



BUREAU  
VERITAS



# RESTART YOUR BUSINESS WITH BV

MAY 20

**Restart operations  
as quickly as possible  
with appropriate Health,  
Safety and  
Hygiene conditions**



**END-CONSUMERS  
REASSURANCE**



**SAFE WORKING  
CONDITIONS FOR  
EMPLOYEES**



**CONSISTENT  
APPROACH ACROSS  
ALL YOUR SITES**



**COMPLIANCE  
WITH LOCAL  
REGULATION**

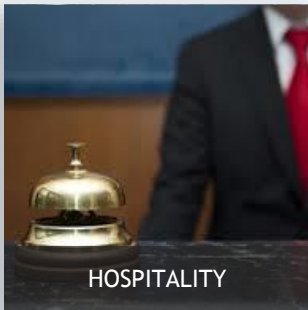
# WHAT IS IT?

“Restart your Business with BV is a suite of solutions to meet the needs of all sectors of the economy as they reopen for business.”

It addresses the specific risks to all places where people live and work, by **training teams** effectively on hygiene good practices and **assuring that protective measures are properly set up and implemented in a transparent way.**



**B2B2C**  
Provide reassurance to the end-consumer



HOSPITALITY



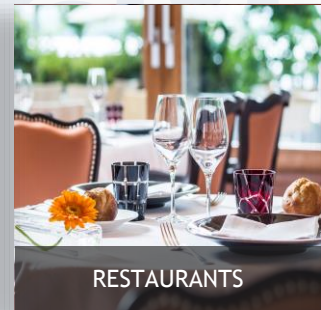
BANKS



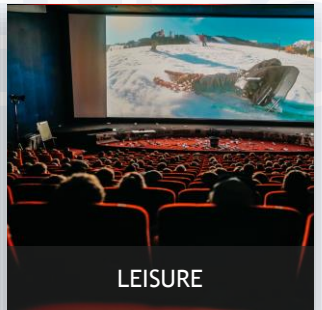
RETAIL



MALLS



RESTAURANTS



LEISURE

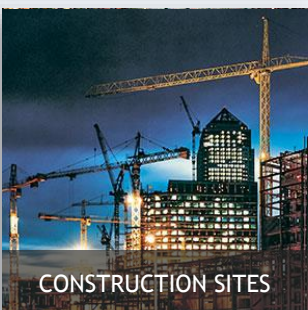
**B2B PRIVATE**  
Verify that protective measures are properly implemented



INDUSTRIAL SITES



CORPORATE BUILDINGS



CONSTRUCTION SITES

**B2B PUBLIC**  
Support the restart of activities by verifying compliance with protective measures



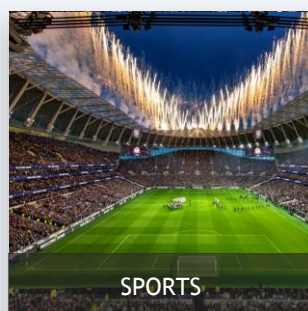
SCHOOLS



TRANSPORT



PUBLIC BUILDINGS



SPORTS

# HOW DOES IT WORK?



## DEFINE THE LIST OF CONTROL POINTS

You can either use Bureau Veritas' **ready-to-use checklists** or **customise them with the support of our specialists** according to your specific needs. **A self-assessment questionnaire** with these control points will be completed by each of your facilities.



## CONDUCT INDEPENDENT AUDIT

A **site audit** will be conducted by an experienced **Bureau Veritas Health and Safety professional** to evaluate the effectiveness and application of the **measures/protocols** implemented at facility level.



## GRANT THE LABEL

At the end of the audit, the facility will have 10 working days to rectify and close any Non-Compliant findings. When findings have been addressed, the facility will be granted a **Bureau Veritas' SafeGuard label to promote the achievement.**



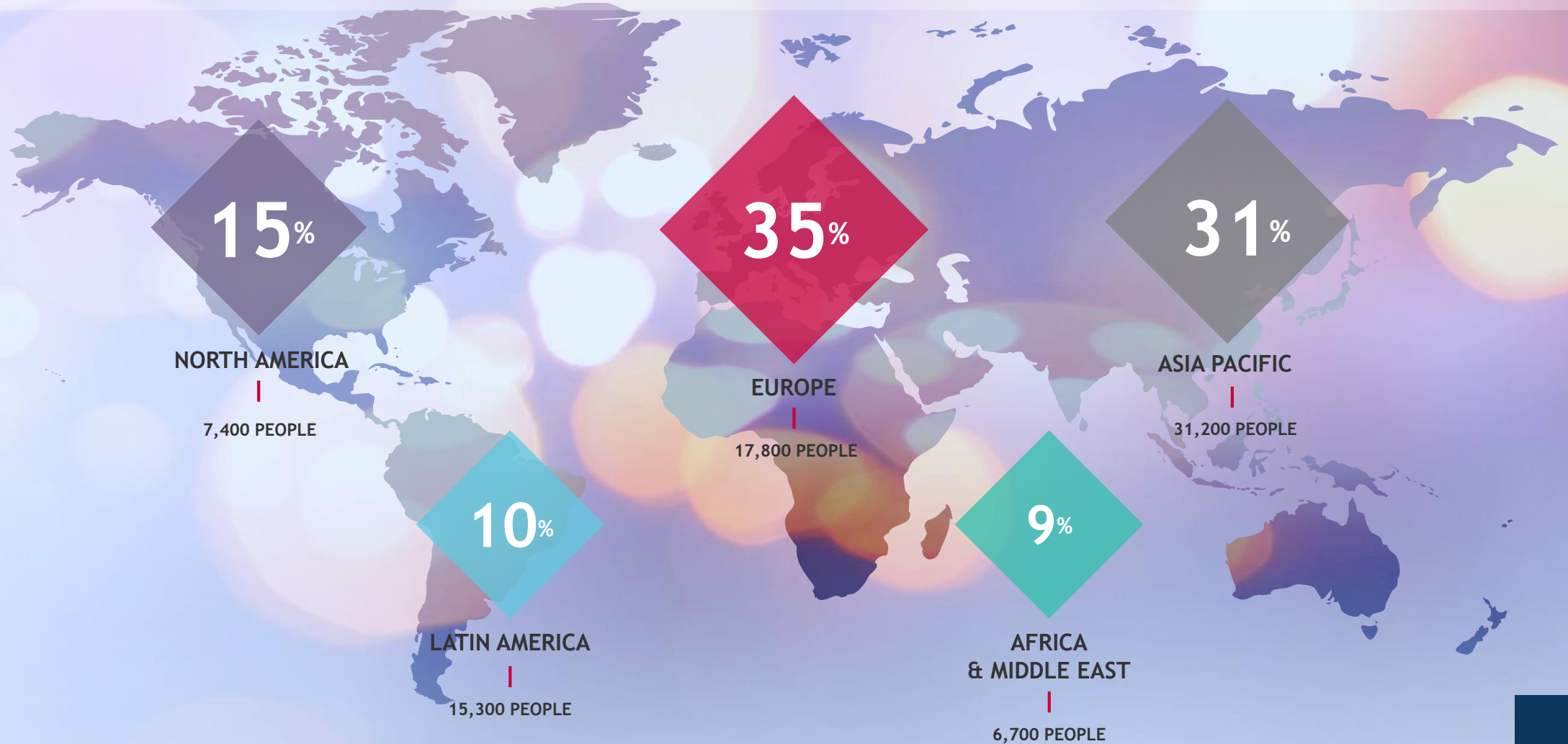
## GLOBAL CONSUMER WEBSITE LISTING

Your facility will be **listed in an official global consumer website** where the data will be available for you to **easily connect your systems** with them and use the information in your own websites or applications



# OUR GLOBAL PRESENCE

WITH 75,000+ PROFESSIONNALS ACROSS THE WORLD,  
BUREAU VERITAS CAN SUPPORT YOU IN MORE THAN 140 COUNTRIES



Our Checklists were developed by a **Group of Health, Safety and Hygiene Experts** based on Global most recognised **Best Practices and Recommendations** related to Preventive Measures to be applied for a **safer business restart after COVID-19 lockdown period**





## AUDIT

- **Ready-to-use checklists** designed by Bureau Veritas or possibility to **customise your control points**
- **Audits** performed by BV auditors
- Certificate generation with associated **label**



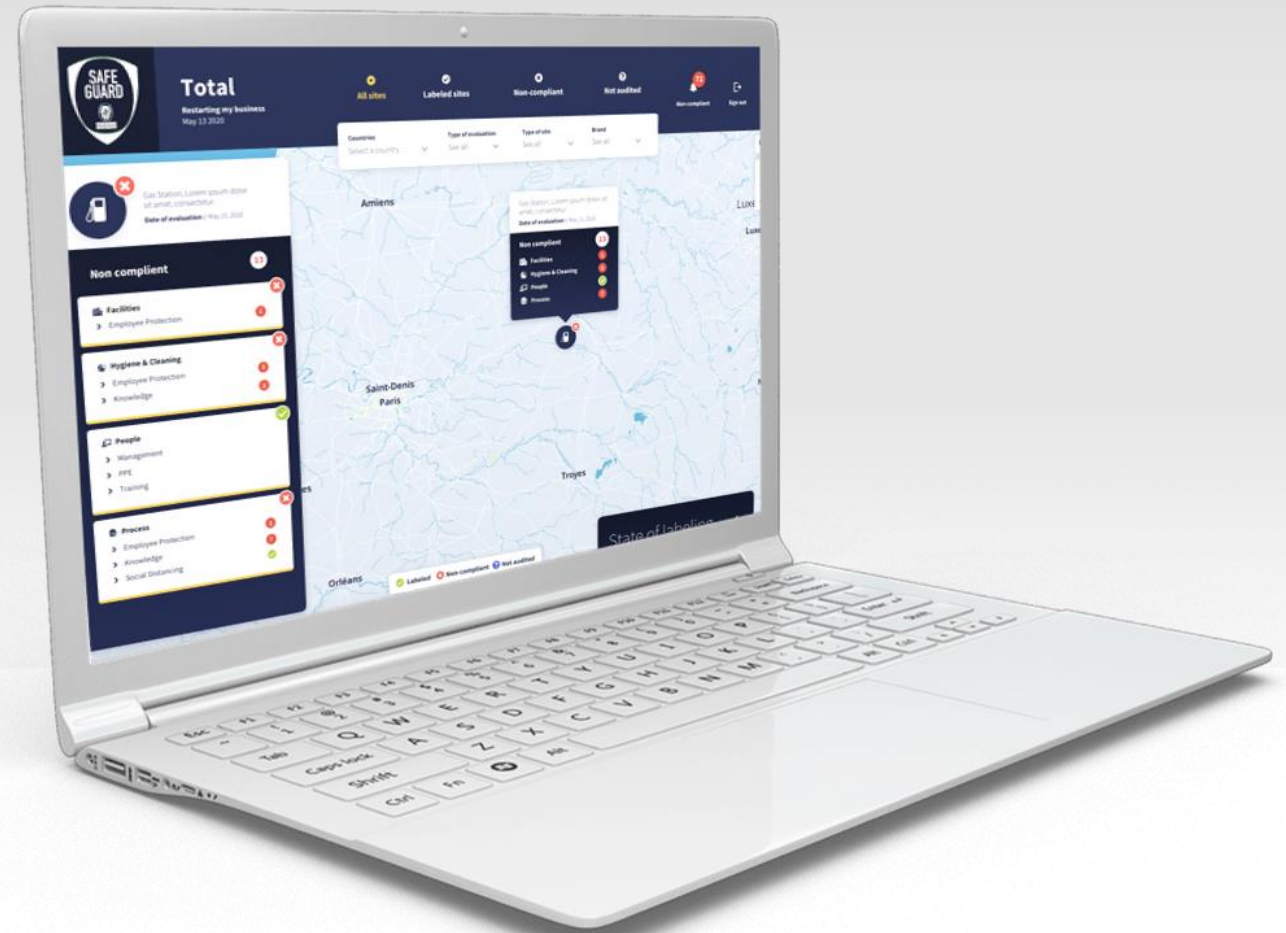
## VISIBILITY

- A public website for traceability of labels
- A **customisable executive dashboard** to manage the level of compliance of own network (hotels, restaurants...)



## EXECUTIVE DASHBOARD TO MANAGE THE LEVEL OF COMPLIANCE OF YOUR OWN NETWORK

- **Real-time visibility of your sites:** compliance monitoring & consolidation
- **Drill down until non conformities identified during inspection / audit**
- **Pre-defined group of KPIs with flexibility for customization**



## TRACEABILITY PORTAL TO GIVE VISIBILITY ON THE GRANTED LABELS

- Open Web Portal to promote transparency of Labeling Program
- Open data model for easy connection with your own digital platforms





# A FULLY DIGITAL PROCESS



## Global Inspection Checklist

Market Sector: All  
Segment: Mass-Market & Large Clients



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## CHECKLIST

This **Global Generic Inspection Checklist** has been developed by a Group of Health and Safety specialists based on global best practices and recommendations related to Safety and Hygiene preventive measures to be applied after COVID-19 lockdown period

### PROCESS:

#### Employee Protection

- Are workers discouraged from coming to work if they display symptoms?
- Is there a preparedness plan in place to prevent infection at gatherings (e.g. number of attendees, PPE, etc.)?
- Is there a response plan in place in case an employee becomes ill at work or tests positive? (Isolated, transferred to care etc.)
- Does the manager of any infected, or potentially infected, employees assesses the risk of potential contamination and infection of other co-workers on site during the previous 2 weeks and inform the persons concerned?

Does the manager arrange specific cleaning for decontamination of the areas which any infected or potentially infected person may have come into contact with (includes employees or public)?

#### Knowledge

Does the site manager receive regular information on COVID-19 related regulations / guidelines?

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## CHECKLIST

### Social Distancing

- Have social distancing measures been put in place?
- Have the organization and operational processes been adapted in order to reduce risk of infection of workers, customers or public (e.g. working shifts, layout of the workspace or the public area, etc.)?
- Are the schedule of working hours and the size of the working teams adapted in order to limit interactions?
- Are the spacing measures between people specified by display, marking (floor, places...) or oral/written instructions in each shared area?
- Is the organization of the flow of people on site adapted and managed in order to limit the need for people to come into unnecessarily close contact?
- Is the number of people simultaneously present in each zone limited in order to reduce the risk of interaction?
- Where relevant, are additional physical barriers (screens, temporary partitions, etc.) installed to reduce air flow and direct contact?

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## CHECKLIST

### PEOPLE:

#### Management

Does management provide periodic updates to their teams on changes to the status of the situation (e.g.: regulations, requirements and recommendations) and immediate actions if any... to ensure the adequacy of the control measures taken and adjust them if necessary?

#### PPE

Is the use of PPE / facial masks compliant with local regulations?

#### Training

Has staff been trained on COVID-19 preventative measures, including hygiene measures, use of PPE, social distancing and management of sickness, and any other local regulatory requirement?

### ACTIVITIES:

#### Equipment

Is air conditioning maintained / operated according to local requirements (any) or to WHO recommendations?

Are payments made on-site, are bank cards and contactless payments preferred and promoted?

Are physical transactions or interactions occur on-site, are alternatives implemented to avoid contacts or minimize risks of contamination?

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Is the frequency of surface cleaning increased, and is the cleaning technique compliant with recommendations?

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# THE LABEL





# THE LABEL







# THE LABEL





# THE LABEL



## Call our Bureau Veritas Team to discuss your needs



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[www.bureauveritas.com.au](http://www.bureauveritas.com.au)

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