



BUREAU
VERITAS



**RESTART
YOUR BUSINESS
WITH BV**

MAY 20

**Restart operations
as quickly as possible
with appropriate Health,
Safety and
Hygiene conditions**



**END-CONSUMERS
REASSURANCE**



**SAFE WORKING
CONDITIONS FOR
EMPLOYEES**



**CONSISTENT
APPROACH ACROSS
ALL YOUR SITES**



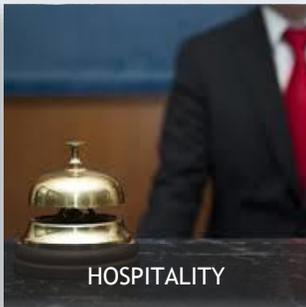
**COMPLIANCE
WITH LOCAL
REGULATION**

WHAT IS IT?

“Restart your Business with BV is a suite of solutions to meet the needs of all sectors of the economy as they reopen for business.”

It addresses the specific risks to all places where people live and work, by **training teams** effectively on hygiene good practices and **assuring that protective measures are properly set up and implemented in a transparent way.**

B2B2C
Provide reassurance to the end-consumer



HOSPITALITY



BANKS



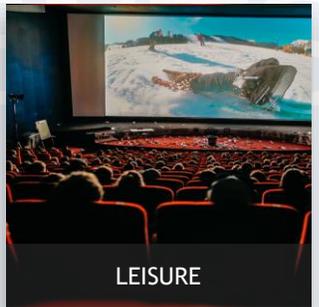
RETAIL



MALLS



RESTAURANTS



LEISURE

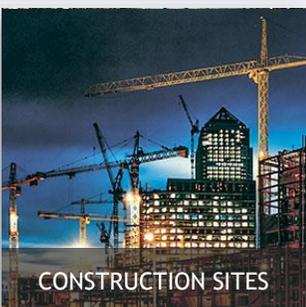
B2B PRIVATE
Verify that protective measures are properly implemented



INDUSTRIAL SITES



CORPORATE BUILDINGS



CONSTRUCTION SITES

B2B PUBLIC
Support the restart of activities by verifying compliance with protective measures



SCHOOLS



TRANSPORT



PUBLIC BUILDINGS



SPORTS

HOW DOES IT WORK?



DEFINE THE LIST OF CONTROL POINTS

You can either use Bureau Veritas' **ready-to-use checklists** or **customize them with the support of our specialists** according to your specific needs.



CONDUCT THE AUDIT

Global coverage with possibility to conduct both **remote audits and/or field audits.** thanks to our **best-in-class digital solutions**



GRANT THE LABEL

Possibility to use **Bureau Veritas' standard label** or **to design your own label** with a dedicated branding.

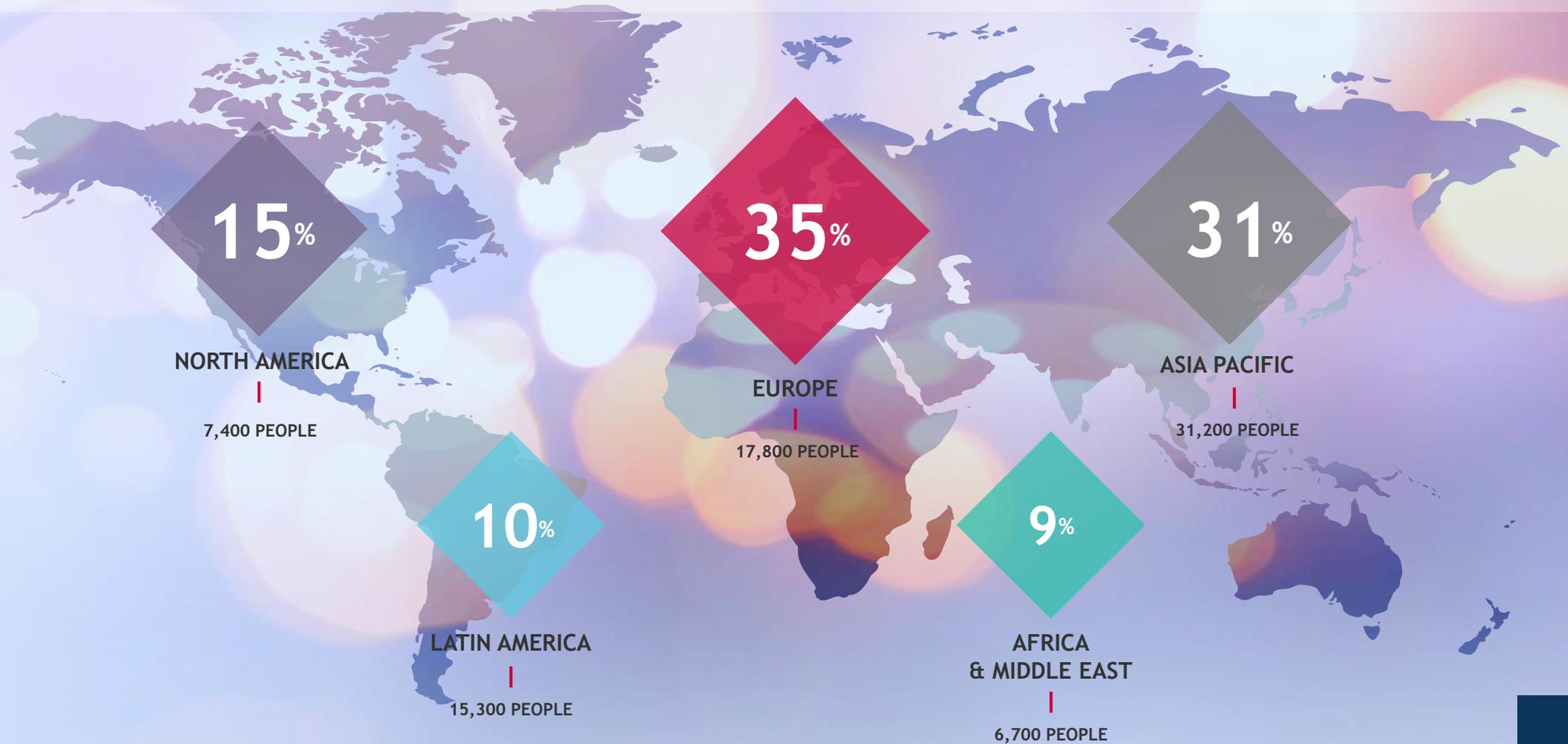


ONE SINGLE REPOSITORY

All the results of our audits will be **gathered in an official central repository** where the data will be available for you to **easily connect your systems** with them and use the information in your own websites or applications **(open data model).**

OUR GLOBAL PRESENCE

WITH 75,000+ PROFESSIONNALS ACROSS THE WORLD,
BUREAU VERITAS CAN SUPPORT YOU IN MORE THAN 140 COUNTRIES



Our Checklists were developed by a **Group of Health, Safety and Hygiene Experts** based on Global most recognized **Best Practices and Recommendations** related to Preventive Measures to be applied for a **safer business restart after COVID-19 lockdown period**



A FULLY DIGITAL



REMOTE AUDITS

Remote audits can be performed by Bureau Veritas thanks to digital tools, enabling a first fast and efficient verification



DELIVERABLE

PROVISIONAL LABEL
GRANTED FOR 60 DAYS



FIELD AUDITS

Each remote audit has to be completed within 60 days by an un-announced on-site field verification performed by Bureau Veritas



DELIVERABLE

CONFIRMATION OF LABEL

* Suggested approach subject to modification according to local / client needs



AUDIT

- Ready-to-use checklists designed by Bureau Veritas or possibility to **customize your control points**
- **Remote and / or field audit** performed by BV auditors via Bureau Veritas' audit software
- Certificate generation with associated **label**

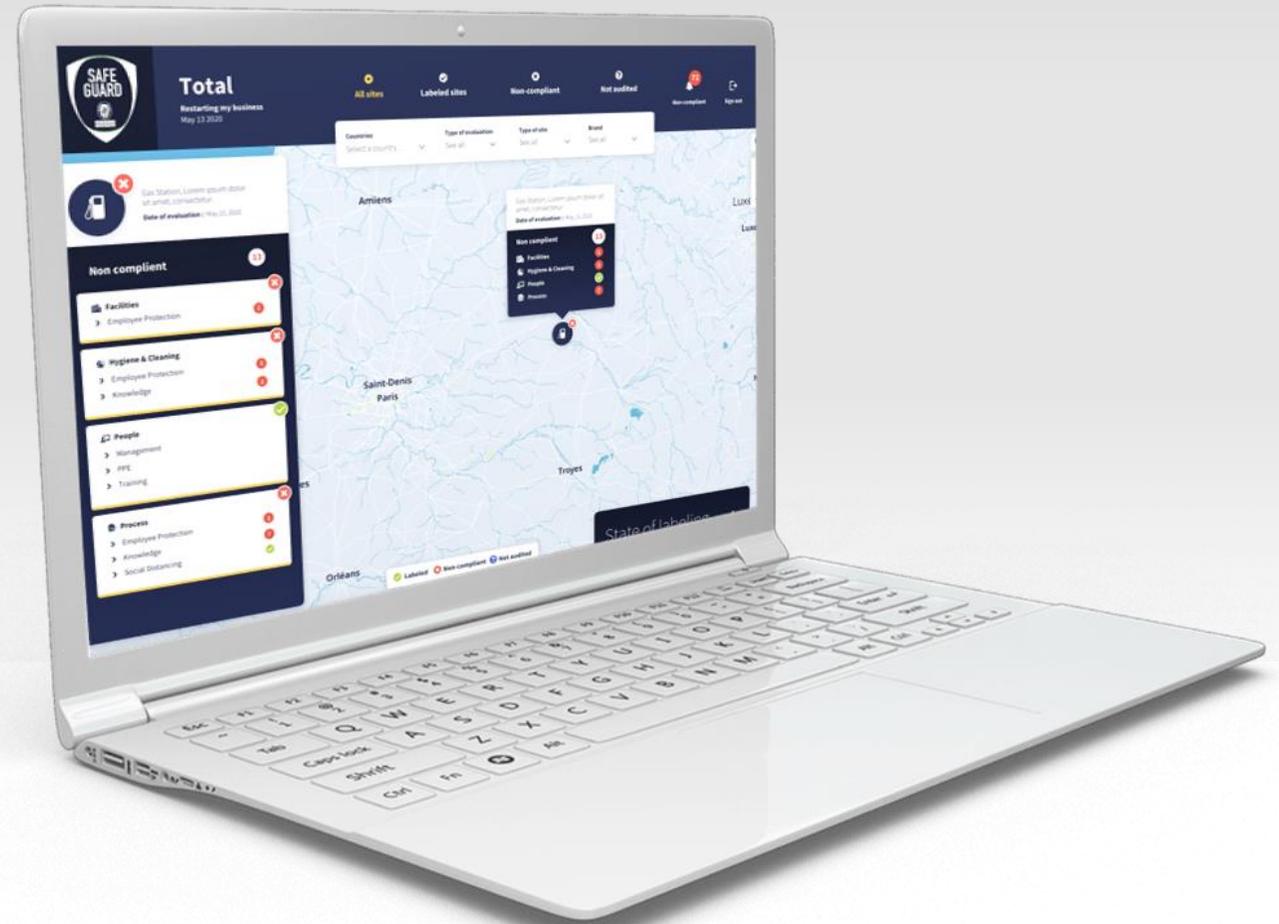


VISIBILITY

- A public website for traceability of labels
- A **customizable executive dashboard** to manage the level of compliance of own network (hotels, restaurants...)

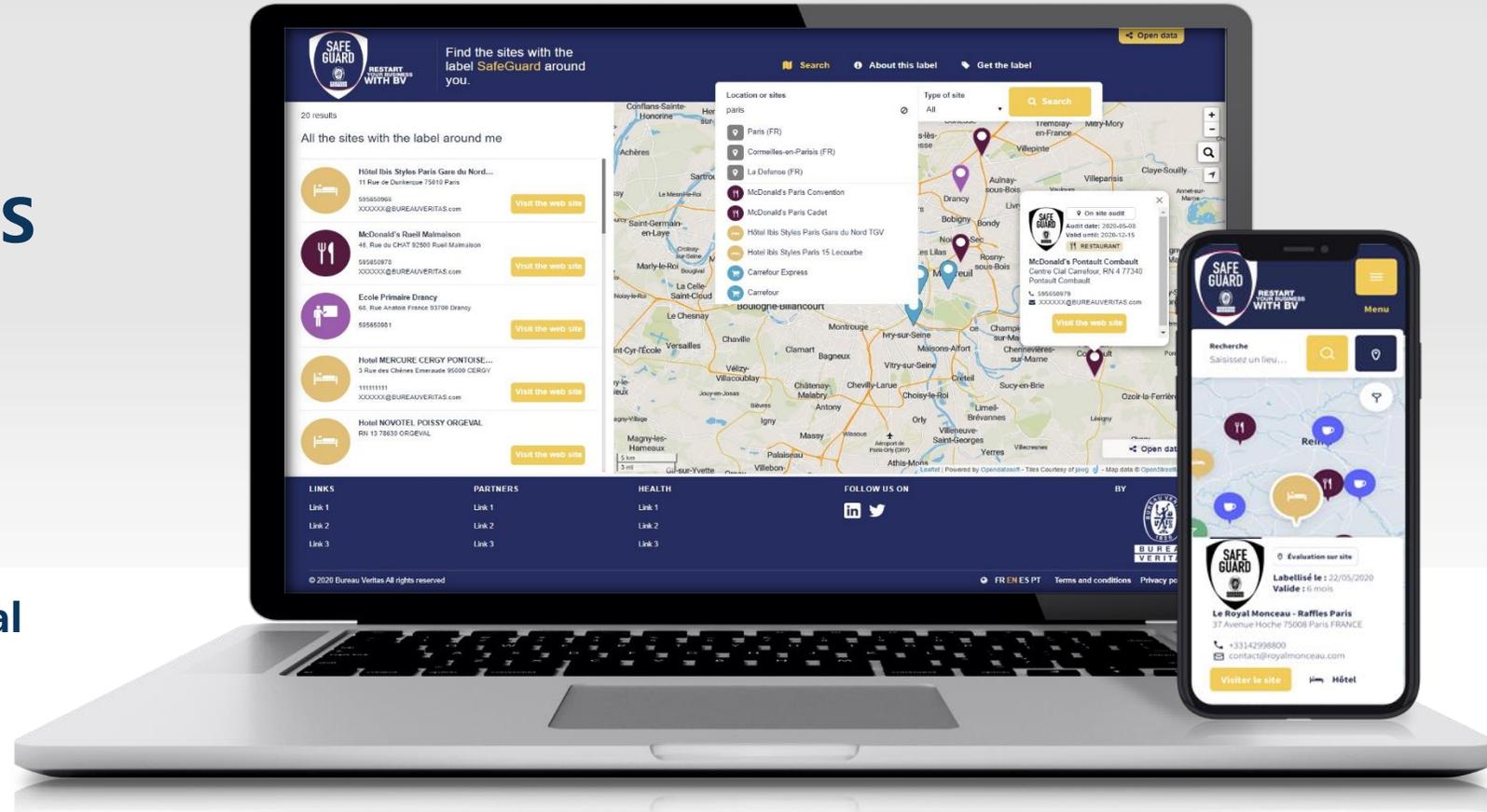
EXECUTIVE DASHBOARD TO MANAGE THE LEVEL OF COMPLIANCE OF YOUR OWN NETWORK

- **Real-time visibility of your sites:** compliance monitoring & consolidation
- **Drill down until non conformities identified during inspection / audit**
- **Pre-defined group of KPIs with flexibility for customization**



TRACEABILITY PORTAL TO GIVE VISIBILITY ON THE GRANTED LABELS

- Open Web Portal to promote transparency of Labeling Program
- Open data model for easy connection with your own digital platforms





**RESTART
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**BUREAU
VERITAS**

COMMERCIAL REFERENCES

Client:  ACCOR

Countries: Global

Segment: Hospitality

Description:

Accor and Bureau Veritas launch a label based on sanitary measures to support the return to business in the hospitality and restaurant industry

Operational guide to all stakeholders in the hospitality industry, enabling them to rigorously apply the health and safety recommendation of authorities (WHO, Health Ministry etc), both in guest services spaces and in back office and catering spaces



Client: GRAN MELIÀ
HOTELS & RESORTS

Countries: Global

Segment: Hospitality

Description:

Global Safe Site certification services, based on “Stay Safe by Melià” labeling program designed for site verification of hygiene and protective measures, in more than 40 countries.

The label has been designed specifically due to the COVID-19 pandemic.



Client: GRUPO
SURA 

Countries: Colombia

Segment: Public Buildings

Description:

Promotion and prevention services including technical assistance and evaluation of Biosafety protocols required by the Colombian Government for SURA clients. The global contract include more than 6000 clients of SURA in the segment of SOHO (Small office, home office), specifically 1117 clients for biosecurity COVID-19 verification



Client: ^B **BALEARIA**

Countries: Spain

Segment: Transport

Description:

Health, Safety and Hygiene verification and Covid-19 Surface testing on 12 ferrys and 2 passengers terminals





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Global Inspection Checklist

Market Sector: All
Segment: Mass-Market & Large Clients



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SCOPE: GLOBAL GENERIC INSPECTION

CHECKLIST

This **Global Generic Inspection Checklist** has been developed by a Group of Health and Safety specialists based on global best practices and recommendations related to Safety and Hygiene preventive measures to be applied after COVID-19 lockdown period

PROCESS:

Employee Protection

- Are workers discouraged from coming to work if they display symptoms?
- Is there a preparedness plan in place to prevent infection at gatherings (e.g. number of attendees, PPE, etc.)?
- Is there a response plan in place in case an employee becomes ill at work or tests positive? (Isolated, transferred to care etc.)
- Does the manager of any infected, or potentially infected, employees assesses the risk of potential contamination and infection of other co-workers on site during the previous 2 weeks and inform the persons concerned?

Does the manager arrange specific cleaning for decontamination of the areas which any infected or potentially infected person may have come into contact with (includes employees or public)?

Knowledge

Does the site manager receive regular information on COVID-19 related regulations / guidelines?

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SCOPE: GLOBAL GENERIC INSPECTION

CHECKLIST

Social Distancing

- Have social distancing measures been put in place?
- Have the organization and operational processes been adapted in order to reduce risk of infection of workers, customers or public (e.g. working shifts, layout of the workspace or the public area, etc.)?
- Are the schedule of working hours and the size of the working teams adapted in order to limit interactions?
- Are the spacing measures between people specified by display, marking (floor, places...) or oral/written instructions in each shared area?
- Is the organization of the flow of people on site adapted and managed in order to limit the need for people to come into unnecessarily close contact?
- Is the number of people simultaneously present in each zone limited in order to reduce the risk of interaction?
- Where relevant, are additional physical barriers (screens, temporary partitions, etc.) installed to reduce air flow and direct contact?

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SCOPE: GLOBAL GENERIC INSPECTION

CHECKLIST

PEOPLE:

Management

Does management provide periodic updates to their teams on changes to the status of the situation (e.g.: regulations, requirements and recommendations) and immediate actions if any... to ensure the adequacy of the control measures taken and adjust them if necessary?

PPE

Is the use of PPE / facial masks compliant with local regulations?

Training

Have all staff been trained on COVID-19 preventative measures, including hygiene measures, use of PPE, social distancing and management of sickness, and any other local regulatory requirement?

ACILITIES:

Equipment

Is air conditioning maintained / operated according to local requirements (any) or to WHO recommendations?

Are payments made on-site, are bank cards and contactless payments preferred and promoted?

Are physical transactions or interactions occur on-site, are alternatives implemented to avoid contacts or minimize risks of contamination?

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Is the frequency of surface cleaning increased, and is the cleaning technique compliant with recommendations?

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LESS

SCOPE: GLOBAL GENERIC INSPECTION

CHECKLIST

Are operations operated according to local requirements (if any)?

Have hygiene protocols been updated to COVID-19 pandemic?

Are all contractors been trained? / Was a training session organized for all contractors?

Is the cleaning correctly implemented on site?

Are tools and utensils increased, and is the cleaning technique compliant with recommendations?

Is the temperature maintained at a minimum of 16°C or 60°C minimum or with an alternative validated method?

Are all cleaning products compliant with recommendations and available for use?

THE LABEL





SAFE GUARD
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