

CYBER SECURITY

INCIDENT RESPONSE PLAN FOR OUR MEMBERS

In this guide, you will discover proactive measures aimed at mitigating damage and safeguarding your company in the event of a cyber-attack. Additionally, a list of contacts who can assist you in resolving the situation will be provided.



Guide of things to never do:

- Do not shutdown or restart the infected device
- Do not back up after the infection
- Do not pay ransom without consulting professionals or the police



5 steps to follow in case of malware infection:

1. Record timeline of events and document as much evidence as possible
2. Identify the scope of impact (e.g. Device, Data, User Account)
3. Disconnect the infected devices from the organization network
4. Assess the operational impact and Activate Business Continuity Plan
5. Investigate the affected systems and Report to stakeholders incl. regulatory authorities and industry groups



LIST OF PROVIDERS (CCIFJ'S CORPORATE MEMBERS) OFFERING PREVENTION AGAINST ATTACKS AS WELL AS A SOLUTION TO MINIMIZE DAMAGE IN CASE OF AN ATTACK



To prepare against the attack

PTS JAPAN K.K.

Mon-Fri 9:00-18:00

<https://www.ptsjapan.co.jp>

Prevention better than cure. PTS provides a wide range of information security services incl. security posture management, security awareness training, IT infrastructure monitoring&automation, data management solutions.

Tsutomu Yoneyama / 米山 努
080-5199-9817
tsutomu.yoneyama@ptsjapan.co.jp
Languages: JP/ENG

XPART CORPORATION

Mon-Fri 9:00-18:00

<http://www.xpart.co.jp>

Offering consultation on cybersecurity risk management in small and medium-sized enterprises.

Mitsuyuki Otsuka / 大塚 光幸
03-3666-7291
otsuka@xpart.co.jp
Language: JP

Nobukazu Shimosawa / 下澤 信一
03-3666-7291
nobby@xpart.co.jp
Languages: JP/ENG

KREAB K.K.

Mon-Fri 9:30-18:00

<https://kreab.com/tokyo/>

Pre-crisis management training and support in the event of an actual press crisis (press conferences, assistance in drafting press releases, etc.) in addition to coordination with the government and relevant authorities.

Kazunari Sakai / 坂井一成
080-1377-9399
ksakai@kreab.com
Languages: JP/ENG/FR

Ayana Nishikawa / 西川彩奈
070-4272-0760
anishikawa@kreab.com
Languages: JP/ENG/FR

AIOI NISSAY DOWA INSURANCE CO., LTD

Mon-Fri 9:00-18:00

<https://www.aioinissaydowa.co.jp/>

Assurance



When you are attacked

<Public Assistance Service>

TOKYO METROPOLITAN POLICE CYBER CRIM CONSULTATION (サイバー犯罪相談窓口)

Mon-Fri 8:30-17:15

Only for people and companies based in Tokyo. Local government police for other prefectures.
03-5805-1731

IPA (Information-technology Promotion Agency, Japan)

Mon-Fri 10:00-12:00, 13:30-17:00

03-5978-7509
anshin@ipa.go.jp

JPCERT/CC

<https://www.jpcert.or.jp/form/>

*The CCIFJ cannot be held responsible for the actions taken by these experts.