

Terracotta

Manpower Services

- + Visa
- + Payroll
- + PRO
- ✓ Manpower
- ✓ Outsourcing
- ✓ Expertise
- ✓ since 2013
- ✓ UAE

OUR MISSION

Terracotta Manpower Services was founded in 2013 with a steadfast commitment to support companies of all shapes and sizes.

No matter your company's lifecycle stage, whether it is a new business or SME, a governmental entity or multinational corporation, based locally, regionally or internationally, we structure, mobilize and deploy **tailored manpower solutions that are effective, productive and scalable.**

As the leading manpower, government liaison (PRO) services provider in the United Arab Emirates, we are best positioned to provide you with:

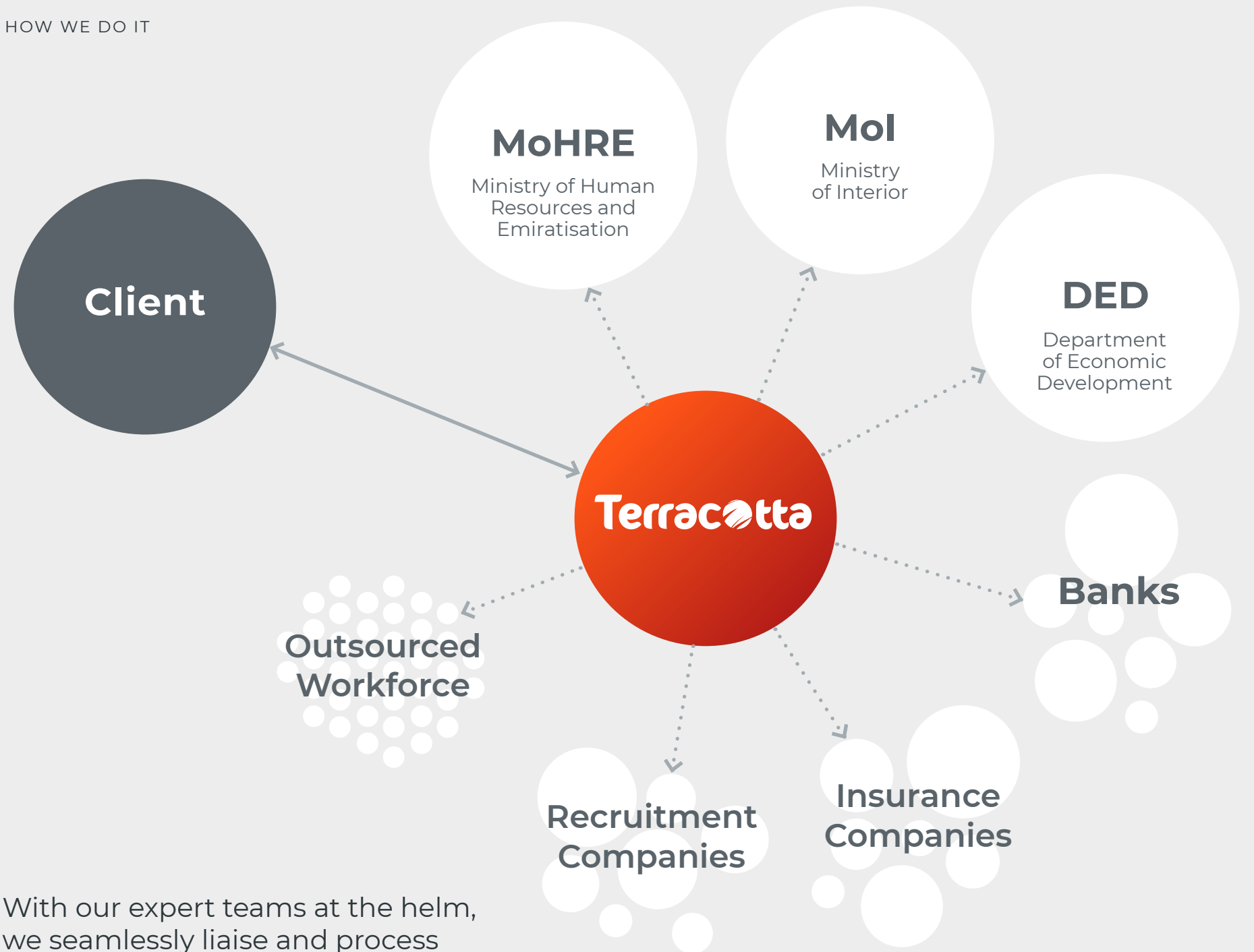
Visa Services

Payroll Services

PRO Services*

Business Setup

*The PRO services refer to all activities related to the processing of governmental documents and paperwork, usually performed by a PRO (Public Relations Officer) acting as a liaison with governmental authorities in the UAE.



With our expert teams at the helm, we seamlessly liaise and process your company's any and all your manpower needs with all the different entities on your behalf.

Eliminate visa quota or head count restrictions with

Visa Services

We will adopt and incorporate your workforce and maintain their legal paperwork on your behalf. Whether you have setup a legal entity yet or not, outsourced human resources allows flexibility to focus on strategic business growth.

Reduce administration pressure with

Payroll Services

Our client companies' employees will receive all aspects of payroll with a Wages Protection System (WPS), required by UAE labor law. Processing pay slips, monthly salaries, end-of-service, annual and sick leave calculations, even overtime, bonuses and expense claims will all be taken care of.

Skip the formalities and grunt work with

PRO Services

An active engagement with the MoHRE, Immigration and other government ministries, extensive experience and comprehension of UAE labour laws, guidelines and procedures ensures a seamless provision of in-country services and logistical support.

OUR SERVICES

Founded on global standards and delivered with local compliance, our operations have serviced over 1,000 employees from over 50 countries to date.

Improving your business' flexibility with outsourced manpower that are designed to fulfil temporary and long-term business needs.

	PRO Services	Visa & Payroll Services	Payroll Services
Documents and paperwork processing and issuance of visas, work permits, licenses, Emirates IDs (under your company)	✓		
Dedicated Account Manager and PoC	✓	✓	
Document notarization and attestation	✓	✓	
Medical tests and biometric data processing	✓	✓	
Visa Renewals and Cancellations	✓	✓	
Outsourced Visas or Mission Visas*		✓	
Health Insurance Packages		✓	
Security Passes (CICPA)*		✓	
Opening Local Bank Accounts		✓	✓
WPS Payroll System** <small>As per the UAE labour law, all wages must be processed by the sponsor of the work visa.</small>		✓	✓
Issuance of Salary Certificates		✓	✓
Monthly HR Reports		✓	✓

*The regular Work Permit is for those employees who are under an existing sponsor's visa (whether a company or dependent). The Mission Work Permit (commonly called the Mission Visa) is a permit type in the UAE which allows travelers to enter the UAE for short-term work activities. The Mission Work Permit is issued for 90 days and admits the traveler on a single entry basis to the country.

**CICPA security passes is required for all employees of oil and gas, defense and other sectors.

**Our payroll system for outsourced employees is compliant with the Wages Protection System (WPS) which is required by the UAE labor law.

OUR CLIENTS

Terracotta has catered to over 50 clients within 10 sectors.

We are proud to be able to empower a varied portfolio of companies across a broad spectrum of industries including:

- Oil and Gas
- Engineering
- Defence
- Banking and Finance
- IT and Telecommunications
- Construction
- Cyber Security
- Hospitality
- Renewable Energy
- Aviation
- Education



AIRBUS

ENIM



SIEMENS

Schlumberger



Honeywell



nexter

HALLIBURTON

CREDENTIALS



ISO Certified
since 2021

Team France
since 2019
Preferred Partner



ICV Certified
since 2018
In-Country Value (ICV)
program

AWARDS



MoHRE
2019
Gold Partner



Superbrands
2019
Best Emerging Manpower
Consultancy Middle East



Corporate Vision
2019
The Leading Provider of
Manpower Services-MENA



Etisalat SMB
2018
Nominee



CMO ASIA
2018
Best Outsourcing Service
Provider of the Year

AWARDS & PARTNERSHIPS

While we are glad to be recognised by our community and trusted by NMCs, client retention and referrals are equally our badge of pride.

CONTACT

Strategically located in both Abu Dhabi and Dubai, we are ready to serve your organisation's unique needs.

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Terracotta Manpower Services L.L.C. is licensed by the Ministry of Human Resources and Emiratisation (MoHRE) in Abu Dhabi and Dubai to provide manpower, visa and payroll services across the UAE.

ABU DHABI



DUBAI

UAE

OMAN