

# E-COMMERCE - B2C

LOGISTICS - DIGITIZATION

### **HARDIS GROUP - KEY FIGURES**





























**KEY PARTNERS** 



### **KEY SECTORS**

**RETAIL** 

MANUFACTURING

**LOGISTICS** 

**SERVICES** 

**INSURANCE** 

**FINANCE** 





### **HARDIS CUSTOMER REFERENCES – HIGHLIGHTS**

Retail:



e-commerce







**GUCCI** 







❖ 3PLs:









Manufacturing:







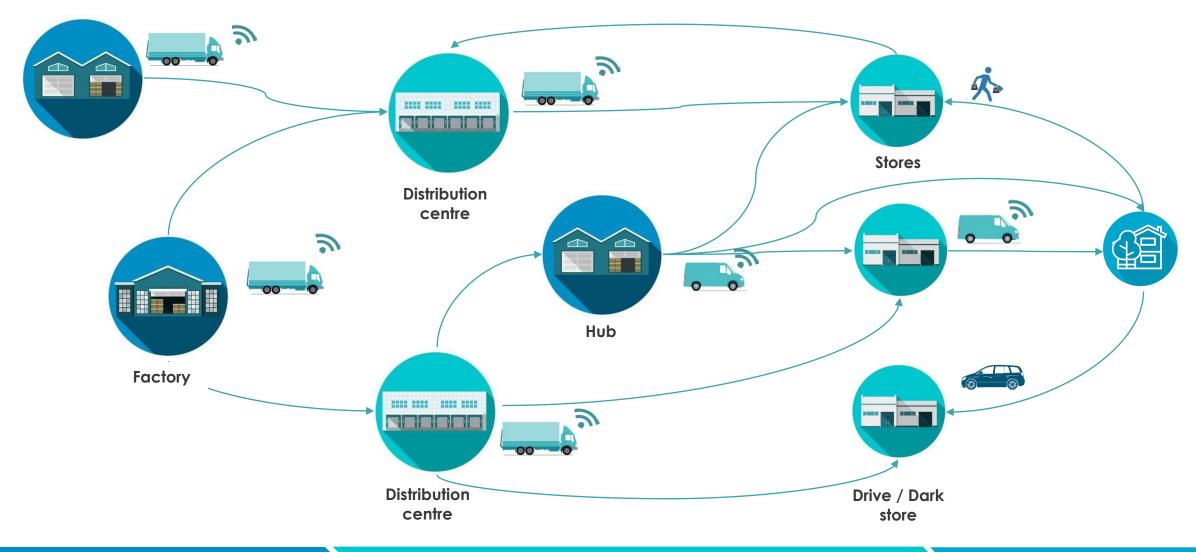


\* FMCG:





### **E- COMMERCE SUPPLY CHAIN EXECUTION NETWORK**



**Suppliers & Manufacturers** 

**Distributor & Retailers** 

**Customers** 



## **REFLEX SUPPLY CHAIN SOLUTIONS**



**REFLEX PLATFORM** 



# ORDER MANAGEMENT



**Unifying stocks** and orchestrating flows to secure customers promises

#### **VISIBILITY**



**Supervising flows** and collaborating to manage contingencies

#### **REFLEX WEB**

#### **LOGISTICS EXECUTION**





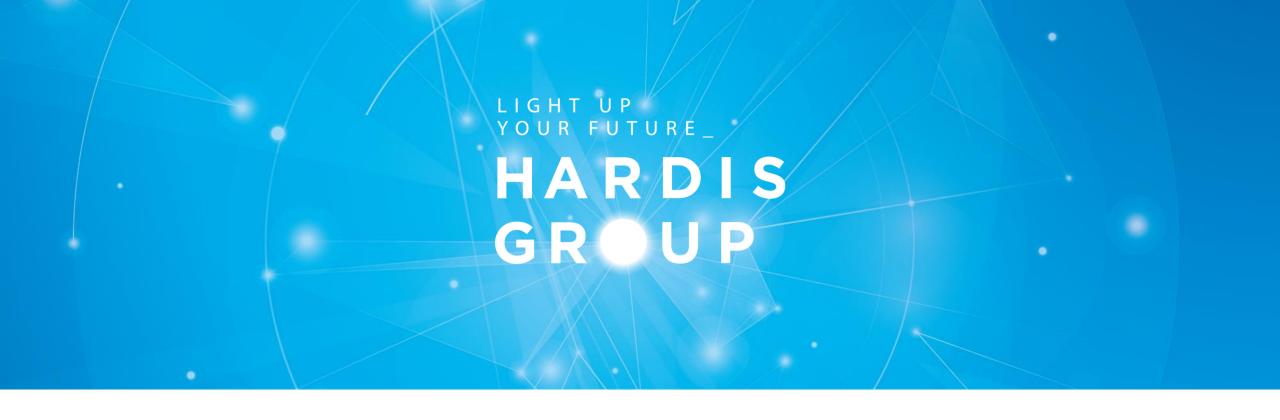
**WMS for Factory** 



**Store Execution** 



**WMS** 



# RETAIL TRENDS - B2C

LOGISTICS IS KEY FOR SUCCES!

# What are the major changes in retail?





#### **Modification of POS**

New services like: rerserve, click & collect, ship from store



# New design of the supply chain

Urban Hubs, platforms close to customer and bulk storage further away.
Micro Fullfilment center.

MFC



#### New technologies

drive, cash & carry, collect counter, automated collection point

# AVAILABILITY OF THE PRODUCTS IS KEY FOR THE CUSTOMER

Optimization of stock availability is key for vendors - omni-channel.

% of customers who **leave the shop without buying** as a result of non availability of the products and **will shop online**.



Source: Zebra 2020 Shopper Study, Volume 2

**55**% 4

Of the customers finds stock availability of is the most important criteria to buy in a shop or on-line.

76%

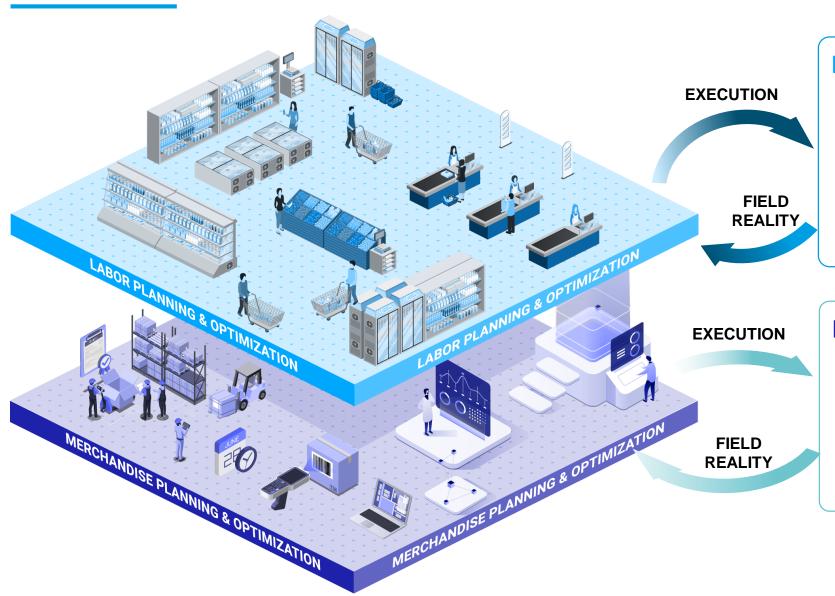
Of the vendors admits that real-time visibility of the stock is a challenge,

86%\$

Of the vendors will have to invest in intelligence /digitization in the coming two years.

ZEBRA TECHNOLOGIES

## SUCCES OF THE TRANSITION IS BASED ON TWO FACTORS



#### **Personnel**

#### Labor planning & optimization

The right person on the right place to execute the activities in the best way.

# Logistics / stock Stock planing & Optimization

Supply the right product at the right time at the best price.

## 3 STEPS TO REALIZE THE E-COM DIGITIZATION TRANSITION



STEP 1
DIGITALIZE THE PROCESS ON THE SHOPFLOOR





REAL TIME AVAILABILITY OF THE DATA

STEP 2
USE THE DATA
REAL TIME





**DATA ANALYSE** 

STEP 3
USE ADVANCED TECHNOLOGY



IOT, ROBOTISATION, VISION



**OPTIMIZE THE "GREY AREAS"** 

## **OMNI CHANNEL FOR E-COM LOGISTICS**























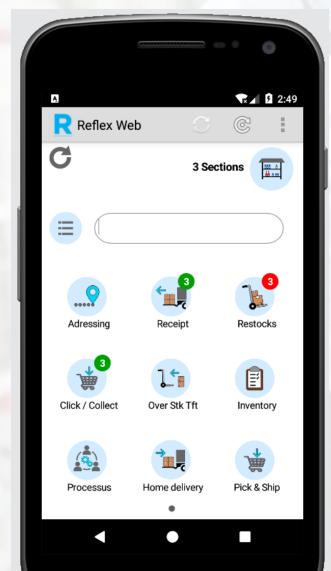




## **REFLEX In-store Logistics**

Mobile solution dedicated to local inventory management

and omnichannel orders





# Store Inventory

Stock visibility and reserve stock management



# Store fulfillment

Omnichannel pointof-sale services: click & collect, ship form store

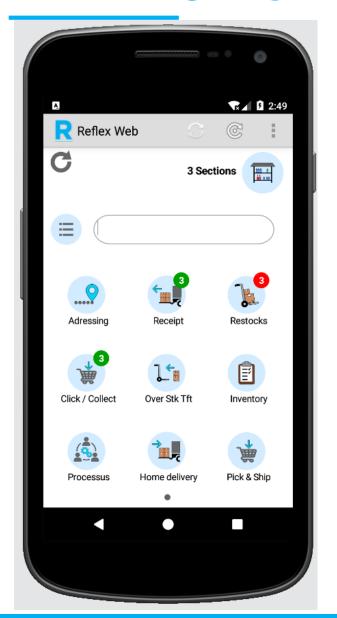


# Drive & Dark store management

Drive orders management, deported reserves management, city hubs...



### THE APPLICATION





#### **PRODUCTIVITY**

REFLEX application reduces training time

#### **QUALITY**

REFLEX RF improves quality by displaying complete and accurate information

#### **MOBILITY**

Task overall vision without access from an administrative workstation

#### RICH OF FUNCTIONALITIES

Allows you to display procedures dedicated to the store as well as the main REFLEX WMS procedures

#### **DEPLOYMENT**

Simplified configuration by employees jobs



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