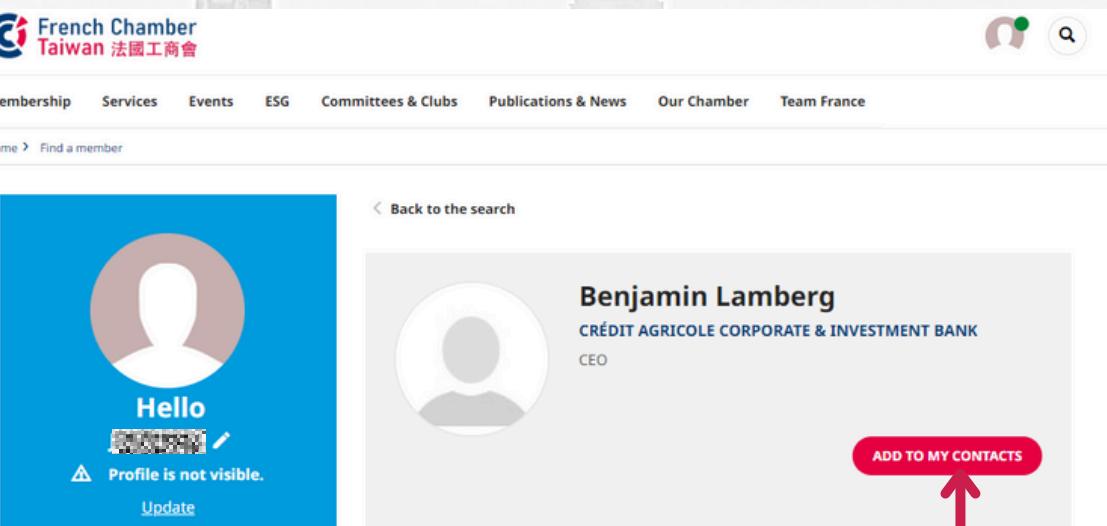
Boudaïba MECHERI

[READ MORE](#)

If you made the decision to **display** the profile, it will be shown under the company profile and will be accessible to **all members**.



Clicking on "**READ MORE**" will display the person's profile and information.



French Chamber
Taiwan 法國工商會

Membership Services Events ESG Committees & Clubs Publications & News Our Chamber Team France

Home > Find a member

Back to the search



Hello

Profile is not visible.

Update



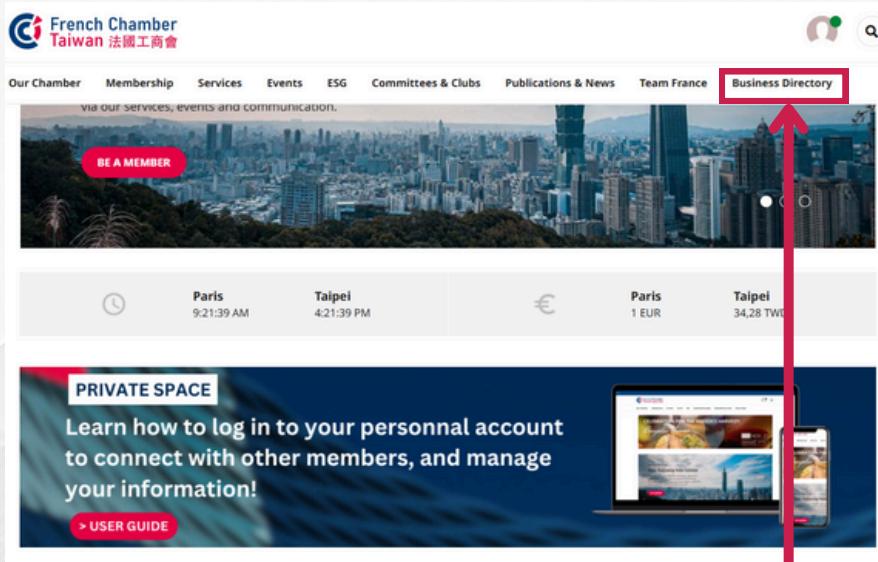
Benjamin Lamberg

CRÉDIT AGRICOLE CORPORATE & INVESTMENT BANK

CEO

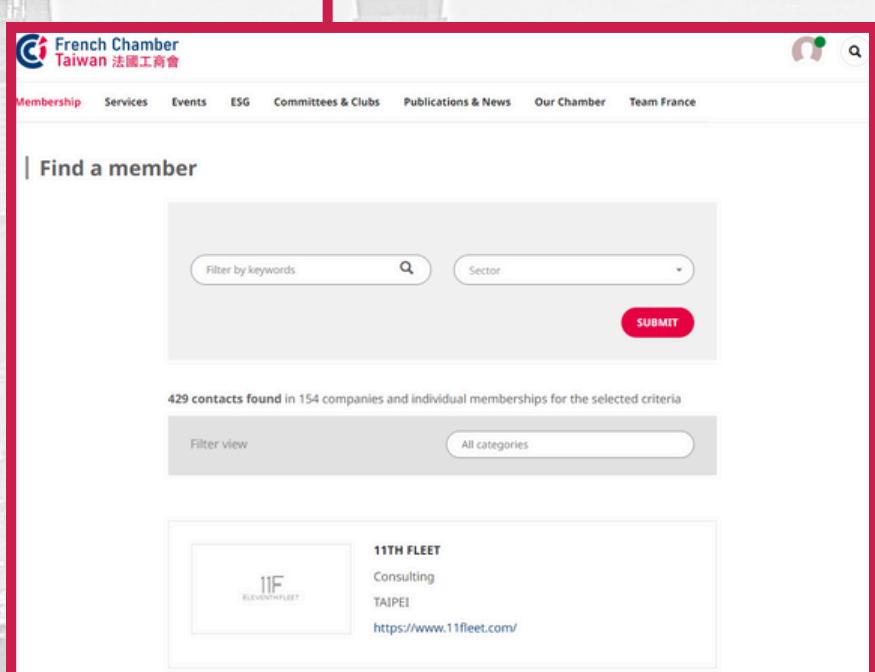
[ADD TO MY CONTACTS](#)

Connections can now be added.



The screenshot shows the homepage of the French Chamber Taiwan website. At the top, there is a navigation bar with links: Our Chamber, Membership, Services, Events, ESG, Committees & Clubs, Publications & News, Team France, and Business Directory. The Business Directory link is highlighted with a red box and a red arrow pointing to it. Below the navigation bar is a banner with a cityscape background and the text "via our services, events and communication." and a "BE A MEMBER" button. Underneath the banner, there are time and currency exchange information for Paris and Taipei. A "PRIVATE SPACE" section with a "USER GUIDE" button is also visible.

It is also possible to navigate to the **"Business Directory"** section for an enhanced display.



The screenshot shows the "Find a member" section of the website. The top navigation bar is identical to the homepage. Below it, there is a search bar with a "Filter by keywords" input, a "Sector" dropdown, and a "SUBMIT" button. A message indicates "429 contacts found in 154 companies and individual memberships for the selected criteria". Below this, there are buttons for "Filter view" and "All categories". A list of contacts is displayed, with the first entry for "11TH FLEET" showing its logo, name, sector (Consulting), location (TAIPEI), and website (<https://www.11fleet.com/>).

The section looks like this, clear and detailed.

A search bar is also available for a quicker research.

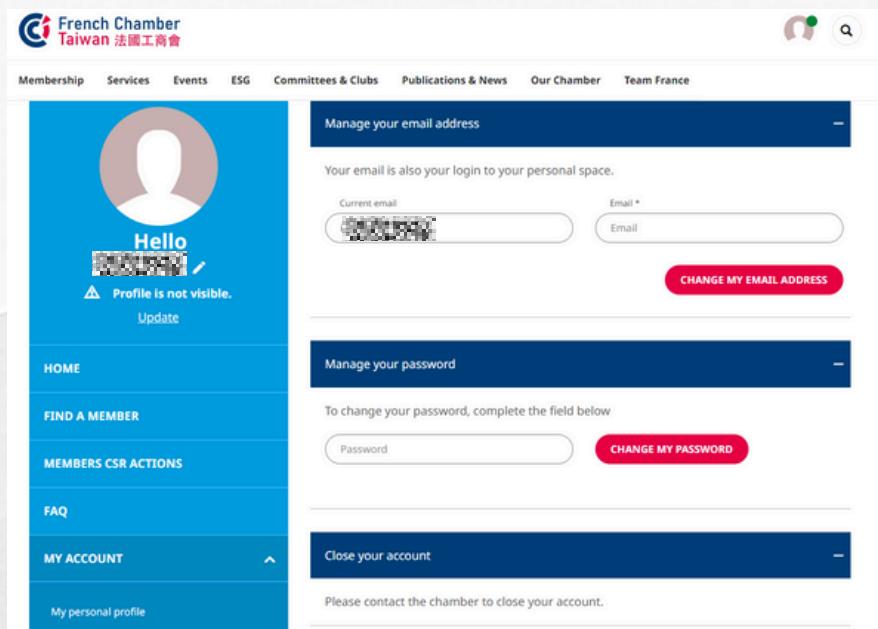


ONLY MEMBERS CAN HAVE A TOTAL ACCESS TO COMPANIES INFORMATION.

3

MY EMAIL & PASSWORD

To change the password, follow the appropriate procedure.



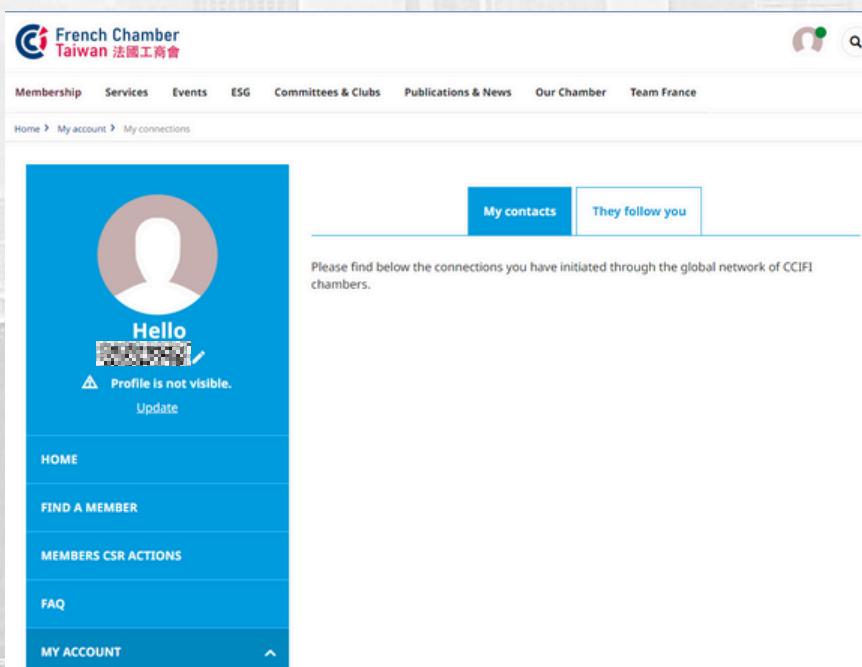
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THE CHAMBER DOES NOT HAVE ACCESS TO PERSONAL PASSWORDS. IN CASE OF EMAIL CHANGES, PLEASE INFORM US.

4

MY CONNECTIONS

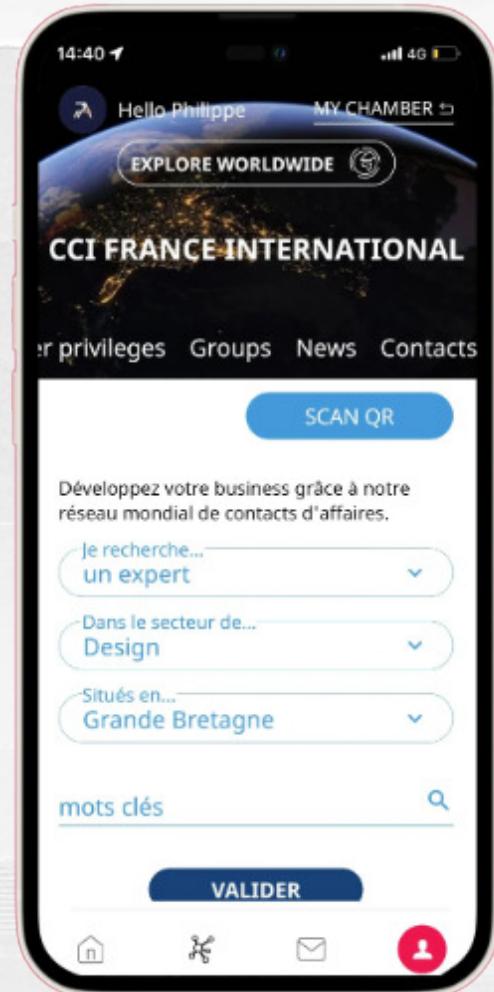
Remember, if connections are made with individuals, the member list can be viewed here.





CCIFI CONNECT

The CCIFI Connect **mobile application**, reserved **exclusively** for members of the French CCIs **abroad**, has been designed to facilitate **networking and exchanges** between members, give them access to the complete agendas of events **all over the world**, and help them take advantage of **exclusive offers** in many countries!



Download on the
App Store



GET IT ON
Google Play



THE USE OF THE APPLICATION REMAINS THE SAME AS THE WEBSITE.