#### ASSISTMATCH

### Thank you for making it here! WELCOME TO OUR WORKSHOP

HR challenges and solutions to opening and operating on new markets







# WHO ARE WE?

## ANDREI VUTA

- Over 20 years in multinational telecommunications & technology
- Proven leadership with diverse teams across Central & South Eastern Europe
- Founded HR Design Consulting in Bucharest, 2021
- Electrical Engineering degree, Polytechnic University of Bucharest
- Holds an Executive MBA





## ALINA TARANOV

- 10+ years of experience in hospitality & HR
- Worked in France, Dubai, Bali, Mexico, Philippines
- Strong track record in managing international teams
- Financial & Business Administration background from Oxford Brookes University
- Founded AssistMatch in 2023





# ECONOMIC LANDSCAPES OF MOLDOVA & ROMANIA

#### **STRATEGIC POSITION:**

#### **POPULATION:**

#### ECONOMIC GROWTH:

#### **EU PARTNERSHIP:**

#### WORKFORCE PARTICIPATION:

#### **REMITTANCES CONTRIBUTION:**

Moldova and Romania act as bridges between EU markets and Eastern neighbors.

Moldova has a population of 2.6 million.

Post-2020 contraction, Moldova's GDP grew by 13.9% in 2021, driven by consumption and FDI.

The EU is Moldova's largest trading partner, with 62% of exports and 50% of imports.

Moldova's rate is 42%, with challenges like labor migration and an aging population.

Significant to Moldova's national income.

#### HR CHALLENGES - MOLDOVA

- Recruitment issues
- Low workforce participation
  rates among the lowest in Europe
- Labor migration
- Aging population
- Compliance with Local and EU Employment Laws

- 30% of Moldovan companies struggle with EU law compliance
- Cultural and Language Barriers
- Over 50% face cultural and language challenges
- Employee Retention Strategies
- Moldova's 19% turnover rate echoes in RO and some EU countries, exacerbated in unfamiliar markets.



#### HR CHALLENGES - ROMANIA, AND THE EU

#### Visible

**quantity** less candidates vs. many positions

**qualifications** fewer qualified blue-collars

**(not) recognized diploma** medical, legal, educational

**legislation** rights, taxes, EHS

**strong local competition** between co-located companies

**unified EU job market** competition between countries

ageing population less active population, year by year

**reluctance to travel/relocate** hybrid & remote work preferred

#### Not so visible

**job hopping & ghosting** it's endemic, across all ages

**professional attitude** miss-interpreted "work-life" balance

**cultural differences** "normal" here = "not normal" there

age differences junior is "too young", senior is "too old"

"new" vs. "old" employees who came first, is "smarter"

non-EU workers, not yet a solution lack structure & EN proficiency

rejection of authority/titles Inew generations, after pandemic

latency in accessing benefits<10% usage of benefits platforms</td>



#### SOLUTIONS

permanent recruitment process directly & indirectly, using all channels

**onboarding & induction** with non-technical induction in the spot

**clear objectives & career path** monitored quarterly & revised yearly

**balanced training curricula** with hard skills and soft skills topics

**retention regular checks** using 360 feedback & stay interview tools



# PANEL DISCUSSION

#### 2-3 MINUTE FORECAST HIGHLIGHTING ONE KEY TREND YOU SEE SHAPING THE FUTURE OF HR IN INTERNATIONAL BUSINESS. POTENTIAL TOPICS INCLUDE:

| <b>TECHNOLOGICAL INTEGRATION:</b> | Anticipate<br>for HR an  |
|-----------------------------------|--------------------------|
| WORKFORCE GLOBALIZATION:          | Increasing<br>for cross- |
| <b>REGULATORY EVOLUTION:</b>      | Expected<br>and comp     |
| CULTURAL COMPETENCE:              | Growing<br>as busine     |

ted advances in AI and machine learning nalytics and decision-making.

ng remote work trends and the implications s-border team management.

d changes in international labor laws opliance requirements.

g need for cultural intelligence training nesses expand into more diverse markets.



### Q&A THANK YOU FOR YOUR ATTENTION!

# ANDREI VUTA



Keep in touch





# ALINA TARANOV



Keep in touch

