



EXPRESSION OF INTEREST

FOR PROVISION OF ICT SERVICES (HELPDESK) AND INTERMEDIATE SERVICES IN MOZAMBIQUE

Eni Rovuma Basin B.V, Mozambique Branch invites interested companies to submit their Expression of Interest to provide services, in Mozambique - mainly in Maputo and Pemba, for:

- Mobile telephony, landline telephones and cable TV / internet management (COMPANY offices and expatriate homes);
- Helpdesk service at the COMPANY's offices, management of workspaces and hardware maintenance (COMPANY offices).

SCOPE OF WORK

The scope of work is to provide ICT (Helpdesk) and Intermediary Services to meet the statutory needs and requirements of the description of activities in this Expression of Interest, below is the list of activities included:

A. Intermediary mobile telephone, landline telephone and cable TV/ Internet services

- a) Administration of mobile telephony carrier contracts, supply and management of mobile telephony services;
- b) Administration of cable TV and internet contracts for the COMPANY's offices and residences and management of related services;
- c) Administration of fixed telephone contracts and management of related services.

B. IT services for on-site Helpdesk, workspace management and hardware maintenance

- a) On-site Service Delivery Manager;
- b) End user technical support;
- c) Computer Installation Services including, moving, adding, and changing configurations (IMACs);
- d) Asset Inventory;
- e) Hardware installation management;
- f) Pass-through services.

The topics listed above are not a complete list of activities but provide examples of disciplines and areas of expertise in which the Company requests services.

DOCUMENTS REQUIRED

Interested companies should send their Expression of Interest, submitting the following information and documentation via the website indicated below:

I. Technical Documents:

- a) Proven evidence of experience in the provision of technical support services to the oil and gas industry;
- b) Proven evidence of experience in the provision of Intermediate Services (cable TV and Internet contracts for the COMPANY's offices and residences) for the Oil and Gas Industry;
- c) Quality Management System Manual in compliance with international quality standards (ISO 9001: 2008);
- d) Health and Safety Management System in accordance with international standards (e.g., ISOBS 18001 or ISO 45001);
- e) Any other information demonstrating that the company is capable of fulfilling the job description.

II. Administrative documents:

- a) Scanned certified copy of the Commercial Register, name of the Legal/ Legal Entity and contact person for receiving the qualification package and other relevant information from Eni Rovuma Basin B.V.;
- b) Financial and Annual Reports for the past three years including Balance Sheet, Profit and Loss and Cash Flow statement. These documents must be provided by the Company's Group (if applicable), and also by the Company registered in Mozambique that may enter as the subject of the contract;
- c) Registration of the company in Mozambique. If not duly registered, the Participant shall indicate whether it would be willing to register promptly and the estimated period for doing so;

d) Structure of the Company or Group with the list of main shareholders and final beneficiaries (if not listed on any stock exchange);

e) If you wish to submit your Expression of Interest as a Consortium or Joint Venture (JV), information regarding each member belonging to the Consortium or JV with the respective role/position that each member will play in the potential project. The intention to form a Consortium or JV must be supported by an Agreement or "Memorandum of Understanding" duly signed by each member of the group.

Interested Companies should submit their Expression of Interest by providing all the documentation requested above, through our website (Eni Rovuma basin B.V. - Application):

https://enispace.eni.com/en_US/registrazione.page

Once the registration of the Company is completed, in the "Private Area" it will be possible to create the application to respond to this Expression of Interest: To access this section, from the side menu select "My Applications".



By clicking on the above item you can access the features of:

- Displaying and edit the self-application questionnaire
- Creating a new self-application
- Elimination of a self-application practice
- Sending the self-application
- Search for self-application practices

For any issues and support, you can contact our service operations support: e-mail: ebusiness.support@eni.com

Once submitted the EOI within the website application, your application I.D. number must be Shared to: e-mail: erb.procurement@eni.com

IMPORTANT:

The submission e-mail must refer to the Public Announcement and the following code:

SS04AB43 - IT SERVICES: SPECIALIST IT SERVICES;

In the website application, in the section "Object of the Application", the area "Origin of the Invitation" must be filled out as follows: "ICT SERVICES (HELPDESK) AND INTERMEDIATE SERVICES IN MOZAMBIQUE".

Subject to the submission and compliance of all the above documentation, the Companies may receive the Qualification Package, and may also be included in the bidding process for the said activities.

This consultation shall not be considered as an invitation to tender and therefore does not represent or constitute any promise, obligation or commitment of any kind on the part of Eni Rovuma Basin, to enter into any agreement or memorandum of understanding with any Company participating in this Expression of Interest.

Any costs incurred by the interested Companies in preparing the Expression of Interest will be the sole responsibility of the Companies who will not have recourse in this regard to Eni Rovuma Basin.

All data and information provided under this Expression of Interest will be treated as strictly confidential and will not be disclosed or communicated to unauthorized persons or companies.

The deadline for submission of documentation relating to the Expression of Interest by email is set to **10th November 2022 at 23:59 CAT**. Documentation received after the indicated date and time will not be accepted.